

# EBT Scam Alert

## Protect Your Benefits:

- Inspect the card reading machine before you use it.
- Cover the PIN pad with your hand.
- Choose a PIN that is difficult to guess and change it frequently.
- Lock your EBT card when not in use.
- Monitor your EBT account regularly.

If your benefits have been stolen, call the *EBT Customer Service Helpline* immediately to deactivate your card: **1-888-328-6399**

If you believe a skimming device is in use, alert the store manager and contact the police. Do not swipe your card.

For more information: [otda.ny.gov/EBTscam](https://otda.ny.gov/EBTscam)



Office of Temporary  
and Disability Assistance