

U.S. Repatriation Program Non-Emergency Services in New York City
Questions and Answers

1. Q. Is this the first time a Repatriation RFP has been released?

A. No. The first Repatriation RFP was released by OTDA/BRIA in 2009.

2. Q. In a typical case, how many hours of case management are involved?

A. The hours spent on a case can vary greatly depending on the complexity of the situation. There is no “typical case”.

3. Q. Is there a breakdown of repatriates by category of need? Are any former refugees who became citizens?

A. No. That breakdown is not available. An average of four people are repatriated to NYC per month, and are repatriated for one of the following reasons: illness, war, threat of war or similar crisis, facing deportation due to a crime or an unaccompanied minor due to abandonment or destitution. We are not aware to date of any being former refugees.

4. Q. Is there an allowance for shelter and cash assistance?

B. If free shelter is unavailable, shelter costs are a reimbursable expense. Shelter allowance is not to exceed the federal per diem for the locality in which the repatriate is placed, and cash assistance is not to exceed the TANF guidelines standard of need for the household size.

5. Q. Is cash assistance based on the NYC rate?

A. Yes. Since this program is to be operated within the 5 boroughs of New York City, NYC rates would apply.

6. Q. Are transportation costs allowed?

A. Yes.

7. Q. Who bills the repatriate?

A. A. International Social Services (ISS) bills the repatriate for the cost of the services he/she receives under the repatriation program.

8. Q. Is the contractor paid after the client repays?

A. No. The contractor may voucher OTDA/BRIA monthly for expenses incurred. A repatriate's repayment to ISS is separate and apart from a contractor's voucher to OTDA/BRIA.

9. Q. Are repatriates employable?

A. Yes, on occasion

10. Q. What is considered self-sufficient for a repatriate?

A. Self-sufficiency is not a goal of this program.

11. Q. Are Repatriates eligible for expedited food stamps?

A. Yes, if all other eligibility requirements are met.

12. Q. Are we required to find employment for a repatriate?

A. No. However, in rare instances when employment services would be appropriate, reimbursement would fall under the "other identified need" category.

13. Q. Is there a case note format?

B. No, however, case notes must show the hours of work performed and a description of services in detail.

14. Q. What documents must be submitted with each voucher?

A. The standard voucher must be accompanied by documentation for each expenditure claim and copies of case notes supporting the hours of case management provided during the month. The signed repayment agreement must also be attached to the voucher.