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October 15, 1991

TO: Recipients of Informational Letters

Please make a pen and ink change to the following Informational Letter:

Title: Protective Services for Adults (PSA): Questions and Answers

from Regional Meetings on Client Characteristics

Number: **91 INF-53** 

The following change:

Location: Page 4, response to Question 6, third paragraph:

From: Unresolved complaints regarding inappropriate psychiatric discharges should initially be addressed to the appropriate Regional Office of the State Office of Mental Health for resolution. Complaints which cannot be resolved by the appropriate OMH Regional Office should be addressed to the State Commissioner on Quality of Care for the Mentally Disabled at 518-473-7378.

TO: Unresolved complaints regarding inappropriate psychiatric discharges by general hospitals should initially be addressed to the appropriate Regional Office of the State Office of Mental Health for resolution. Complaints which cannot be resolved by the appropriate OMH Regional Office should be referred to your adult services representative who will intervene with OMH's Central Office.

Please call Irv Abelman at (212)-804-1247 if there are any questions.

Sincerely,

William E. Gould Acting Deputy Commissioner Division of Adult Services