

OFFICE OF TEMPORARY AND DISABILITY ASSISTANCE

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| LOCAL COMMISSIONERS MEMORANDUM |  
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OTDA-4037EL (Rev. 11/98)

Transmittal No: 99 LCM-36

Date: November 17, 1999

Division: Commissioner's  
Office

TO: Local District Commissioners

SUBJECT: Organizational Change

ATTACHMENTS: Attachment A - list of programs and activities with  
primary contacts for the Bureau of  
Transitional Programs (available on-line)  
Attachment B - list of the programs and activities with  
with primary contact for the Division  
of Temporary Assistance (available on-line)

In his determination to end welfare as a way of life in New York, Governor Pataki restructured the State's human services agencies to better reflect and administer our new program directions. This process of change has taken us farther and faster than some thought possible toward the goal of making work rather than welfare the core reality of all our efforts. To further strengthen the Office of Temporary and Disability Assistance's ability to respond to our new directions, I am announcing the creation of a new office named the Office of Transitional Supports and Policy (TSP).

We began the passage from old ways to new by strengthening the integrity of the State's programs and processes. This initial phase of welfare reform was accomplished through activities such as the implementation of finger imaging, EVR, case record management and other eligibility processes.

In the second phase, we concentrated on the immediate engagement of clients in work-related activities. Among other things, this meant a new emphasis on workforce preparation, work experience, job training and job placement as steps to employment. This second phase also brought a new emphasis on screening for domestic violence, substance abuse and other barriers to self-sufficiency.

As a result of your diligence in these first two phases of reform, New York succeeded not only in meeting federally mandated participation rates, but also in exceeding them by significant margins.

We are now entering a third phase of welfare reform in which the particular challenge will be twofold. First, we need to concentrate more attention on what has been called the "hard-to-serve" portion of the caseload - those with multiple barriers to self-sufficiency. These individuals and families most often will require a new level of interagency cooperation and coordination of services if they are to overcome the various physical, psychological, social and educational obstacles that have kept them from becoming self-sufficient. Second, we need to turn our attention to the newly employed, doing what we reasonably can - for example, through assistance with child care, budgeting and household management, transportation or health care - to help them keep a hold on their new found self-sufficiency and establish a firm foundation for future advancement.

Just as we restructured at the Governor's direction to meet the initial challenges of welfare reform, I believe that our continued success in carrying out his agenda now requires another change. In order to focus sharply on the particular challenge of phase three, I am creating a new entity in OTDA to be called the Office of Transitional Supports and Policy (TSP). This new office will include the current Bureau of Housing Services, the Bureau of Refugee and Immigration Affairs, and a new Bureau of Transitional Programs which has program responsibility for several related activities currently housed within the Division of Temporary Assistance and other areas of OTDA. Shari Noonan is the Director of this new organization. Attachment A presents a list of the programs and activities that now fall under the purview of TSP, as well as the primary contacts for the new Bureau of Transitional Programs.

The very vital work related to eligibility and our temporary cash assistance programs remains with the Division of Temporary Assistance (DTA) under the direction of Patricia Stevens. Attachment B presents a list of the programs and activities under the purview of DTA and a listing of the regional contacts and program staff.

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Brian J. Wing

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| Office of Transitional Supports and Policy |  
| Shari Noonan, Director (518) 474-0145 |  
| Lorraine Noval, Assistant Director |  
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| BUREAU OF TRANSITIONAL PROGRAMS |  
| Dale Peterson: Bureau Director (518) 486-3415 |  
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Drug & Alcohol Unit: Mike Warner: Assistant Director (518) 486-3380  
Tony DeCrecenzo, Mark Madden, Ellen Nesbitt

- Drug & Alcohol Issues
- Veterans Issues

Case Management Unit: Jack Ryan: Assistant Director (518) 474-9282  
Mark Schaffer, Norman Macklin

- Case Management
- Charitable Choice

Special Programs & Outreach Unit: Pat Monks: Assistant Director (518) 473-9675  
Tim Ryan, Deb McArdle, Cindy Cotrona

- Learnfare
- Merit Incentives
- Domestic Violence
- WR Informational Campaign
- Food Stamp Nutrition Education (Cindy Cotrona 518-473-6661)

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| BUREAU OF HOUSING SERVICES |  
| Lisa Irving: Bureau Director (518) 486-6102 |  
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Shelter Services Unit: Robert Dawes: Assistant Director (518) 486-7732

Capital Development Unit: John Grover: Assistant Director (518) 473-8698

Support Services Unit: Patty O'Donnell: Assistant Director (518) 473-5868

Underwriting & Asset Management Unit: Ed McHale, Assistant Director (518) 473-2587

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| BUREAU OF REFUGEE & IMMIGRANT AFFAIRS |  
| Vacant: Director & Statewide Refugee Coordinator |  
| Joseph Nugent: Assistant Director BRIA (518) 402-3096 |  
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Refugee Social Services Program: Larry Frank (Upstate, 518-402-3027) Mark Young (New York City, 518-402-3103)

Refugee Resettlement Assistance Program: Tom Hart (518-402-3101)

Targeted Assistance Program: Barbara Gendron (New York City, 518-402-3028); Mark Young (Upstate, 518-402-3103)

Federal & State Citizenship Programs: Larry Frank (518-402-3027)

Cuban-Haitian Program: Bassey Essien (518-402-3025)

Refugee Medical Screening Program: Joe Ryu (518-402-3026)

Micro-Enterprise Program: Mark Young (518-402-3103)

Information Systems/Administrative Support: Pablo Rivera (518-402-3102), Barbara Gendron (518-402-3028), Wayne Barnard (518-402-3022)

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| DIVISION OF TEMPORARY ASSISTANCE |  
| Patricia Stevens, Deputy Commissioner |  
| (518) 474-9222 |  
| CORE PROGRAMS AND MAJOR RESPONSIBILITIES |  
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November 5, 1999

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| Western Region |  
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Home Energy Assistance Program (HEAP)  
Supplemental Security Income (SSI)  
Interim Assistance Reimbursement (IAR)  
Performance Measures  
Monitoring and Technical Assistance for the Western Region

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| Eastern Region |  
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Food Stamp Program - Administration and Oversight  
Monitoring and Technical Assistance for the Eastern Region

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| Central Region |  
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Temporary Assistance  
Child Assistance Program  
Electronic Benefit Transfer (EBT) Policy  
Jiggetts Policy  
IV-D Coordination  
Monitoring and Technical Assistance for the Central Region

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| Metro Region |  
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Client Notices System (CNS)  
Monitoring and Technical Assistance for the Metro Region

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| Resource Team |  
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DTA Staff Training  
Contract Training  
EBT Implementation  
Jiggetts Processing  
Executive Correspondence  
Division Releases  
Gold Slips  
Budget Coordination  
Personnel Management  
Child Support Desk Reviews  
Out-Of-State Inquiries  
Purchasing and Travel Coordination  
State Supplemental Personal Needs Allowance(SSPNA)  
Temporary Assistance Information Hotline

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| Information Analysis and Technology (IAT) |  
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Forms Development and Maintenance  
WEB Development and Maintenance  
Graphic Design  
Learnfare Systems Support  
Database Design and Maintenance  
General Systems Support  
Computer Assisted Instruction (CAI) Maintenance  
Report Preparation  
Partners for Children (PFC) WEB Site Maintenance

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| Welfare Management Systems Teams (Upstate and NYC) |  
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ABEL - Public Assistance and Food Stamps  
Mass Re-budgeting - Public Assistance and Food Stamps  
Non-ABEL Eligibility/Undercare Authorization of Grants  
Client Notices System (CNS)  
Welfare Reform Tracking System  
User Testing  
Specification Development  
Systems Manuals Development and Maintenance

DIVISION OF TEMPORARY ASSISTANCE

REGIONAL TEAM ASSIGNMENTS

November 5, 1999

Patricia Stevens, Deputy Commissioner (518) 474-9222

WESTERN REGION

Bowdy, Bruce - Team Leader (518) 474-9227  
McMahon, Kathleen - Support Staff  
Cook, Paula  
Fiore, James  
Giambalvo, Charles  
McCarthy, John  
Rathbun, Harold  
Staszak, David  
Anolik, Abe  
McGraw, Tom  
Gaudet, Jim

CENTRAL REGION

Ragule-Kennedy, Maureen - Team Leader (518) 474-9344  
Frisbee, Maureen - Support Staff  
Bouchard, Alfred  
Dichian, Paul  
Gaskell, Jeffrey  
Homovich, Thomas  
Lougen, James  
Mullooly, Dorothy  
Persico, Anthony  
Nolan, Greg  
Yonkers, James  
Ziegler, Laura

EASTERN REGION

Ptak, Steve - Team Leader (518) 473-0332  
Cromme, Lisa - Support Staff  
Berry, Kathleen  
Borrelli, Sandra  
Cornwall, John  
Essien, Frank  
Rickard, Paul  
Schollenberger, Maria  
Shannon-Akstull, Frances  
VanBuren, Dale  
Karins, Carolyn  
Reilly, Gene  
Hedderman, Tom

METRO REGION

Bryson, Rosella - Team Leader (212) 383-1655

Colon, Bernice - Support Staff

Adams, Roxanne

Damsky, Larry

Fraizer, Donna

Hartman-Kutnowsky, Helene

Kleinman, Mexico

Linabury, Valerie

Montijo, Jose

Rosario, Javier

Sacks, Morris

White, Jaseth