ACTION TAKEN ON YOUR FOOD STAMP CASE

NOTICE DATE:		NAME AND ADDRESS OF AGENCY/CENTER OR DISTRICT OFFICE
CASE NUMBER	CIN NUMBER	
CASE NAME (And C/O Name if Present) AND ADDRESS		GENERAL PHONE NO. FOR QUESTIONS OR HELP _____
		OR Agency Conference _____
		Fair Hearing information and assistance _____
		Record Access _____
		Legal Assistance information _____

OFFICE NO.	UNIT NO.	WORKER NO.	UNIT OR WORKER NAME	PHONE NO.

The action(s) taken on your application/recertification request for food stamp benefits dated _____ is explained below, next to the checked box(es) ☑:

FOOD STAMP BENEFITS NOT PICKED UP WITHIN 270 DAYS CANNOT BE REPLACED.

☐ **APPROVED** for food stamp benefits from _____ to _____.

1.☐ You will get $_____ for the month of _____ because we must figure your first month's benefit from:

1a.☐ The date you applied to the end of the month. You may access your benefit on _____.

1b.☐ The latest date you provided proof we needed. This is because you gave us proof after it was due. You may access your benefit on _____.

2.☐ You will get $_____ which is a combined benefit for the months of _____ and _____. This is because you applied after the 15th of the month. Your first month's benefit of $_____ was figured from the date you applied to the end of the month. Your second month's benefit of $_____ is for the entire month. You may access your combined benefit on _____.

3.☐ Beginning _____ you will get $_____ monthly in food stamp benefits. You may access these benefits on the _____ day of each month.

3a.☐ The benefit on Line 3 reflects a ____% reduction (recoupment) of $_____ in your benefits because:

3b. ☐ You or your household got more in food stamp benefits than you should have (overpayment). **This decision is based on 18 NYCRR 387.19.**

3c. ☐ You or your household were notified before that you got more in food stamp benefits than you should have (overpayment). This recoupment is being used to pay back this overpayment. **This decision is based on 18 NYCRR 387.19.**

3d. ☐ See separate Demand Letter for more overpayment information.

4.☐ Beginning _____ you will get $_____ monthly in food stamp benefits. You may access these benefits on the _____ day of each month.

4a.☐ This benefit also reflects a _____% recoupment of $_____, as described above in Section 3.

5.☐ So you could get food stamp benefits right away, we calculated your benefit without all the necessary proof. Listed here is the proof you still need to provide: _____

You will **not** be able to get food stamp benefits in the future unless you provide this proof. This proof will be used to determine the food stamp benefits you can get. If your food stamp benefits change due to this proof, you will **not** be notified.

☐ **DENIED** for food stamp benefits because:

_____

6a.☐ You did not give us the proof we need to see if you can get food stamp benefits. If you give us this proof we listed above by _____, you will not have to reapply. After that date, you will have to reapply.

6b.☐ We are establishing a food stamp overpayment. 6c.☐ You currently have a food stamp overpayment.

6d.☐ See separate Demand Letter and Repayment Agreement about what you owe and how you will repay.

The above decision(s) is based on 18 NYCRR _____

☑ Responsibility To Report Changes - See enclosed LDSS-3151: "Food Stamp Change Report Form" for information on when to report changes.

BE SURE TO READ THE BACK OF THIS NOTICE FOR YOUR RIGHTS ON HOW TO APPEAL THIS DECISION.

Name:	Address:	Case Number:

☑ If you were denied food stamp benefits, please tell this agency if you are later approved for Supplemental Security Income (SSI) or Family Assistance (FA), since this may mean you can get food stamp benefits.

☑ If you applied for public assistance and are approved, your food stamp benefits might go down or might stop. If this happens, you will not get a notice about your food stamp benefits.

☑ If you are getting food stamp benefits, you may be able to get a discount on your phone service. For information on LIFELINE, call Verizon, toll free, at 1-800-555-5000.

☑ Although you may no longer be able to get Public Assistance, Food Stamp Benefits or Medical Assistance, you still may be able to get help with your heating costs by applying for the Home Energy Assistance Program (HEAP). You can get more information on HEAP by calling the general telephone number on the front page of this notice.

CONFERENCE AND FAIR HEARING SECTION - DO YOU THINK WE ARE WRONG?

If you think our decision was wrong, you can ask for a review of our decision. We will correct our mistakes. You can do both 1 and 2:

1. Ask for a meeting (conference) with one of our supervisors; **2.** Ask for a State fair hearing with a State hearing officer.

1. CONFERENCE (Informal meeting with us)

If you think our decision was wrong, or if you do not understand our decision, please call us to set up a meeting. To do this, call the conference phone number on the **front** of this notice or write to us at the address on the **front** of this notice. Sometimes this is the fastest way to solve any problem you may have. We encourage you to do this even when you have asked for a fair hearing.

2. STATE FAIR HEARING - You have **90** days from the date of this notice to ask for a fair hearing.

HOW TO ASK FOR A FAIR HEARING: You can ask for a fair hearing in **writing** or by **phone**.

Writing: Send a copy of this notice to the Office of Administrative Hearings, New York State Office of Temporary and Disability Assistance, P.O. Box 1930, Albany, New York 12201. Please keep a copy for yourself.

☐ I want a fair hearing. I do not agree with the agency's action. (You may explain why you disagree below, but you do not have to include a written explanation.)

_____

_____

_____

Phoning: (PLEASE HAVE THIS NOTICE WITH YOU WHEN YOU CALL.) If you cannot reach the State by phone, please write to ask for a fair hearing before the deadline. Call the number below for the county you live in:

Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans, Wyoming: **(716) 852-4868**
Allegany, Chemung, Livingston, Monroe, Ontario, Schuyler, Seneca, Steuben, Wayne, Yates: **(716) 266-4868**
Broome, Cayuga, Chenango, Cortland, Herkimer, Jefferson, Lewis, Madison, Oneida, Onondaga, Oswego, St. Lawrence, Tompkins, Tioga **(315) 422-4868**
Albany, Clinton, Columbia, Delaware, Dutchess, Essex, Franklin, Fulton, Greene, Hamilton, Montgomery, Orange, Otsego, Putnam, Rensselaer, Rockland, Saratoga, Schenectady, Schoharie, Sullivan, Ulster, Warren, Washington, Westchester: **(518) 474-8781**
Nassau, Suffolk : **(516) 739-4868**

WHAT TO EXPECT AT A FAIR HEARING: The State will send you a notice that tells you when and where the fair hearing will be held.

At the hearing, you will have a chance to explain why you think our decision is wrong. You can bring a lawyer, a relative, a friend or someone else to help you do this. If you cannot come yourself, you can send someone to represent you. If you are sending someone who is not a lawyer to the hearing instead of you, you must give this person a letter to show the hearing officer that you want this person to represent you at the hearing.

At the hearing, you and your lawyer or other representative will have a chance to explain why we are wrong and a chance to give the hearing officer written papers that explain why we are wrong.

To help you explain at the hearing why you think we are wrong, you should bring any witnesses who can help you. You should also bring any papers you have, such as: pay stubs, leases, receipts, bills, doctor's statements.

At the hearing, you and your lawyer or other representative can ask questions of witnesses which we bring or which you bring to help your case.

LEGAL ASSISTANCE: If you think you need a lawyer to help you with this problem, you may be able to get a lawyer at no cost to you by contacting your local Legal Aid Society or other legal advocate group. For the names of other lawyers, check your Yellow Pages under "Lawyers".

ACCESS TO YOUR FILE AND COPIES OF DOCUMENTS: To help you get ready for the hearing, you have a right to look at your case file. If you call or write to us, we will provide you with free copies of the documents from your file that we will give to the hearing officer at the fair hearing. Also, if you call or write to us, we will provide you with free copies of other documents from your file that you think you may need to prepare for your fair hearing. To ask for documents or to find out how to look at your file, call us at the Record Access phone number on the **front** of this notice or write to us at the address on the **front** of this notice.

If you want copies of documents from your case file, you should ask for them ahead of time. They will be provided to you within a reasonable time before the date of the hearing. Documents will be mailed to you only if you specifically ask that they be mailed.

INFORMATION: If you want more information about your case, how to ask for a fair hearing, how to see your file, or how to get additional copies of documents, call us at the phone numbers on the **front** of this notice or write to us at the address on the **front** of this notice.