#### Attachment 7

### CSMS CASE EXAMPLES FOR AUTOMATED RE-CATEGORIZING AND UNASSIGNING OF ARREARS Effective February 26, 2010

The following case examples will show how CSMS will automatically re-categorize conditionally-assigned arrears (CND-ASG-ARRS) and/or re-categorize and unassign permanently-assigned arrears (PRM-ASG-ARRS) on former-assistance accounts effective with the February 26, 2010 CSMS month end processing.

## EXAMPLE #1 - SINGLE CSMS ACCOUNT AND UNASSIGNING PERMANENTLY-ASSIGNED ARREARS

- At the end of the month, the former-assistance account has a TOT-IVA-URA balance of \$1,500
- The CSMS case has a 21A- ledger with a NET-DUE of \$1,200 and a 22A- ledger with an ASAB of \$2,500, totaling \$3,700 in arrears/past-due support
- The total PRM-ASG-ARRS amount is \$3,700 (\$1,200 plus \$2,500)

The total PRM-ASG-ARRS amount of \$3,700 exceeds the TOT-IVA-URA balance of \$1,500 by \$2,200. CSMS will reduce the PRM-ASG-ARRS amount of \$3,700 by \$2,200, which reduces the PRM-ASG-ARRS amount to \$1,500. The amount deducted (\$2,200) will be re-categorized as unassigned during assistance arrears and will appear in the UNAD-AST-ARR field on the ledger page of IVDQRY.

If the 11B- ledger was reactivated or created, CSMS will first transfer \$1,200 from the NET-DUE on the 21A- ledger to the 11B- ledger. Since the amount of the ASAB on the 22A- ledger (\$2,500) exceeds the TOT-IVA-URA balance (\$1,500) by \$1,000, CSMS will also transfer \$1,000 from the 22A- to the 12B-ledger.

After these transactions are processed, there will be \$1,500 remaining as the ASAB amount on the 22A-ledger. The remaining PRM-ASG-ARRS arrears amount equals the TOT-IVA-URA balance of \$1,500.

A 68 DUE transaction with "UNASG ARRS" in FIELD2 on IVDHTM will be stored for each affected ledger.

### EXAMPLE #2 – MULTIPLE CSMS ACCOUNTS AND UNASSIGNING PERMANENTLY-ASSIGNED ARREARS

- At the end of the month, the former-assistance accounts have a TOT-IVA-URA balance of \$900
- The custodial parent has two CSMS accounts for the same PA CAN
- Account #1 has a 21A- ledger with a NET-DUE of \$1,100
- Account #2 has a 21A- ledger with a NET-DUE of \$1,650
- The total past-due support is \$2,750 (\$1,100 plus \$1,650)
- The total combined PRM-ASG-ARRS amount is \$2,750 (\$1,100 plus \$1,650)

In this example, the combined total amount of PRM-ASG-ARRS for both cases is \$2,750 (\$1,100 and \$1,650). The total combined PRM-ASG-ARRS amount of \$2,750 exceeds the TOT-IVA-URA balance of \$900 by \$1,850. Because there are multiple CSMS accounts, CSMS will pro-rate the PRM-ASG-ARRS amount for each case as a percent of the total amount of TOT-IVA-URA for the custodial parent.

#### Attachment 7

For Account #1, CSMS will divide \$1,100 (the amount on the 21A- ledger) by \$2,750 to arrive at a percentage of 40% and multiply \$900 (the TOT-IVA-URA balance) by 40% to arrive at \$360 that would remain as the PRM-ASG-ARRS amount on Account #1. The amount deducted (\$740) will be recategorized as unassigned during assistance arrears and will appear in the UNAD-AST-ARR field on the ledger page of IVDQRY.

For Account #2, CSMS will divide \$1,650 (the amount on the 21A- ledger) by \$2,750 to arrive at a percentage of 60%, and multiply \$900 (the TOT-IVA-URA balance) by 60% to arrive at \$540 that would remain as the PRM-ASG-ARRS amount on Account #2. The amount deducted (\$1,110) will be re-categorized as unassigned during assistance arrears and will appear in the UNAD-AST-ARR field on the ledger page of IVDQRY.

After CSMS transfers the assigned amounts as described above, the combined PRM-ASG-ARRS amount for both cases would equal \$900 (\$360 on Account #1 and \$540 on Account #2).

If the 11B- ledgers were reactivated or created, CSMS will transfer \$740 (\$1,100-\$360) from the NET-DUE on the 21A- ledger to the 11B- ledger for Account #1, and \$1,110 (\$1,650-\$540) from the NET-DUE on the 21A- ledger to the 11B- ledger for Account #2. The total combined amount transferred is \$1,850.

After these transactions are processed, there will be a combined total of \$900 (\$360 on Account #1 and \$540 on Account #2) remaining as the ASAB amounts on the 21A- ledgers. The remaining combined PRM-ASG-ARRS arrears amount equals the TOT-IVA-URA balance of \$900.

A 68 DUE transaction with "UNASG ARRS" in FIELD2 on IVDHTM will be stored for each affected ledger.

# EXAMPLE #3 - SINGLE CSMS ACCOUNT; RE-CATEGORIZING CONDITIONALLY- ASSIGNED ARREARS AND UNASSIGNING AND RE-CATEGORIZING PERMANENTLY-ASSIGNED ARREARS

- At the end of the month, the former-assistance account has a TOT-IVA-URA balance of \$3,000
- The CSMS case has a 21A- ledger with a NET-DUE of \$1,500 and a 22A- ledger with an ASAB of \$3,500, totaling \$5,000 in arrears/past-due support
- There is \$1,000 of past due support on the 11B- ledger categorized as CND-ASG-ARRS. The CND-ASG-ARRS amount is \$1,000 and PRM-ASG-ARRS amount is \$5,000, for a total of \$6,000.

The total CND-ASG-ARRS and PRM-ASG-ARRS amounts of \$6,000 exceed the TOT-IVA-URA balance of \$3,000 by \$3,000. CSMS will first review the CND-ASG-ARRS arrears amount. Because CND-ASG-ARRS arrears are included on the client ledger, no unassigning of the ledger amount is required for this category of arrears. CSMS will reduce the CND-ASG-ARRS arrears balance of \$1,000 by \$1,000. The amount deducted (\$1,000) will be re-categorized as unassigned pre-assistance arrears and will appear in the UNAP-AST-ARR field on the ledger page of IVDQRY. CSMS will then proceed to review the PRM-ASG-ARRS amount to determine whether arrears require unassigning.

As stated above, PRM-ASG-ARRS amount is \$5,000. Since the 11B- ledger is already active, CSMS will transfer the NET-DUE of \$1,500 from the 21A- ledger to the 11B- ledger. Since the amount of the remaining arrears is the ASAB on the 22A- ledger (\$3,500) and it exceeds the TOT-IVA-URA balance (\$3,000) by \$500, CSMS will create a 12B- ledger and transfer \$500 from the 22A- to the 12B- ledger.

### Attachment 7

After such transfer, the remaining PRM-ASG-ARRS amount is \$3,000. The amount deducted which totals \$2,000 (\$1,500 from the 21A ledger and \$500 from the 22A ledger) will be re-categorized as unassigned during assistance arrears and will appear in the UNAD-AST-ARRS field on the ledger page of IVDQRY.

After these transactions are processed, there will be \$3,000 remaining as the ASAB amount on the 22A-ledger. The remaining CND-ASG-ARRS arrears balance is zero and the remaining PRM-ASG-ARRS is \$3,000. The remaining PRM-ASG-ARRS amount equals the amount of the URA balance of \$3,000.

A 68 DUE transaction with "UNASG ARRS" in FIELD2 on IVDHTM will be stored for each affected ledger.