## 2014-2015 Home Energy Assistance Program Desk Guide



INCOME ELIGIBILITY GUIDELINES *				
HH Size	Tier I	Tier II		
1	0 - 1,264	1,265 - 2,194		
2	0 - 1,704	1,705 - 2,869		
3	0 - 2,144	2,145- 3,544		
4	0 - 2,584	2,585 - 4,219		
5	0 - 3,024	3,025 - 4,894		
6	0 - 3,463	3,464 - 5,569		
7	0 - 3,903	3,904 - 5,696		
8	0 - 4,343	4,344 - 5,822		
9	0 - 4,783	4,784 - 5,949		
10	0 - 5,223	5,224 - 6,076		
11	0 - 5,663	5,664 - 6,534		
11+	+440	+508		

## **INELIGIBLE LIVING SITUATIONS**

## Households in the following living situations are not eligible

- Individuals paying room or room and board in a private residence
- Individuals temporarily housed in a motel or hotel or recreational vehicle
- · Residents of government provided housing on military bases with no heat
- Dormitories, agency boarding homes, groups or institutions (licensed and unlicensed) except those listed below
- Migrant or seasonal farm workers with no heating or heat-related expenses
- Individuals who have no responsibilities for heating costs and do not make payments for heat in the form of rent
- Individuals living in motor vehicles or vans

## Households in the following living situations may be eligible for \$21 benefit. See HEAP Manual for eligibility criteria

- Tenants of government subsidized housing with heat included in rent. Households that pay heat-related electricity may be eligible for emergency benefits.
- Residents in specific group living situations. See <u>HEAP Manual</u> for specific WMS Codes/living situations.
- NYSNIP participants with Shelter Codes 96 or 97

Categorical Eligibility: A household is categorically income eligible (Tier I) if at least one member of the HEAP household is in receipt of recurring FA, SN, SNAP, or Code A SSI benefits.

\*Convert weekly income to monthly by multiplying income by 4.3333.

\*Convert bi-weekly income to monthly by multiplying income by 2.1666.

DOCUMENTATION					
Residence	Identity of Household Members	Income	Social Security Number		
Current Rent Receipt with name and address Statement from Landlord Utility Bill Copy of Lease with address Water, Sewage or Tax Bill Homeowner's Ins. Policy Mortgage Payment Book or Receipts with address Deed	<ul> <li>Driver's License</li> <li>Photo ID</li> <li>US Passport or Naturalization Certificate</li> <li>Birth Certificate or Baptismal Certificate</li> <li>Validated Social Security Number</li> <li>Adoption Papers</li> <li>Hospital or Doctor's Records</li> <li>School Records</li> </ul>	<ul> <li>Pay Stubs</li> <li>Child Support Order or Check</li> <li>Business Records OR filed Federal Tax Return for the current year including all applicable schedules if self-employed.</li> <li>Check(s) (SSA, VA, RR pensions, etc.)</li> <li>Unemployment Insurance Benefit Amount</li> <li>Interest or Bank or Tax Statement</li> <li>Bank Books or Dividend or Interest Statements</li> </ul>	A valid Social Security Number must be provided for all household members      Vendor Relationship      A Current Utility or Fuel Bill     Collateral Contact with Utility or Fuel Company		
Vulnerability		·			
Age-under 6 years or 60 or older	Disabled	This desk guide is intended as a reference guide. It must be used in conjunction with the policy and procedures established by NYSOTDA and with the HEAP Manual.			
Birth Certificate     Baptismal Certificate with date of birth     Passport     Driver's License	SSA Award Letter     Written Statement of Eligibility for Benefits				
CITIZENSHIP ELIGIBILITY CRITERIA					

Only US Citizens, US Non-Citizen National or Qualified Non-Citizens are eligible for HEAP

REGULAR HEAP  ADD ON AMOUNTS The following amounts are added to the base benefit, if applicable  BASE BENEFIT = \$575  DELIVERABLE FUELS (Wood, Pellets, Coal, Corn)  BASE BENEFIT = \$500  UTILITIES/MUNICIPAL ELECTRIC HEAT (Natural Gas, PSC Regulated Utilities and Municipal Electric Heat)  BASE BENEFIT = \$350  BASE BENEFIT = \$350  Tier I = \$35 Tier II = \$35 Tier II = \$30 Heat and Eat = \$21   EMERGENCY HEAP  Customer of Record  The maximum eligibility guidelines are utilized. A household is categorically income eligible and placed in Tier I if at least one member of the HEAP household is in receipt of recurring FA, SN, SNAP, or Code A SSI.  Resources  All available liquid resources must be explored. Applicant households may not have available liquid resources in excess of \$2000 (or \$3000 if the bousehold contains a member age 60 or older) for heat/heat-related emergencies. The HEAP Manual contains a list of resource exemptions.  Benefits  Utility Emergencies (Heat or Heat-Related Only) Each utility benefit insures a minimum of thirty (30) days of prospective service.							
BASE BENEFIT = \$575  DELIVERABLE FUELS (Wood, Pellets, Coal, Corn)  BASE BENEFIT = \$500  UTILITIES/MUNICIPAL ELECTRIC HEAT (Natural Gas, PSC Regulated Utilities and Municipal Electric Heat)  BASE BENEFIT = \$350  BEMERGENCY HEAP  Income Guidelines  EMERGENCY HEAP  Income Guidelines are utilized. A household is categorically income eligible and placed in Tier I if at least one member of the HEAP household is necepit of recurring FA, SN, SNAP, or Code A SSI.  Resources  All available liquid resources must be explored. Applicant households may not have available liquid resources in excess of \$2000 (or \$3000 if the household contains a member age 60 or older) for heat/heat-related emergencies. The HEAP Manual contains a list of resource exemptions.  Benefits  The following amounts are added to the base benefit, if applicable  #\$25 for Tier I Household #\$25 for Vulnerable Member in Household #\$26 for Vulnerable Member in Household #\$25 for Vulnerable Member in Household #\$26 for Vulnerable Member in Household #\$27 for Vulnerable Member in Household #\$	REGULAR HEAP						
#\$25 for Tier I Household  BASE BENEFIT = \$500  ##AT INCLUDED BENEFITS  (Natural Gas, PSC Regulated Utilities and Municipal Electric Heat)  ##AT INCLUDED BENEFITS  Tier I = \$35 Tier II = \$30 Heat and Eat = \$21  ##AT INCLUDED BENEFITS  Tier II = \$30 Heat and Eat = \$21  ##AT INCLUDED BENEFITS  Tier II = \$35 Tier II = \$30 Heat and Eat = \$21  ##AT INCLUDED BENEFITS  Tier II = \$35 Tier II = \$30 Heat and Eat = \$21  ##AT INCLUDED BENEFITS  Tier II = \$35 Tier II = \$30 Heat and Eat = \$21  ##AT INCLUDED BENEFITS  Tier II = \$35 Tier II = \$30 Heat and Eat = \$21  ##AT INCLUDED BENEFITS  Tier II = \$35 Tier II = \$30 Heat and Eat = \$21  ##AT INCLUDED BENEFITS  Tier II = \$35 Tier II = \$30 Heat and Eat = \$21  ##AT INCLUDED BENEFITS  Tier II = \$35 Tier II = \$30 Heat and Eat = \$21  ##AT INCLUDED BENEFITS  Tier II = \$35 Tier II = \$30 Heat and Eat = \$21  ##AT INCLUDED BENEFITS  Tier II = \$35 Tier II = \$30 Heat and Eat = \$21  ##AT INCLUDED BENEFITS  Tier II = \$35 Tier II = \$30 Heat and Eat = \$21  ##AT INCLUDED BENEFITS  Tier II = \$35 Tier II = \$30 Heat and Eat = \$21  ##AT INCLUDED BENEFITS  Tier II = \$35 Tier II = \$35 Tier II = \$30 Heat and Eat = \$21  ##AT INCLUDED BENEFITS  Tier II = \$35 Tier II = \$35 Tier II = \$35 Tier II = \$30 Heat and Eat = \$21  ##AT INCLUDED BENEFITS  Tier II = \$35 Tier II = \$30 Heat and Eat = \$21  ##AT INCLUDED BENEFITS  Tier II = \$35 Tier II = \$35 Tier II = \$30 Heat and Eat = \$21  ##AT INCLUDED BENEFITS  Tier II = \$35 Tier II = \$30 Heat and Eat = \$21  ##AT INCLUDED BENEFITS  Tier II = \$35 Tier II = \$35 Tier II = \$30 Heat and Eat = \$21  ##AT INCLUDED BENEFITS  Tier II = \$35 Tier II = \$35 Tier II = \$35 Tier II = \$30 Heat and Eat = \$21  ##AT INCLUDED BENEFITS  Tier II = \$35 Tier II = \$30 Heat and Eat = \$21  ##AT INCLUDED BENEFITS  Tier II = \$35 Tier II = \$30 Tier II = \$30 Tier II = \$30 Tier II = \$35 Tier II = \$35 Tier II			ADD ON AMOUNTS				
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Non-Utility Heating Emergencies		·					
	,	• ,	Non-Utility Heating Emergencies				
Category Benefit	Category	Benefit					
Heat-Related Domestic \$140 Oil Kerosene Propage: A one-time benefit of \$575 is authorized	Heat-Related Domestic	\$140	Oil, Kerosene, Propane: A one-time benefit of \$575 is authorized				
Natural Gas Heat Only \$350	Natural Gas Heat Only	\$350					
Natural Gas Heat Combined with Heat-Related Domestic \$490		\$490					
Electric Heat \$490 Wood, Pellets, Coal, Corn, Other: A one-time benefit of \$500 is authorized	Electric Heat	\$490	Wood, Pellets, Coal, Corn, Other: A one-time benefit of \$500 is authorized				