

Arrears Pilot Program Frequently Asked Questions

Question: “I received a notice about participating in a pilot program for reducing my child support arrears, what does it mean?”

Answer: You will need to contact the support collection unit identified on the notice. You may reach them at the contact number listed immediately after their name.

Question: “I heard about a pilot program for reducing my past-due child support. How can I participate?”

Answer: If you have not received a notice from the social services district handling your case, it may mean that the district is not participating in the pilot program, or that your case did not meet the eligibility requirements for participation.