## **ACTION TAKEN ON YOUR APPLICATION:** PUBLIC ASSISTANCE, SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP)

| NOTICE   |  | AND  |   | STANCE COVERAGE   | ITED OD DIOTDIOT OFFICE   |
|--|--|--|---|---|---|
| NOTICE<br>DATE:  |  |  |   | NAME AND ADDRESS OF AGENCY/CEN  | ITER OR DISTRICT OFFICE   |
| CASE NUMBER  |  | CIN NUMBER   |   | -   |   |
|  |  |  |   |   |   |
| C  | ASE NAME (And C/O No   | ame if Present) AND ADD  | PESS  |   |   |
|  | AGE NAME (AND 6/O NO   | Tille II I Teselli) AND ADD  |   | GENERAL TELEPHONE NO. FOR   |   |
|  |  |  |   |   |   |
|  |  |  |   | OR Agency Conference  |   |
|  |  |  |   | Fair Hearing information  |   |
|  |  |  |   | and assistance  |   |
| 1  |  |  | I   | Record Access   |   |
|  | LINUT NO   | WORKED AN IMPED  |   |   | TELEPHONE NUMBER  |
| OFFICE NO.   | UNIT NO.   | WORKER NUMBER  | UNII OR WORKER  | NAME  | TELEPHONE NUMBER  |
| The action(s   | ) takan an yaur an   | lication dated   | <u> </u>  | is explained below  | , and on Part A payt to the   |
|  |  |  |   | STANCE AND MEDICAL ASSISTA  |   |
| CHECKEU DOX  | ( <del>(63) 🗀 .</del>  | JLL <u>FARTA</u> TOI   | T OBLIC ASSIS   | TANCE AND MILDICAL ASSISTA  | ANGE IN ORMATION.   |
| If you do no   | ot use your SNAP   | account for a perio  | od of 365 consec  | cutive days, any SNAP benefit re  | maining in the account that is a  |
| leas   | st 365 days old wi   | <u>II be expungea (rei</u>   | novea) from the   | account. Expunged SNAP bene   | ents cannot be reissued.  |
| <u>APPROVE</u>   | ED for SNAP from   |  |   | to  |   |
| for [name  | (s)]   |  |   |   |   |
| 1. 🗆   | You will get \$  |  | for the mo  | nth of  | because we must figure  |
|  | first month's benefi   |  |   |   | •   |
| 1a.  | ☐ The date you a   | applied to the end of  | the month. You r  | may access your benefit on  |   |
| 1b.  | -  |  |   | is because you gave us proof afte   |   |
|  |  |  |   |   |   |
| 2. 🗌   | You will get \$  |  | which is a c  | combined benefit for the months of  |   |
|  | and  |  | This is because   | e you applied/provided proof after  | the 15 <sup>th</sup> of the month. Your firs  |
|  | month's benefit of S   | \$   | \   | was figured from the date you app   | olied/provided proof to the end of  |
| 1  | the month. Your so   | econd month's ben  | efit of \$  | i   | s for the entire month. You may   |
| _  | •  |  |   |   |   |
|  |  |  |   | mc  | onthly in SNAP benefits.  |
|  | You may access the   | ese benefits on the  | day   | of each month.  |   |
|  |  |  |   | t \$ mor  | nthly in SNAP benefits.   |
| •  | You may access the   | ese benefits on the  | d   | ay of each month.   |   |
| 5. 🗌 🤃   | So you could get S   | SNAP benefits right  | away, we calcula  | ated your benefit without all the ne  | ecessary proof. Listed here is the  |
| !  | proof you still need   | to provide:  |   |   |   |
| •  | Varradil mat ha ak   | ole to met CNIAD in  | the first one content   | a very previde this prest. This pre   | of will be used to determine the  |
|  |  |  |   | s you provide this proof. This pro<br>nefits change due to this proof, you  |   |
|  |  |  | -   | our SNAP benefits might go down   |   |
|  |  | about your SNAP.   | z aro approvou, y   | odi oru ii borionio migni go domi   | or might otop. It also happene, ye  |
| 7. 🗆 O   | ther Information:  | •  |   |   |   |
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|  |  |  |   |   |   |
|  | <b>D</b> for the following   | •  |   |   |   |
| If ALL   | is listed in the first   | Name(s) field, eve   | •   | our household was <b>DENIED</b> for the   | • •   |
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| LDSS-4013B (Rev. 5/16) (Part B) | PART B   | PA, MA, SNAP App – No A/C – Adequate |
|---------------------------------|----------|--------------------------------------|
| NAME:                           | ADDRESS: | CASE NUMBER:                         |
|                                 |          |                                      |

<u>National School Lunch/or Breakfast Programs</u> - The child(ren) listed below are approved to receive free lunch and/or breakfast if he or she attends a school that participates in the National School Lunch and/or Breakfast Programs. To receive this benefit, you must take or send a copy of this notice to the school that your child attends.

This notice also entitles your child(ren) to free meals if they attend a program such as a school, club or camp that participates in the Summer Food Service Program. Make a copy for your records so you can provide it to the sponsor.

| ist Child(ren)'s name(s): |  |
|---------------------------|--|
|                           |  |
|                           |  |

☑ Responsibility To Report Changes – See enclosed LDSS-3151: "SNAP Change Report Form" for information on when to report changes.

## <u>CONFERENCE AND FAIR HEARING SECTION – DO YOU THINK WE ARE WRONG?</u>

If you think our decision was wrong, you can ask for a review of our decision. We will correct our mistakes. You can do both 1 and 2:

- 1. Ask for a meeting (conference) with one of our supervisors;
- 2. Ask for a State fair hearing with a State hearing officer.

The Office of Temporary and Disability Assistance (OTDA) policy issuances and manuals are posted on the OTDA website at otda.ny.gov/legal. These issuances and manuals are available to you or your representative to determine whether a fair hearing should be requested or to prepare for a fair hearing. In addition, upon request to your local social services district, specific OTDA policy issuances and manuals will also be available to assist you or your representative.

- 1. **CONFERENCE** (Informal meeting with us) If you think our decision was wrong, or if you do not understand our decision, please call us to set up a meeting. To do this, call the conference phone number on the **front** of this notice or write to us at the address on the **front** of this notice. Sometimes this is the fastest way to solve any problem you may have. We encourage you to do this even when you have asked for a fair hearing.
- 2. **STATE FAIR HEARING** You have the following number of days from the date of this notice to ask for a fair hearing:

| BENEFIT AREA   | TIME LIMIT |
|--|------------|
| Public Assistance, Medical Assistance, Social Services | 60 days    |
| SNAP Benefits  | 90 days    |

HOW TO ASK FOR A FAIR HEARING: You can ask for a fair hearing by mail, by phone, by fax or online.

<u>Mail</u>: Send a copy of <u>Part A and Part B</u> to the Office of Administrative Hearings, New York State Office of Temporary and Disability Assistance, P.O. Box 1930, Albany, New York 12201. Please keep a copy of each notice for yourself.

| Ш | I want a fair hearing. | I do not agree with the agency's action. | (You may explain why you disagree | below, but you do not have to include |
|---|------------------------|--|-----------------------------------|---------------------------------------|
|   | a written explanation. | )  |                                   |                                       |
|   | ·                      | •  |                                   |                                       |

**Phone:** 800-342-3334 (PLEASE HAVE THIS NOTICE WITH YOU WHEN YOU CALL.)

Fax: Fax a copy of the front and reverse of this notice to: (518) 473-6735 or

Online: Complete an online request form at: http://www.otda.ny.gov/oah/forms.asp.

If you cannot reach the New York State Office of Temporary and Disability Assistance by phone, by fax or online, please write to ask for a fair hearing before the deadline

WHAT TO EXPECT AT A FAIR HEARING: The State will send you a notice that tells you when and where the fair hearing will be held.

At the hearing, you will have a chance to explain why you think our decision is wrong. You can bring a lawyer, a relative, a friend or someone else to help you do this. If you cannot come yourself, you can send someone to represent you. If you are sending someone who is not a lawyer to the hearing instead of you, you must give this person a letter to show the hearing officer that you want this person to represent you at the hearing.

At the hearing, you and your lawyer or other representative will have a chance to explain why we are wrong and a chance to give the hearing officer written papers that explain why we are wrong.

To help you explain at the hearing why you think we are wrong, you should bring any witnesses who can help you. You should also bring any papers you have, such as: pay stubs, leases, receipts, bills, doctor's statements.

At the hearing, you and your lawyer or other representative can ask questions of witnesses which we bring or which you bring to help your case.

**LEGAL ASSISTANCE:** If you think you need a lawyer to help you with this problem, you may be able to get a lawyer at no cost to you by contacting your local Legal Aid Society or other legal advocate group. For the names of other lawyers, check your Yellow Pages under "Lawyers".

ACCESS TO YOUR FILE AND COPIES OF DOCUMENTS: To help you get ready for the hearing, you have a right to look at your case file. If you call or write to us, we will provide you with free copies of the documents from your file that we will give to the hearing officer at the fair hearing. Also, if you call or write to us, we will provide you with free copies of other documents from your file that you think you may need to prepare for your fair hearing. To ask for documents or to find out how to look at your file, call us at the Record Access phone number on the front of this notice or write to us at the address on the front of this notice.

If you want copies of documents from your case file, you should ask for them ahead of time. They will be provided to you within a reasonable time before the date of the hearing. Documents will be mailed to you only if you specifically ask that they be mailed.

**INFORMATION:** If you want more information about your case, how to ask for a fair hearing, how to see your file, or how to get additional copies of documents, call us at the phone numbers on the **front** of this notice or write to us at the address on the **front** of this notice.