



Office of Temporary and Disability Assistance

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General Information System (GIS) Message

Section 1

Transmittal:	22 TA/DC109 Upstate and New York City
Date:	December 19, 2022
To:	Subscribers
Suggested Distribution:	Commissioners, TA Directors, SNAP Directors, HEAP Coordinators
From:	Valerie Figueroa, Deputy Commissioner, Employment and Income Support Programs
Subject:	2022-2023 Holiday Moratorium Schedule for New York State PSC Regulated and Municipal Utility Companies
Effective Date:	December 19, 2022
Contact Information:	HEAP Questions – HEAP Bureau, (518) 473-0332 TA Questions – Temporary Assistance Bureau, (518) 474-9344
Attachments:	None

Section 2

The purpose of this GIS message is to inform social services districts (districts) of the 2022-2023 moratorium schedule for utility terminations during the holiday season. Each year, all Public Service Commission (PSC) regulated utility companies are required to suspend service terminations for residential natural gas and electricity for the two-week period encompassing the Christmas and New Year holidays. Each utility company establishes its own schedule.

2022-2023 New York State Service Termination Moratorium Schedule

Central Hudson Gas & Electric	December 19, 2022, to January 2, 2023
Consolidated Edison (ConEd)	December 20, 2022, to January 2, 2023
Liberty Utilities St. Lawrence Gas	December 19, 2022, to January 2, 2023
National Fuel Gas (NFG)	December 18, 2022, to January 2, 2023
National Grid – Long Island	December 19, 2022, to January 2, 2023
National Grid – Metro	December 19, 2022, to January 2, 2023
National Grid – Upstate	December 19, 2022, to January 2, 2023
NYS Electric & Gas (NYSEG)	December 19, 2022, to January 2, 2023
Orange and Rockland (O&R)	December 19, 2022, to January 2, 2023
PSEG Long Island	December 19, 2022, to January 2, 2023
Rochester Gas & Electric (RG&E)	December 19, 2022, to January 2, 2023

Municipal electric companies, which are not regulated by the PSC, will have a moratorium period in effect from December 19, 2022, through January 2, 2023.

Home Energy Assistance Program (HEAP) Implications

HEAP certifiers must not issue Regular or Emergency benefit guarantees or “ten-day service holds” to any utility company from the start to the end of their specific moratorium period. This will ensure that HEAP benefits are used to prevent terminations and obtain prospective service during the period of time when service terminations can occur.

HEAP certifiers must continue to accept Regular or Emergency benefit applications and process eligibility determinations during the moratorium period. Certifiers should remember to use this moratorium period when authorizing Regular HEAP benefits to maximize the 30 days of prospective service provided by the HEAP payment.

Applicants whose utility service was terminated prior to the moratorium period but applied for a Regular benefit during that period must still have their eligibility determined. If they are eligible, a guarantee of payment must be made to the utility company to restore service.

Temporary Assistance (TA) Implications

TA applicants or recipients who are scheduled for termination or were terminated prior to their utility provider’s moratorium period must be referred to HEAP. If HEAP cannot resolve the emergency, the district must either contact the utility provider to reschedule termination in accordance with the PSC’s moratorium policy (16 NYCRR § 11.4(a)(4)(ii)), or determine eligibility through TA, issue the appropriate notice, and contact the utility provider to restore service if the TA applicant or recipient is eligible.

For TA applicants or recipients who are not scheduled for termination or were terminated prior to the moratorium period, districts must follow routine emergency assistance procedures, including referral to HEAP.