

Appendix 10 - Deliverables and Events Timeline (01/11/13)

Phase	Timeframe/Due Date in Calendar Days (1)	Deliverable	Event
Design			
NCS Project Work Plan	30 Days after each state's contract start date	√	
Individual State Workplan DRAFT	30 Days after each state's contract start date	√	
Individual State Workplan FINAL	90 Days after each state's contract start date	√	
Business Continuation and Recovery Plan DRAFT	30 Days after each state's contract start date	√	
Business Continuation and Recovery Plan FINAL	90 Days after each state's contract start date	√	
Disaster Services Plan DRAFT	30 Days after each state's contract start date	√	
Disaster Services Plan FINAL	90 Days after each state's contract start date	√	
System Security Plan DRAFT	30 Days after each state's contract start date	√	
System Security Plan FINAL	90 Days after each state's contract start date	√	
Functional Design Document DRAFT	30 Days after each state's contract start date	√	
Functional Design Document FINAL	90 Days after each state's contract start date	√	
Revisions to Functional Design Document	As Needed by State	√	
Development			
Detailed System Design DRAFT	120 Days after each state's contract start date	√	
Detailed System Design FINAL	180 Days after each state's contract start date	√	
Detailed System Design UPDATES	Quarterly after successful conversion	√	
System Life Cycle Testing Plan DRAFT	120 Days after each state's contract start date	√	
System Life Cycle Testing Plan FINAL	180 Days after each state's contract start date	√	
EBT ARU and Customer Service Scripts DRAFT	90 Days after each state's contract start date	√	
EBT ARU and Customer Service Scripts FINAL	210 Days after each state's contract start date	√	
Test Platform Access	180 Days after each state's contract start date		√
System Testing Scripts DRAFT	180 Days after each state's contract start date	√	
System Testing Scripts FINAL	210 Days after each state's contract start date	√	
Functional Demonstration	240 Days after each state's contract start date		√
User Acceptance Test Start Date	210 Days after each state's contract start date		√
Network Performance Test Start Date	180 Days after each state's contract start date		√
Performance Stress Test Start Date	180 Days after each state's contract start date		√
Interface Test Start Date	180 Days after each state's contract start date		√
SIVR and ARU Tests	210 Days after each state's contract start date		√
Disater System Testing	240 Days after each state's contract start date and annually thereafter		√
Transition/Conversion Tests	180 Days after each state's contract start date and final 210 Days after each state's contract start date		√
Live Demonstration	As Proposed by Offeror, but must be <u>prior</u> to conversion date, individual States may opt out during contract negotiations.		√
Test Reports	7 Days following the completion of each test	√	
Final System Test Reports	30 Days after each state's successful conversion	√	
Transition/Conversion & Operation			
Incident and Problem Reporting Management Plan	30 Days after each state's contract start date	√	
Incident and Problem Reporting Management Plan	90 Days after each state's successful conversion	√	
Transition/Conversion Plan DRAFT	30 Days after each state's contract start date	√	
Transition/Conversion Plan FINAL	90 Days after each state's contract start date	√	
EBT-Only Retailer Conversion	95% 2 weeks prior to the cardholder database conversion		√
Transaction History Conversion	240 Days after each state's contract start date		√
EBT-Only Retailer Manual DRAFT	180 Days prior to each state system conversion	√	
EBT-Only Retailer Manual FINAL	90 Days prior to each state completing their final system conversion	√	
Reports Manual DRAFT	210 Days after each state's contract start date	√	
Reports Manual FINAL	60 Days after each state's successful conversion	√	
Settlement/Reconciliation Procedures Manual DRAFT	210 Days after each state's contract start date	√	
Settlement/Reconciliation Procedures Manual FINAL	60 Days after each state's successful conversion	√	
Administrative System Manual DRAFT	210 Days after each state's contract start date	√	
Administrative System Manual FINAL	60 Days after each state's successful conversion	√	
System Operations Manual DRAFT	210 Days after each state's contract start date	√	
System Operations Manual FINAL	60 Days after each state's successful conversion	√	
Change and Release Management Plan DRAFT	30 Days after each state's contract start date	√	
Change and Release Management Plan FINAL	90 Days after each state's successful conversion	√	
Retailer/TPP Agreements DRAFT	30 Days after each state's contract start date	√	
Retailer/TPP Agreements FINAL	90 Days after each state's contract start date	√	
Cash Access Plan DRAFT	30 Days after each state's contract start date	√	
Cash Access Plan FINAL	90 Days after each state's contract start date	√	
Conversion Date	No later than 7/31/14 to provide fully operational EBT system that meets the specifications of this RFP.		√

(1) The timeframes and due dates provided are recommended standards except for the conversion date which is fixed. The Contractor is encouraged to complete tasks sooner.

(2) Each state will determine, during contract negotiations, the target date for conversion.