2019
ANNUAL REPORT

Andrew M. Cuomo, Governor | **Michael P. Hein**, Commissioner

NEW YORK STATE OF OPPORTUNITY. | Office of Temporary and Disability Assistance

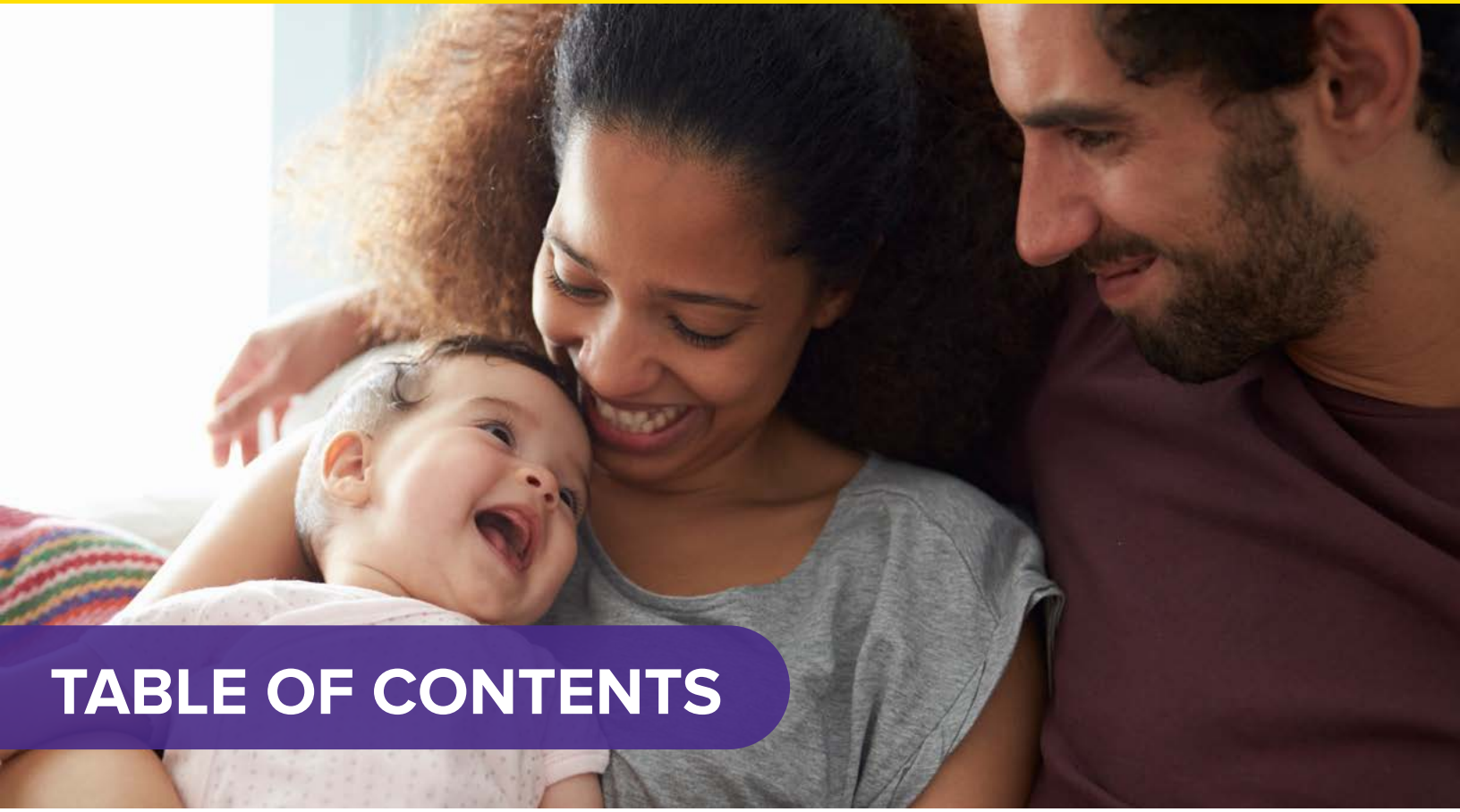


TABLE OF CONTENTS

1 | Introduction

2 | Mission/Vision

3 | Family Assistance Programs
- Nutrition Assistance
- Energy Assistance
- Public Assistance
- Child Support
- Employment Services
- Summer Youth Employment
- State Supplement Program
- Homeless Housing
- Assisting Refugees
- Assisting Trafficking Victims
- Disability Determinations

12 | Shelter Oversight

14 | MTA Outreach

16 | Program Integrity

18 | Recommendations

20 | Administrative Hearings

22 | Appendix

INTRODUCTION

This Annual Report is being submitted by OTDA in satisfaction of the requirements of section 17(d) of the Social Services Law and section 164 of the Executive Law.

MISSION/VISION

Mission

To help vulnerable New Yorkers meet their essential needs and advance economically by providing opportunities for stable employment, housing, and nutrition.

Vision

Empowering New Yorkers to improve their financial security and household stability in support of strong families and communities.

FAMILY ASSISTANCE PROGRAMS

NUTRITION ASSISTANCE

The Supplemental Nutrition Assistance Program (SNAP) continues to be a key part of New York State's efforts to address hunger. For an eligible household consisting of a single parent and two children, SNAP can provide up to $6,108 a year.

An average of 2.7 million people received a combined $366 million in benefits per month during the federal fiscal year. A total of nearly $4.4 billion in SNAP benefits were issued during the past year.

Households can apply for SNAP online through New York State's myBenefits portal, **myBenefits.ny.gov** and New York City households can also apply online through the city's ACCESS NYC site: **www.nyc.gov/accessnyc**.

OTDA continues to support community-based organizations that carry out SNAP outreach to underserved communities, as well as groups that provide nutrition education and obesity prevention services. OTDA and social services districts also provide employment and training services for SNAP recipients to help them secure a job.

More than $366 million in SNAP benefits was delivered to

an average of ***2.7 million*** people every month

The issuance of SNAP benefits was threatened during the protracted and unprecedented shutdown of the federal government, which began in December 2018 and extended through January 2019. On short notice, OTDA worked closely with the state Office of Information Technology Services to successfully issue February's SNAP benefits early in order to prevent an interruption in household benefits. The agency also undertook a public relations campaign to help recipients understand why they received benefits early and to budget accordingly.

During 2019, OTDA worked with the state Department of Health and the state Office of Information Technology Services to automatically refer applicants for health insurance who appear to be eligible for SNAP to apply for benefits.

For a family of three, SNAP can provide up to ***$6,108 a year***

ENERGY ASSISTANCE

The Home Energy Assistance Program (HEAP) helps eligible households cover the cost of heating their homes during the winter. The federally-funded program also offers an emergency benefit for households facing a heat-related emergency.

Last winter, 1.49 million households received a regular HEAP benefit and approximately 111,000 of those households also received an emergency HEAP benefit. Anyone living outside of New York City seeking a regular HEAP benefit can apply online at: **www.myBenefits.ny.gov.** Residents of New York City can **download the application** and mail it in.

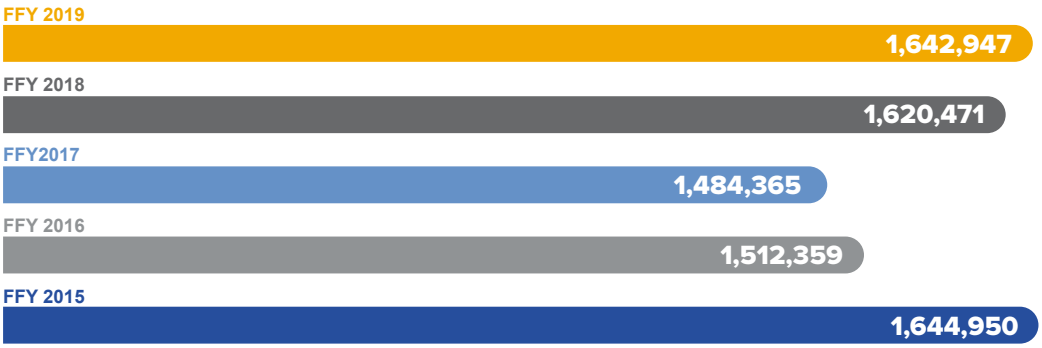
OTDA allocates a portion of HEAP funding to New York State Energy Research and Development Authority (NYSERDA) and NYS Homes and Community Renewal (HCR) for weatherization activities. Homeowners and renters can apply for weatherization through either agency, and eligible households may receive energy efficiency services as well.

OTDA has dedicated **$2 million** in HEAP funding to offer the 'clean and tune' program. Households eligible for HEAP can apply for up to $400 to get their heating equipment inspected and cleaned during the year.

Households that get their furnace or boiler tuned-up are less likely to face heating emergencies when the colder weather hits. The improved efficiency of the heating equipment can also mean lower energy costs for these households, allowing their HEAP benefits to go further.

OTDA also used **$3.4 million** in HEAP funding to provide air conditioners this past summer to eligible low-income New Yorkers with documented medical conditions that are exacerbated by extreme heat. To qualify, applicants had to meet income guidelines and provide written documentation of their medical condition.

Home Energy Assistance Program Benefits Issued



PUBLIC ASSISTANCE

Public Assistance provides cash assistance to eligible families and individuals to help them meet basic needs such as housing.

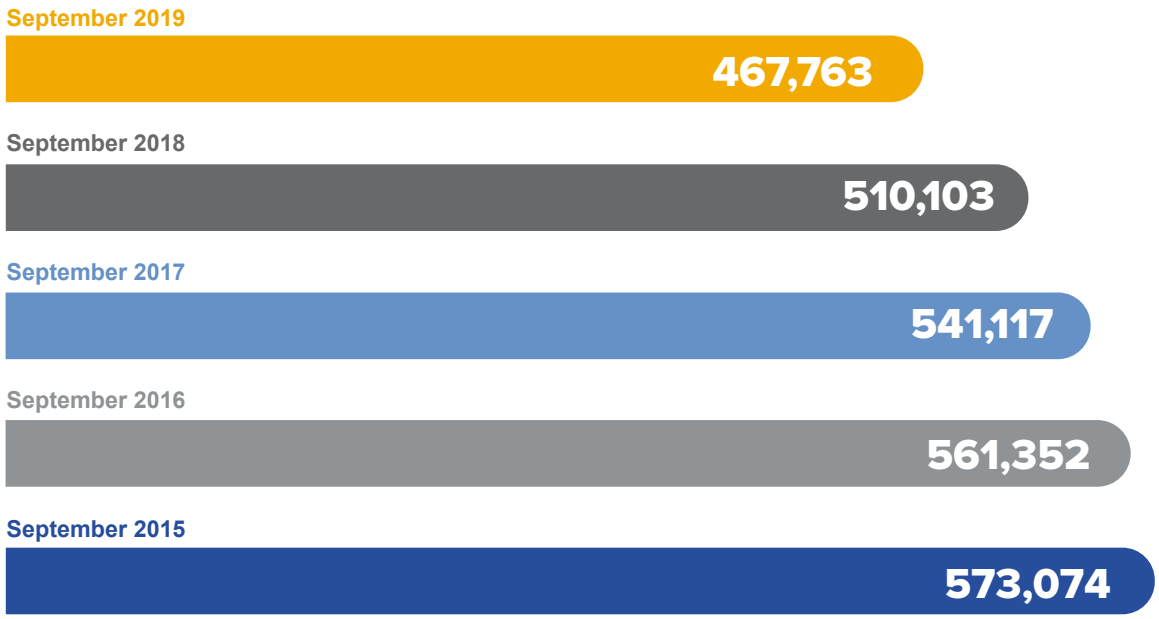
One of the main objectives of OTDA and local departments of social services is to help work-capable Public Assistance recipients enter the workforce and to support low-income workers. Employment is the most reliable path out of poverty toward self-sufficiency and reduces the need to provide publicly-funded support for households.

Those who can work must look for work and/or participate in activities to prepare them for work. These activities include job search, job readiness instruction, adult education and job skills training, or college degree programs. Adult Public Assistance applicants and recipients are assessed to determine what activities are most appropriate to help them obtain employment. Support services are provided to enable them to engage in employment-related activities, including needed child care and transportation assistance.

Those unable to work may be expected to receive medical care or engage in treatment, as needed, to help them improve their overall health, ability to work, and transition to self-sufficiency.

Public Assistance is also available to help low-income households meet emergency needs such as a rental security deposit or to repair a car needed for work.

Public Assistance Recipients



CHILD SUPPORT SERVICES

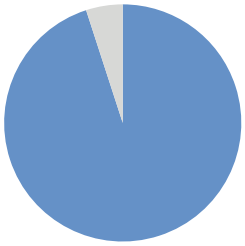
The Child Support program plays a vital role in OTDA's commitment to enhancing child well-being and currently serves **741,625** children in New York State. The program helps families achieve financial stability, reduces child poverty, and encourages parents to be more involved with their children.

Last year, more than **$1.84 billion** in child support was distributed on behalf of over **765,000** families. Nearly three-quarters of all child support collections were withheld from employee paychecks, signifying the important role employers play in the success of the program.

OTDA provides custodial parents of all income levels with assistance in obtaining financial support and health insurance coverage for their children. The program helps by locating noncustodial parents; establishing paternity; establishing, modifying, and enforcing support orders; and collecting and distributing child support payments.

Child support is an important income source for families, including those receiving Public Assistance, providing them necessary resources to care for their children. Annually, **95 percent** of all child support collections are paid directly to families, while **5 percent** goes to repaying Public Assistance.

Last year, more than
$1.84 billion
was distributed to over
765,000 families



95%

of all child support collections were paid directly to families

EMPLOYMENT SERVICES

Those who are working are encouraged to seek any economic supports they are eligible to receive to supplement their income and help meet their needs. OTDA provides funds to social services districts and community-based providers to deliver a range of employment services, including job readiness, job search and placement, and education and job skills training. In addition, OTDA has Jobs Program staff located in several counties that provide direct job placement assistance to help those seeking or receiving Public Assistance to obtain work.

From July 2018 to June 2019, approximately **97,000** Public Assistance recipients each month were engaged in work or work-readiness activities.

SUMMER YOUTH EMPLOYMENT

Nearly **19,000** young people from low-income households gained valuable work experience through New York State's Summer Youth Employment Program. OTDA distributed **$44 million** to all **57** counties and New York City to help connect youth to jobs and help them acquire skills they can use in school and beyond.

The Summer Youth Employment Program plays an important role in introducing youth into the workforce, helping them acquire skills that can be used to improve performance in school and become responsible adults. Funds are used to subsidize the wages paid to eligible youth, to support education and training activities, as well as counseling and employment-related services, such as transportation to and from work or job training. Participants work in entry-level jobs at places such as parks, nursing homes, summer camps, child care organizations, senior citizen centers and community recreation centers, among others.

The OTDA Summer Youth Employment Program is open to young people ages 14 to 20, whose families have a family income below **200 percent** of the federal poverty level, or **$42,660** for a family of three. Participants received at least the hourly New York State minimum wage of **$15** for New York City, **$12** for Nassau, Suffolk and Westchester counties, and **$11.10** for the remainder of the state.

"Constructive labor market experiences can **provide invaluable benefits** for youth from low-income families, since many of them often face a challenging transition into the workforce or higher education institutes. The Summer Youth Employment Program is a **critical resource** young people can tap to gain this experience and use it to positively influence their future."

- Mike Hein,
OTDA COMMISSIONER

STATE SUPPLEMENT PROGRAM

The State Supplement Program provides state-funded financial payments to eligible aged, blind, or disabled individuals and is in addition to the federal monthly benefit paid to most Supplemental Security Income (SSI) recipients.

OTDA administers the SSI State Supplement Program by determining and authorizing eligibility for approximately **$49 million** in monthly benefits to approximately **660,000** qualified individuals. These payments help recipients meet housing, food and other necessary living expenses.

OTDA also operates a customer service information line to provide timely information and assistance to applicants and recipients of State Supplement Program benefits.

HOMELESS HOUSING

OTDA administers an array of programs to help address homelessness throughout the state. These programs provide a continuum of services for homeless, at-risk and low-income households. They are designed to prevent homelessness, provide shelter for the homeless, construct supportive housing for the homeless and offer essential services to stabilize housing situations and increase levels of self-sufficiency.

To date for the 2019 funding round, the Homeless Housing and Assistance Program (HHAP) awarded nearly **$56.5** million to **15 projects** supporting the creation of **363 housing units.** Funding remains available for repairs at existing emergency shelters. In addition, OTDA is continuing to accept applications from New York City and suburban areas of the state.

The New York State Supportive Housing Program awarded **$34.5 million** in funding to provide essential support services for tenants of permanent and transitional housing programs. This funding supported **18,715 units** of housing serving families, individuals and young adults.

The Solutions to End Homelessness Program provides case management and assistance, including eviction prevention services, to households that are experiencing, or are at risk of, homelessness. The program distributed **$15.8 million** to help more than **14,000** individuals access emergency or transitional housing following a housing crisis; transition **4,400** individuals from homelessness to permanent housing through rapid rehousing services; and prevent homelessness for **27,000** individuals experiencing housing instability. The 2019 allocation is **$16.5 million** for contracts that commenced Oct. 1.

Federal funding through the Housing Opportunities for Persons with AIDS program is primarily used to provide long-term rental subsidies so that people living with HIV/AIDS and their families can access rental housing in their community. Through **11** contracts, services are provided in **40** counties throughout New York State. Nearly **$3 million** was allocated for **2019.**

The Empire State Supportive Housing Initiative dedicates state funding for newly developed permanent supportive housing units for homeless individuals with one or more disabling conditions or other life challenges. Funds are used for operating expenses to maintain the supportive housing units, to help eligible individuals and their families remain in stable housing, and to provide case management and other supportive services. Through this multi-agency effort, OTDA has contracted with **39** awardees supporting **486** new units from the first two rounds of funding and is working with another **29** awardees in a third round. OTDA issued a fourth request for proposals in August, and the resulting applications are now under review.

HHAP awarded

$56.5 million

which created

363 units

of housing for the homeless

ASSISTING REFUGEES

OTDA is responsible for implementing services for refugees in New York State. The agency supervises state- and federally-funded programs to achieve this mission.

These programs and services help refugees and their families acclimate to their new life in New York State and achieve economic and social self-sufficiency; help repatriated citizens arrive safely at home; and assure proper foster care for unaccompanied refugee and entrant minors.

NATIONAL HUMAN TRAFFICKING HOTLINE

1-888-373-7888

ASSISTING TRAFFICKING VICTIMS

OTDA continues to play an important role in assisting victims of human trafficking in New York State. The Response to Human Trafficking Program provides a coordinated community-based approach and comprehensive case management to address the service needs of trafficking victims.

Critical services are available through local social services districts if victims are eligible, or through six state-funded service providers throughout the state. In Federal Fiscal Year 2019, there were **269** individuals referred to New York State, with **249** of them confirmed as victims of trafficking. Victims may need help with shelter, health care, mental health services, legal services and other needs. OTDA also trains government and non-profit workers in identifying human trafficking victims.

DISABILITY DETERMINATIONS

OTDA is responsible for making medical determinations on disability claims filed with the U.S. Social Security Administration under the Social Security Disability Insurance and/or Supplemental Security Income programs. While there are different financial supports available through these disability programs, the medical eligibility factors considered are the same. Individuals who have a disability and meet medical criteria may qualify for benefits under either program.

During the past fiscal year, OTDA's Division of Disability Determinations reviewed more than **214,000** cases. Social Security seeks to expedite processing for claimants with conditions and circumstances that are likely to result in a finding of disability with its Quick Disability Determinations workload. The division ensures that New York claimants receive the high priority they deserve, which is reflected in its rapid processing times. New York averages only **6.5 days** per claim, which is significantly shorter than the national average of **20.1 days.**

214,000 cases

6.5

New York Workload Processing Time for QDD Cases *(days)*

20.1

National Average

SHELTER OVERSIGHT

SHELTER OVERSIGHT

OTDA is responsible for certifying and inspecting publicly funded homeless shelters for families and single adults throughout New York State. This role is essential to ensure residents have a safe and clean place to stay, and that necessary services are provided to help them obtain permanent housing.

There are approximately **715** shelters across the state that provide an array of services, including assessment and case management, access to healthcare and childcare services, and assistance with finding permanent housing. These shelters may be operated by local social service districts directly or through contracted providers.

OTDA is also responsible for the development and administration of agency policies in accordance with state regulations that establish the programmatic and physical plant standards for shelters.

On a daily basis,
shelters provide services at
more than 715 locations
throughout the state.

MTA OUTREACH

MTA OUTREACH

In July, the Metropolitan Transportation Authority (MTA) announced the formation of a task force to combat the persistent and growing issue of homelessness in the New York City subway system. With an increasing number of homeless seeking shelter in the subway system, the MTA estimated that the population had grown to nearly **2,200** individuals –an increase of more than **20 percent** over counts in January.

Representatives from OTDA, the state Department of Health, the state Office of Mental Health, and the state Office of Addiction Services and Supports were selected to serve on the task force, which worked in close partnership with the MTA Police and consultation with the New York City Police Department. This task force looked at the issue of homelessness in the transit system and made certain recommendations to improve the situation and ensure these individuals are receiving the necessary services.

The taskforce made the following recommendations to MTA:

- Enhance outreach and expand oversight of New York City outreach efforts.
- Expand the MTA police force.
- Educate the public on the MTA Rules of Conduct.
- Increase interagency cooperation to support homeless outreach.
- Provide oversight during the implementation of the recommendations.

In addition to providing input on the taskforce, OTDA and other state agencies deployed teams of employees to provide temporary outreach services throughout the transit system. These outreach teams paired with MTA Police during overnight hours to engage with individuals experiencing homelessness and encourage them to accept services at area shelters and drop-in facilities.

"Those individuals experiencing homelessness and living in the subway system **are not getting the help they need and deserve.** The mass transit system is not an appropriate shelter for anyone, and the current approach cannot continue."

- Mike Hein,
OTDA COMMISSIONER

PROGRAM INTEGRITY

PROGRAM INTEGRITY

OTDA takes seriously its responsibility to make sure New York's economic assistance program benefits are provided to those truly eligible and in need. OTDA works extensively with local, state, and federal partners to coordinate efforts to uncover, avert, and prosecute fraudulent activities. To prevent and detect welfare fraud, OTDA oversees local social services districts across New York State. The agency issues program integrity guidance, presents training for fraud investigators, distributes data matches and conducts reviews of local fraud unit operations. Additionally, OTDA works cooperatively with federal and state inspectors general, local social service investigative units, and law enforcement agencies on fraud and trafficking investigations.

OTDA's Public Assistance Reporting Information System is used to identify clients receiving Public Assistance or Supplemental Nutrition Assistance Program (SNAP) benefits in multiple states. OTDA conducts a wide range of data matches from federal, state, and private information sources to verify specific, high-risk elements of client eligibility, such as earned income. Other data matches are designed to find deceased, disqualified, and incarcerated clients, as well as detect other income and client resources. OTDA performs numerous data analysis projects annually, focusing on SNAP retailer and client trafficking. The agency then works with the New York State Welfare Inspector General, the U.S. Department of Agriculture (USDA), and local districts on the resulting investigations.

Additional OTDA efforts that assist with detecting and prosecuting fraud include the following:

- The state Law Enforcement Bureau, a cooperative SNAP retailer investigative process that uses OTDA, USDA, and local law enforcement resources to detect and prosecute SNAP retailer trafficking
- The Fraud Referral webpage to help collect, process, distribute and monitor citizen fraud and trafficking complaints sent to local investigators
- The Front-End Detection System to proactively identify applications requiring further review prior to benefits being approved and issued
- Eligibility Verification Review and ad hoc data analysis projects to identify active cases for investigation
- Identifying disqualified SNAP applicants to prevent individuals from receiving benefits while serving a disqualification for program violations
- Training local law enforcement, large retailers and other groups to increase their knowledge of welfare fraud –specifically SNAP client trafficking cases

RECOMMENDATIONS

RECOMMENDATIONS

As part of its statutory charge as a public agency, OTDA is responsible for making recommendations to improve or further develop its assistance programs.

The following changes are recommended:

- Legislation to simplify the process for transferring undisbursed child support payments to the New York State Comptroller's Office, thereby benefiting parents by enhancing their ability to claim funds due to them using the public claims process available on the State Comptroller's website.

- Legislation amending the reporting requirements for the State Directory of New Hires to include information about certain independent contractors to establish and enforce child support obligations. The new reporting requirements would only apply to business or government entities for payments made in the course of their trades or businesses and the anticipated or actual payments to an independent contractor would need to equal or exceed $600 during the calendar year to qualify for reporting.

- Legislation permanently adopting the driver's license suspension process for child support collections. The driver's license suspension process –one of New York's most effective enforcement tools for child support collections identifies parents with driver's licenses who fail to pay child support and then notifies them that their driving privileges will be suspended unless they make their child support payments. The statute providing for this process sunsets every two years. OTDA recommends making this successful enforcement tool permanent.

ADMINISTRATIVE HEARINGS

ADMINISTRATIVE HEARINGS

OTDA is responsible for providing prompt and impartial administrative hearings and issuing timely, accurate hearing decisions. The office also performs administrative hearings on behalf of other agencies. Overall, more than **201,000** requests for hearings were processed last year, with more than **84,000** ultimately conducted.

OTDA's Office of Administrative Hearings becomes involved when an applicant or recipient believes that a determination made by a local social services agency is incorrect and it cannot be resolved directly with that local agency. The Office of Administrative Hearings receives letters, phone calls, faxes, and other types of requests for fair hearings. Staff members work with those seeking a fair hearing to determine the issues to be addressed at the hearing, which is scheduled to take place as soon as possible.

The Office of Administrative Hearings issues two notices. The first notice advises an individual that the request for a fair hearing was received. The second notice provides scheduling information. These notices also include a statement explaining an individual's rights regarding the hearing and access to evidence and policy documents.

An administrative hearing is a chance for those who apply for or use social services benefit programs to tell a hearing officer why a decision by a local social services agency is wrong. OTDA provides an impartial fact finder who listens to all parties, gathers evidence, evaluates credibility, applies the law, and issues a written decision about the local agency's action. The written decision may order the local agency to amend an individual's case.

Once a decision is issued, the Office of Administrative Hearings works to ensure the local social services agency complies with the decision regardless of the party it favors.

APPENDIX

This appendix includes data on Fair Hearings covering the period from October 1, 2018, through September 30, 2019. The tables include the total number of hearings requested and heard, as well as the number of issues requested and heard, for each local social services district. A hearing may review more than one issue.

Also included are hearing outcomes broken down by social services district and program. These tables reflect the number of issues that were affirmed, reversed, withdrawn by the local district, were correct when made, were settled, or "other" (consisting of cases which the commissioner could not review because of subject matter jurisdiction or the statute of limitations, or because the client withdrew the hearing request).

Additionally, there is a summary of formal requests for reconsideration or rehearing of appeals and a summary of court actions on hearing decisions.

In the interest of space, the following acronyms are used in the tables as column headings:

SNA - Safety Net Assistance

FA - Family Assistance

EA - Emergency Assistance

SNAP - Supplemental Nutrition Assistance Program

MA - Medical Assistance

SERV - Services

HEAP - Home Energy Assistance Program

ADH - Administrative Disqualification Hearing

FHP - Family Health Plus

SSP - State Supplement Program

EPIC - Elderly Pharmaceutical Insurance Coverage

Fair Hearings

Table 1 - Hearings and Issues Requested, by Program, by Social Services District

Social Services District	Total Hearings Requested	Issues Requested										
		SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
New York State	201,845	51,819	125,825	11,650	46,579	42,752	4,500	1,742	2,145	45	3,430	0
New York City	164,314	42,094	108,450	9,530	35,342	33,332	3,416	950	746	44	3,430	0
Rest of State	37,531	9,725	17,375	2,120	11,237	9,420	1,084	792	1,399	1	0	0
Albany	1,242	362	510	147	392	241	25	51	2	0	0	0
Allegany	41	17	4	0	15	11	5	1	0	0	0	0
Broome	692	169	444	24	214	123	7	8	0	0	0	0
Cattaraugus	73	14	22	2	25	25	2	4	0	0	0	0
Cayuga	106	42	52	6	25	19	5	0	6	0	0	0
Chautauqua	389	143	179	23	93	98	0	7	0	0	0	0
Chemung	172	47	53	3	65	58	4	5	0	0	0	0
Chenango	58	15	7	3	25	18	1	3	0	0	0	0
Clinton	114	38	43	38	25	27	1	4	0	0	0	0
Columbia	101	41	30	16	25	40	0	2	0	0	0	0
Cortland	65	26	33	7	21	12	0	0	0	0	0	0
Delaware	63	10	11	4	21	32	1	2	0	0	0	0
Dutchess	695	154	182	67	219	254	23	22	38	0	0	0
Erie	2,841	530	1,015	72	927	841	77	99	466	0	0	0
Essex	32	14	8	2	9	13	0	3	0	0	0	0
Franklin	73	20	24	5	28	24	2	3	0	0	0	0
Fulton	62	13	12	3	33	28	0	1	0	0	0	0
Genesee	90	23	14	2	35	47	1	7	0	0	0	0
Greene	95	27	22	39	26	25	0	0	0	0	0	0
Hamilton	3	0	1	0	1	1	0	0	0	0	0	0
Herkimer	93	21	43	0	26	42	0	2	0	0	0	0
Jefferson	275	147	141	6	72	51	3	15	9	0	0	0
Lewis	24	15	13	0	4	9	0	4	0	0	0	0
Livingston	54	16	11	4	12	23	0	2	0	0	0	0
Madison	68	15	16	0	25	38	1	1	0	0	0	0
Monroe	9,168	2,735	5,607	290	2,757	812	334	98	474	0	0	0
Montgomery	103	19	42	6	37	42	0	0	0	0	0	0
Nassau	3,684	914	1,367	250	991	1,352	134	52	31	0	0	0
Niagara	759	226	458	24	205	118	11	16	0	0	0	0
Oneida	613	190	283	12	147	309	4	9	0	0	0	0
Onondaga	1,523	336	661	10	570	331	38	40	121	0	0	0
Ontario	120	27	30	8	27	62	3	4	0	0	0	0
Orange	1,010	187	230	76	506	302	28	26	30	0	0	0
Orleans	59	19	21	4	19	13	0	2	0	0	0	0
Oswego	194	34	65	5	63	57	2	10	39	0	0	0
Otsego	91	38	34	18	19	32	0	2	0	0	0	0
Putnam	132	16	42	10	33	67	5	7	0	0	0	0
Rensselaer	369	54	136	33	173	75	9	12	0	0	0	0
Rockland	335	56	77	6	100	183	12	8	0	0	0	0
Saratoga	132	25	1	6	47	76	1	10	17	0	0	0
Schenectady	965	256	491	75	383	193	10	23	0	0	0	0
Schoharie	35	10	8	2	7	19	1	2	0	0	0	0
Schuyler	22	8	8	1	2	11	1	0	0	0	0	0
Seneca	40	6	15	4	24	9	0	0	0	0	0	0
St. Lawrence	249	128	136	0	68	28	5	17	0	0	0	0
Steuben	117	44	30	3	43	39	0	2	5	0	0	0
Suffolk	5,845	1,707	2,757	322	1,310	1,887	149	113	154	0	0	0
Sullivan	235	79	62	26	74	89	7	3	0	0	0	0
Tioga	55	8	11	0	25	32	0	1	0	0	0	0
Tompkins	159	47	109	28	32	31	4	0	0	0	0	0
Ulster	307	87	95	25	61	122	13	9	5	0	0	0
Warren	81	11	24	28	15	28	2	10	2	0	0	0
Washington	70	5	15	11	19	35	4	2	0	0	0	0
Wayne	113	15	42	3	30	51	1	11	0	0	0	0
Westchester	3,376	504	1,618	349	1,079	890	148	57	0	1	0	0
Wyoming	22	5	4	0	6	11	0	0	0	0	0	0
Yates	27	10	6	12	2	14	0	0	0	0	0	0

Fair Hearings

Table 2 - Hearings Held and Issues Heard, by Program, by Social Services District

Social Services District	Total Hearings Held	Issues Heard										
		SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
New York State	84,488	23,873	57,472	7,045	15,932	14,402	1,856	291	1,582	3	1,045	0
New York City	73,432	20,626	51,964	6,122	13,723	11,843	1,565	164	435	3	1,045	0
Rest of State	11,056	3,247	5,508	923	2,209	2,559	291	127	1,147	0	0	0
Albany	411	159	160	66	69	90	3	11	2	0	0	0
Allegany	7	3	2	0	1	1	2	0	0	0	0	0
Broome	209	73	117	12	65	29	3	2	0	0	0	0
Cattaraugus	18	8	8	0	0	8	0	4	0	0	0	0
Cayuga	23	8	12	3	4	1	2	0	1	0	0	0
Chautauqua	61	23	19	4	11	21	0	0	0	0	0	0
Chemung	22	16	5	1	7	6	0	0	0	0	0	0
Chenango	15	6	0	1	3	8	0	2	0	0	0	0
Clinton	13	5	4	4	3	4	0	2	0	0	0	0
Columbia	26	8	4	14	5	10	0	0	0	0	0	0
Cortland	18	5	16	3	3	4	0	0	0	0	0	0
Delaware	11	4	4	2	2	4	0	0	0	0	0	0
Dutchess	233	54	67	35	59	82	6	9	35	0	0	0
Erie	844	156	243	28	167	275	20	5	403	0	0	0
Essex	4	0	3	0	2	2	0	0	0	0	0	0
Franklin	6	5	3	0	4	1	0	0	0	0	0	0
Fulton	9	1	0	1	3	3	0	1	0	0	0	0
Genesee	24	4	1	0	8	18	0	2	0	0	0	0
Greene	32	1	7	19	5	9	0	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0	0	0	0	0	0
Herkimer	7	4	9	0	0	1	0	0	0	0	0	0
Jefferson	67	46	36	3	15	8	0	2	3	0	0	0
Lewis	5	12	5	0	0	1	0	0	0	0	0	0
Livingston	9	2	2	1	4	3	0	0	0	0	0	0
Madison	21	11	1	0	6	9	1	0	0	0	0	0
Monroe	2,995	1,022	2,025	105	434	201	105	15	388	0	0	0
Montgomery	25	8	11	4	10	6	0	0	0	0	0	0
Nassau	967	215	457	82	208	340	27	6	17	0	0	0
Niagara	182	61	124	9	28	26	1	1	0	0	0	0
Oneida	127	69	72	5	29	28	3	2	0	0	0	0
Onondaga	644	145	268	7	213	124	17	11	91	0	0	0
Ontario	20	5	3	4	1	8	1	0	0	0	0	0
Orange	242	49	55	43	84	83	4	1	19	0	0	0
Orleans	11	6	4	3	1	1	0	0	0	0	0	0
Oswego	46	7	8	0	4	4	0	3	35	0	0	0
Otsego	32	17	12	8	1	12	1	0	0	0	0	0
Putnam	38	9	23	8	7	11	1	1	0	0	0	0
Rensselaer	86	23	26	21	43	15	0	1	0	0	0	0
Rockland	121	20	31	6	23	77	2	6	0	0	0	0
Saratoga	42	17	0	2	15	23	0	0	13	0	0	0
Schenectady	318	127	199	45	92	52	2	7	0	0	0	0
Schoharie	7	0	1	0	0	8	1	0	0	0	0	0
Schuyler	5	4	0	0	1	2	0	0	0	0	0	0
Seneca	10	6	0	1	5	4	0	0	0	0	0	0
St. Lawrence	80	46	52	0	16	6	3	6	0	0	0	0
Steuben	32	13	13	1	5	8	0	0	5	0	0	0
Suffolk	1,603	516	784	121	223	517	24	12	127	0	0	0
Sullivan	60	17	12	10	13	23	2	0	0	0	0	0
Tioga	5	0	0	0	5	1	0	0	0	0	0	0
Tompkins	40	10	30	9	8	7	0	0	0	0	0	0
Ulster	64	18	11	12	10	22	1	2	5	0	0	0
Warren	20	3	5	6	8	5	0	3	2	0	0	0
Washington	13	0	1	2	6	6	0	1	0	0	0	0
Wayne	20	10	7	1	4	10	0	1	0	0	0	0
Westchester	1,093	185	544	199	265	329	58	8	1	0	0	0
Wyoming	5	3	0	0	1	1	1	0	0	0	0	0
Yates	8	2	2	12	0	1	0	0	0	0	0	0

Fair Hearings

Table 3 - Decisions Affirmed, by Program, by Social Services District

Social Services District	Affirmances										
	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
New York State	2,990	5,386	2,358	3,071	3,863	367	182	1,210	0	762	0
New York City	1,799	3,479	2,043	2,076	2,800	273	108	288	0	762	0
Rest of State	1,191	1,907	315	995	1,063	94	74	922	0	0	0
Albany	48	67	31	32	50	0	9	2	0	0	0
Allegany	0	0	0	1	0	0	0	0	0	0	0
Broome	39	59	7	51	24	3	2	0	0	0	0
Cattaraugus	2	3	0	0	4	0	1	0	0	0	0
Cayuga	7	2	1	0	0	0	0	1	0	0	0
Chautauqua	8	13	2	7	11	0	0	0	0	0	0
Chemung	5	0	0	2	4	0	0	0	0	0	0
Chenango	3	0	0	5	6	0	2	0	0	0	0
Clinton	3	3	2	2	1	0	2	0	0	0	0
Columbia	2	5	5	3	5	0	0	0	0	0	0
Cortland	0	7	1	1	0	0	0	0	0	0	0
Delaware	3	3	2	1	4	0	0	0	0	0	0
Dutchess	29	32	11	37	42	4	6	40	0	0	0
Erie	64	102	12	98	113	6	7	323	0	0	0
Essex	0	1	0	1	0	0	0	0	0	0	0
Franklin	4	1	0	4	0	0	0	0	0	0	0
Fulton	1	0	0	1	1	0	1	0	0	0	0
Genesee	2	1	0	3	7	0	2	1	0	0	0
Greene	1	7	9	3	8	0	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0	0	0	0	0
Herkimer	2	7	0	0	1	0	0	0	0	0	0
Jefferson	21	19	1	8	3	0	1	3	0	0	0
Lewis	5	1	0	0	0	0	0	0	0	0	0
Livingston	2	0	1	4	1	0	0	0	0	0	0
Madison	5	1	0	2	5	0	0	0	0	0	0
Monroe	277	447	32	123	96	15	6	286	0	0	0
Montgomery	2	9	2	10	6	0	0	0	0	0	0
Nassau	77	158	21	106	98	19	4	15	0	0	0
Niagara	21	56	4	18	15	0	1	0	0	0	0
Oneida	26	35	1	17	10	0	2	0	0	0	0
Onondaga	49	107	4	97	57	7	6	72	0	0	0
Ontario	5	4	2	1	5	0	0	0	0	0	0
Orange	26	28	9	47	40	4	0	14	0	0	0
Orleans	3	3	1	0	1	0	0	0	0	0	0
Oswego	5	3	0	2	3	0	1	27	0	0	0
Otsego	2	3	0	2	4	1	0	0	0	0	0
Putnam	3	7	1	3	8	1	0	0	0	0	0
Rensselaer	6	15	9	24	7	0	1	0	0	0	0
Rockland	1	17	1	12	68	2	0	0	0	0	0
Saratoga	3	1	0	13	8	0	0	13	0	0	0
Schenectady	29	53	18	32	20	1	2	0	0	0	0
Schoharie	0	0	0	0	6	0	0	0	0	0	0
Schuyler	1	0	0	0	2	0	0	0	0	0	0
Seneca	3	0	0	1	2	0	0	0	0	0	0
St. Lawrence	20	25	0	8	4	4	2	0	0	0	0
Steuben	7	8	1	4	3	0	0	4	0	0	0
Suffolk	281	437	54	106	176	11	8	116	0	0	0
Sullivan	7	4	1	4	13	1	0	0	0	0	0
Tioga	0	0	0	3	1	0	0	0	0	0	0
Tompkins	2	5	2	4	6	0	0	0	0	0	0
Ulster	11	4	3	2	6	0	0	4	0	0	0
Warren	3	1	1	6	4	0	1	0	0	0	0
Washington	0	0	2	4	1	0	1	0	0	0	0
Wayne	3	4	0	3	3	0	1	0	0	0	0
Westchester	61	139	59	76	99	15	5	1	0	0	0
Wyoming	1	0	0	1	0	0	0	0	0	0	0
Yates	0	0	2	0	1	0	0	0	0	0	0

Fair Hearings

Table 4 - Decisions Reversed, by Program, by Social Services District

Social Services District	Reversals										
	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
New York State	4,769	11,705	1,738	7,169	5,913	496	43	132	2	80	0
New York City	4,449	11,217	1,524	6,973	5,432	451	32	69	2	80	0
Rest of State	320	488	214	196	481	45	11	63	0	0	0
Albany	38	27	21	11	14	0	1	0	0	0	0
Allegany	0	0	0	0	0	2	0	0	0	0	0
Broome	5	19	3	3	1	0	0	0	0	0	0
Cattaraugus	0	2	0	0	2	0	0	0	0	0	0
Cayuga	3	2	1	1	1	0	0	0	0	0	0
Chautauqua	7	2	1	0	10	0	0	0	0	0	0
Chemung	0	0	0	0	0	0	0	0	0	0	0
Chenango	2	0	1	1	2	0	0	0	0	0	0
Clinton	0	0	2	1	3	0	0	0	0	0	0
Columbia	1	1	5	0	3	0	0	0	0	0	0
Cortland	1	0	0	0	0	0	0	0	0	0	0
Delaware	1	0	0	0	0	0	0	0	0	0	0
Dutchess	14	15	12	10	11	2	4	2	0	0	0
Erie	30	41	7	28	63	2	0	7	0	0	0
Essex	0	0	0	0	2	0	0	0	0	0	0
Franklin	0	0	0	0	1	0	0	0	0	0	0
Fulton	0	0	0	0	1	0	0	0	0	0	0
Genesee	0	0	0	1	4	0	0	0	0	0	0
Greene	0	0	6	0	0	0	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0	0	0	0	0
Herkimer	0	1	0	0	0	0	0	0	0	0	0
Jefferson	11	6	0	1	0	0	0	0	0	0	0
Lewis	0	0	0	0	0	0	0	0	0	0	0
Livingston	0	2	0	0	1	0	0	0	0	0	0
Madison	1	0	0	2	1	1	0	0	0	0	0
Monroe	23	41	7	7	23	8	0	17	0	0	0
Montgomery	3	3	2	1	1	0	0	0	0	0	0
Nassau	14	40	11	23	68	2	0	4	0	0	0
Niagara	8	14	2	2	5	0	0	0	0	0	0
Oneida	7	7	1	1	7	0	0	0	0	0	0
Onondaga	4	20	0	6	22	2	1	15	0	0	0
Ontario	1	1	0	0	4	0	0	0	0	0	0
Orange	4	4	8	16	15	1	0	9	0	0	0
Orleans	1	0	2	1	0	0	0	0	0	0	0
Oswego	1	1	0	1	0	0	1	2	0	0	0
Otsego	3	2	4	0	3	0	0	0	0	0	0
Putnam	0	3	3	0	0	0	0	0	0	0	0
Rensselaer	10	9	2	2	1	0	0	0	0	0	0
Rockland	0	1	2	1	14	0	0	0	0	0	0
Saratoga	7	0	2	0	6	0	0	2	0	0	0
Schenectady	14	25	7	10	3	1	0	0	0	0	0
Schoharie	0	0	0	0	0	0	0	0	0	0	0
Schuyler	2	0	0	0	0	0	0	0	0	0	0
Seneca	0	0	1	1	1	0	0	0	0	0	0
St. Lawrence	7	12	0	3	1	0	0	0	0	0	0
Steuben	0	3	0	2	1	0	0	0	0	0	0
Suffolk	44	65	29	15	96	2	2	1	0	0	0
Sullivan	0	2	1	2	1	0	0	0	0	0	0
Tioga	0	0	0	1	0	0	0	0	0	0	0
Tompkins	2	7	1	1	0	0	0	0	0	0	0
Ulster	7	3	5	3	4	0	1	2	0	0	0
Warren	0	1	2	0	0	0	0	2	0	0	0
Washington	0	1	1	1	1	0	0	0	0	0	0
Wayne	3	1	1	1	0	0	0	0	0	0	0
Westchester	39	102	56	36	84	22	1	0	0	0	0
Wyoming	1	0	0	0	0	0	0	0	0	0	0
Yates	1	2	5	0	0	0	0	0	0	0	0

Fair Hearings

Table 5 - Decisions Withdrawn by Agency, by Program by Social Services District

Social Services District	Agency Withdrawal										
	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
New York State	3,692	8,214	2,248	2,881	1,472	775	25	154	0	141	0
New York City	2,778	6,540	1,982	2,104	865	715	8	66	0	141	0
Rest of State	914	1,674	266	777	607	60	17	88	0	0	0
Albany	40	34	9	18	8	0	2	0	0	0	0
Allegany	2	1	0	0	0	0	0	0	0	0	0
Broome	19	28	0	9	1	0	0	0	0	0	0
Cattaraugus	0	2	0	0	0	0	0	0	0	0	0
Cayuga	1	1	0	0	0	0	0	0	0	0	0
Chautauqua	1	5	1	3	2	0	0	0	0	0	0
Chemung	10	3	0	5	0	0	0	0	0	0	0
Chenango	1	0	0	0	0	0	0	0	0	0	0
Clinton	1	1	1	0	0	0	0	0	0	0	0
Columbia	0	0	2	0	1	0	0	0	0	0	0
Cortland	0	2	2	1	2	0	0	0	0	0	0
Delaware	0	0	0	0	0	0	0	0	0	0	0
Dutchess	4	7	9	6	8	0	0	0	0	0	0
Erie	16	27	6	27	19	3	0	55	0	0	0
Essex	0	0	0	1	0	0	0	0	0	0	0
Franklin	0	2	0	0	0	0	0	0	0	0	0
Fulton	0	0	0	0	1	0	0	0	0	0	0
Genesee	0	1	0	2	0	0	0	0	0	0	0
Greene	0	0	0	0	0	0	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0	0	0	0	0
Herkimer	0	0	0	0	0	0	0	0	0	0	0
Jefferson	4	5	0	2	1	0	1	0	0	0	0
Lewis	0	0	0	0	1	0	0	0	0	0	0
Livingston	0	0	0	0	0	0	0	0	0	0	0
Madison	0	0	0	1	1	0	0	0	0	0	0
Monroe	309	568	52	214	38	24	4	32	0	0	0
Montgomery	0	1	0	0	0	0	0	0	0	0	0
Nassau	110	213	45	61	146	3	0	0	0	0	0
Niagara	21	45	3	4	3	1	0	0	0	0	0
Oneida	26	19	0	10	12	2	0	0	0	0	0
Onondaga	71	116	2	101	38	5	4	0	0	0	0
Ontario	0	2	0	0	0	1	0	0	0	0	0
Orange	12	19	22	1	10	0	0	0	0	0	0
Orleans	1	0	0	0	0	0	0	0	0	0	0
Oswego	0	3	0	0	0	0	0	0	0	0	0
Otsego	0	3	2	0	0	0	0	0	0	0	0
Putnam	6	12	4	3	2	0	0	0	0	0	0
Rensselaer	0	2	1	6	1	0	0	0	0	0	0
Rockland	0	7	2	7	6	0	0	0	0	0	0
Saratoga	0	0	0	2	0	0	0	0	0	0	0
Schenectady	55	88	10	44	11	0	2	0	0	0	0
Schoharie	0	0	0	0	0	1	0	0	0	0	0
Schuyler	0	0	0	1	0	0	0	0	0	0	0
Seneca	3	0	0	3	0	0	0	0	0	0	0
St. Lawrence	3	2	0	2	0	0	0	0	0	0	0
Steuben	1	0	0	0	1	0	0	1	0	0	0
Suffolk	123	187	22	97	181	7	1	0	0	0	0
Sullivan	9	6	6	7	2	0	0	0	0	0	0
Tioga	0	0	0	0	0	0	0	0	0	0	0
Tompkins	3	6	3	3	1	0	0	0	0	0	0
Ulster	3	2	0	3	0	0	0	0	0	0	0
Warren	0	0	3	1	0	0	2	0	0	0	0
Washington	0	0	0	0	1	0	0	0	0	0	0
Wayne	2	0	0	0	3	0	0	0	0	0	0
Westchester	57	254	58	132	106	13	1	0	0	0	0
Wyoming	0	0	0	0	0	0	0	0	0	0	0
Yates	0	0	1	0	0	0	0	0	0	0	0

Fair Hearings

Table 6 - Decisions Correct When Made, by Program by Social Services District

Social Services District	Correct When Made										
	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
New York State	653	1,261	110	378	1,952	25	12	15	1	21	0
New York City	364	928	72	300	1,771	12	3	0	1	21	0
Rest of State	289	333	38	78	181	13	9	15	0	0	0
Albany	16	12	4	2	6	1	1	0	0	0	0
Allegany	0	1	0	0	0	0	0	0	0	0	0
Broome	1	7	2	0	0	0	0	0	0	0	0
Cattaraugus	5	1	0	0	2	0	0	0	0	0	0
Cayuga	0	2	0	2	0	0	0	0	0	0	0
Chautauqua	5	4	0	0	2	0	0	0	0	0	0
Chemung	0	0	0	0	0	0	0	0	0	0	0
Chenango	0	0	0	0	0	0	0	0	0	0	0
Clinton	1	0	0	0	0	0	0	0	0	0	0
Columbia	3	0	0	1	0	0	0	0	0	0	0
Cortland	0	7	0	1	1	0	0	0	0	0	0
Delaware	0	0	0	0	0	0	0	0	0	0	0
Dutchess	6	4	1	1	6	0	0	0	0	0	0
Erie	38	43	1	10	52	5	0	15	0	0	0
Essex	0	0	0	0	0	0	0	0	0	0	0
Franklin	0	0	0	0	0	0	0	0	0	0	0
Fulton	0	0	0	0	0	0	0	0	0	0	0
Genesee	2	0	0	0	2	0	0	0	0	0	0
Greene	0	3	0	1	0	0	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0	0	0	0	0
Herkimer	1	1	0	0	0	0	0	0	0	0	0
Jefferson	7	2	1	0	0	0	0	0	0	0	0
Lewis	0	0	0	0	0	0	0	0	0	0	0
Livingston	0	0	0	0	0	0	0	0	0	0	0
Madison	6	1	0	0	0	0	0	0	0	0	0
Monroe	70	97	3	8	8	2	0	0	0	0	0
Montgomery	0	0	0	0	0	0	0	0	0	0	0
Nassau	11	27	1	11	13	1	0	0	0	0	0
Niagara	8	9	0	0	1	0	0	0	0	0	0
Oneida	5	3	0	0	2	1	0	0	0	0	0
Onondaga	9	23	0	9	8	0	0	0	0	0	0
Ontario	0	0	0	0	0	0	0	0	0	0	0
Orange	1	0	2	3	0	0	1	0	0	0	0
Orleans	0	1	0	0	0	0	0	0	0	0	0
Oswego	1	0	0	1	0	0	0	0	0	0	0
Otsego	9	2	2	0	2	0	0	0	0	0	0
Putnam	0	0	0	1	0	0	0	0	0	0	0
Rensselaer	4	1	2	3	0	0	0	0	0	0	0
Rockland	0	1	0	1	3	0	4	0	0	0	0
Saratoga	0	0	0	1	1	0	0	0	0	0	0
Schenectady	12	5	3	3	3	0	1	0	0	0	0
Schoharie	0	0	0	0	1	0	0	0	0	0	0
Schuyler	1	0	0	0	0	0	0	0	0	0	0
Seneca	0	0	0	0	0	0	0	0	0	0	0
St. Lawrence	12	6	0	1	1	0	0	0	0	0	0
Steuben	2	0	0	0	0	0	0	0	0	0	0
Suffolk	46	54	8	4	52	3	1	0	0	0	0
Sullivan	0	0	0	0	1	0	0	0	0	0	0
Tioga	0	0	0	1	0	0	0	0	0	0	0
Tompkins	1	1	2	0	0	0	0	0	0	0	0
Ulster	1	1	1	2	3	0	0	0	0	0	0
Warren	0	0	0	1	0	0	0	0	0	0	0
Washington	0	0	0	1	1	0	0	0	0	0	0
Wayne	0	1	0	0	1	0	0	0	0	0	0
Westchester	5	13	3	9	8	0	1	0	0	0	0
Wyoming	0	0	0	0	1	0	0	0	0	0	0
Yates	0	0	2	0	0	0	0	0	0	0	0

Fair Hearings

Table 7 - Decisions Where Outcome was Other, by Program by Social Services District

Social Services District	Other										
	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
New York State	2,165	4,951	613	1,112	1,023	140	32	6	0	60	0
New York City	1,954	4,614	518	1,011	820	111	19	0	0	60	0
Rest of State	211	337	95	101	203	29	13	6	0	0	0
Albany	18	17	4	6	20	0	0	0	0	0	0
Allegany	1	0	0	0	0	0	0	0	0	0	0
Broome	8	10	0	1	2	0	0	0	0	0	0
Cattaraugus	1	0	0	0	0	0	3	0	0	0	0
Cayuga	0	4	0	1	0	1	0	0	0	0	0
Chautauqua	2	1	0	1	2	0	0	0	0	0	0
Chemung	1	2	0	0	2	0	0	0	0	0	0
Chenango	0	0	0	0	0	0	0	0	0	0	0
Clinton	1	0	0	0	0	0	0	0	0	0	0
Columbia	2	0	2	1	0	0	0	0	0	0	0
Cortland	2	0	0	0	0	0	0	0	0	0	0
Delaware	0	1	0	1	0	0	0	0	0	0	0
Dutchess	3	10	1	3	6	0	0	0	0	0	0
Erie	19	25	2	7	12	3	0	0	0	0	0
Essex	0	2	0	0	0	0	0	0	0	0	0
Franklin	0	0	0	0	0	0	0	0	0	0	0
Fulton	0	0	1	2	0	0	0	0	0	0	0
Genesee	0	0	0	0	1	0	0	0	0	0	0
Greene	0	1	4	1	0	0	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0	0	0	0	0
Herkimer	1	0	0	0	0	0	0	0	0	0	0
Jefferson	3	4	1	4	0	0	0	0	0	0	0
Lewis	7	4	0	0	0	0	0	0	0	0	0
Livingston	0	0	0	0	1	0	0	0	0	0	0
Madison	0	0	0	1	2	0	0	0	0	0	0
Monroe	24	73	11	10	11	4	1	6	0	0	0
Montgomery	1	2	0	1	0	0	0	0	0	0	0
Nassau	6	19	4	8	14	2	2	0	0	0	0
Niagara	3	7	0	5	1	0	0	0	0	0	0
Oneida	6	7	3	1	0	0	0	0	0	0	0
Onondaga	9	14	1	5	7	2	0	0	0	0	0
Ontario	1	0	4	0	1	4	0	0	0	0	0
Orange	5	7	3	13	16	0	0	0	0	0	0
Orleans	1	0	0	0	0	0	0	0	0	0	0
Oswego	0	1	0	0	1	0	0	0	0	0	0
Otsego	4	2	0	0	4	0	0	0	0	0	0
Putnam	0	1	0	0	1	0	1	0	0	0	0
Rensselaer	2	0	4	5	2	0	0	0	0	0	0
Rockland	1	1	1	2	10	0	0	0	0	0	0
Saratoga	6	1	0	0	6	0	0	0	0	0	0
Schenectady	8	15	8	4	8	1	1	0	0	0	0
Schoharie	0	1	0	0	1	0	0	0	0	0	0
Schuyler	0	0	0	0	0	0	0	0	0	0	0
Seneca	0	0	0	0	0	0	0	0	0	0	0
St. Lawrence	4	12	0	1	0	0	4	0	0	0	0
Steuben	3	1	0	2	4	0	0	0	0	0	0
Suffolk	22	35	7	1	20	1	0	0	0	0	0
Sullivan	0	0	1	0	3	1	0	0	0	0	0
Tioga	0	0	0	0	0	0	0	0	0	0	0
Tompkins	2	2	1	0	1	0	0	0	0	0	0
Ulster	2	1	2	0	4	1	1	0	0	0	0
Warren	0	0	0	0	0	0	0	0	0	0	0
Washington	0	0	1	0	0	0	0	0	0	0	0
Wayne	4	1	0	0	1	0	0	0	0	0	0
Westchester	26	53	27	14	39	8	0	0	0	0	0
Wyoming	1	0	0	0	0	1	0	0	0	0	0
Yates	1	0	2	0	0	0	0	0	0	0	0

Fair Hearings

Table 8 - Decisions Where Outcome was Settled, by Program by Social Services District

Social Services District	Agency Settled										
	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
New York State	9,727	25,828	0	1,316	44	48	0	0	0	0	0
New York City	9,422	25,060	0	1,249	3	0	0	0	0	0	0
Rest of State	305	768	0	67	41	48	0	0	0	0	0
Albany	0	0	0	0	0	0	0	0	0	0	0
Allegany	0	0	0	0	0	0	0	0	0	0	0
Broome	0	0	0	0	0	0	0	0	0	0	0
Cattaraugus	0	0	0	0	0	0	0	0	0	0	0
Cayuga	0	0	0	0	0	0	0	0	0	0	0
Chautauqua	0	0	0	0	0	0	0	0	0	0	0
Chemung	0	0	0	0	0	0	0	0	0	0	0
Chenango	0	0	0	0	0	0	0	0	0	0	0
Clinton	0	0	0	0	0	0	0	0	0	0	0
Columbia	0	0	0	0	0	0	0	0	0	0	0
Cortland	0	0	0	0	0	0	0	0	0	0	0
Delaware	0	0	0	0	0	0	0	0	0	0	0
Dutchess	0	0	0	0	0	0	0	0	0	0	0
Erie	0	0	0	0	0	0	0	0	0	0	0
Essex	0	0	0	0	0	0	0	0	0	0	0
Franklin	0	0	0	0	0	0	0	0	0	0	0
Fulton	0	0	0	0	0	0	0	0	0	0	0
Genesee	0	0	0	0	0	0	0	0	0	0	0
Greene	0	0	0	0	0	0	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0	0	0	0	0
Herkimer	0	0	0	0	0	0	0	0	0	0	0
Jefferson	0	0	0	0	0	0	0	0	0	0	0
Lewis	0	0	0	0	0	0	0	0	0	0	0
Livingston	0	0	0	0	0	0	0	0	0	0	0
Madison	0	0	0	0	0	0	0	0	0	0	0
Monroe	305	767	0	67	39	48	0	0	0	0	0
Montgomery	0	0	0	0	0	0	0	0	0	0	0
Nassau	0	0	0	0	0	0	0	0	0	0	0
Niagara	0	0	0	0	0	0	0	0	0	0	0
Oneida	0	0	0	0	0	0	0	0	0	0	0
Onondaga	0	0	0	0	0	0	0	0	0	0	0
Ontario	0	0	0	0	0	0	0	0	0	0	0
Orange	0	0	0	0	0	0	0	0	0	0	0
Orleans	0	0	0	0	0	0	0	0	0	0	0
Oswego	0	0	0	0	0	0	0	0	0	0	0
Otsego	0	0	0	0	0	0	0	0	0	0	0
Putnam	0	0	0	0	0	0	0	0	0	0	0
Rensselaer	0	0	0	0	0	0	0	0	0	0	0
Rockland	0	0	0	0	0	0	0	0	0	0	0
Saratoga	0	0	0	0	0	0	0	0	0	0	0
Schenectady	0	0	0	0	0	0	0	0	0	0	0
Schoharie	0	0	0	0	0	0	0	0	0	0	0
Schuyler	0	0	0	0	0	0	0	0	0	0	0
Seneca	0	0	0	0	0	0	0	0	0	0	0
St. Lawrence	0	0	0	0	0	0	0	0	0	0	0
Steuben	0	0	0	0	0	0	0	0	0	0	0
Suffolk	0	1	0	0	1	0	0	0	0	0	0
Sullivan	0	0	0	0	0	0	0	0	0	0	0
Tioga	0	0	0	0	0	0	0	0	0	0	0
Tompkins	0	0	0	0	0	0	0	0	0	0	0
Ulster	0	0	0	0	0	0	0	0	0	0	0
Warren	0	0	0	0	1	0	0	0	0	0	0
Washington	0	0	0	0	0	0	0	0	0	0	0
Wayne	0	0	0	0	0	0	0	0	0	0	0
Westchester	0	0	0	0	0	0	0	0	0	0	0
Wyoming	0	0	0	0	0	0	0	0	0	0	0
Yates	0	0	0	0	0	0	0	0	0	0	0

Fair Hearings

Table 9 - Summary of Formal Requests for Reconsideration or Rehearing of Appeals

	Decisions Issued	Decisions Reviewed	Sustained	Modified
New York State	**84,395**	**513**	**188**	**325**
New York City	**73,352**	**371**	**113**	**258**
Rest of State	**11,043**	**142**	**75**	**67**

Fair Hearings

Table 10 - Summary of Court Actions on Hearing Decisions

Cases Opened	Cases Closed						
	Petition Abandoned or Withdrawn No Stipulation	Petition Denied	Petition Granted: Deficient Record	Petition Granted: Mistake of Fact	Petition Granted: Mistake of Law	Settled in Interest of Justice	Total
61	6	19	0	0	1	13	39