



# Child Poverty Reduction Advisory Council

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## **CPRAC Public Hearing April 29, 2024 – Written Comments**

We would like to ask a few questions about how New York State public benefits programs have worked for you. These questions are prompts, and do not need to be answered exactly. Your responses to this form are voluntary and your identity will remain anonymous. These written responses will be collected at the public hearing on April 29. Written statements may also be emailed to [cpracpublichearing@otda.ny.gov](mailto:cpracpublichearing@otda.ny.gov) until May 15. Additional feedback can be submitted online through our survey until May 15 (see end of form for QR code). The statements and feedback received from New Yorkers will help CPRAC develop recommendations to reduce child poverty by improving program access. Thank you for taking the time to answer these questions.

**Applying for benefits:** Please explain as best you can, in your own words:

- Describe the challenges you faced applying for benefits
- What parts of the application were hardest for you?
- What requirements slowed you down in getting the application done?
- Are there parts of the application process that you found helpful?
- What changes would make it easier for you to apply for benefits?
- What would make the experience simpler and more respectful overall?
- If you learned a close friend was applying for benefits, what advice would you give them?
- Any additional comments about the application?

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**Managing and maintaining benefits:** Please explain as best you can, in your own words:

- Describe the challenges you faced managing or maintaining your benefits
- What is the hardest part of maintaining your benefits?
- Are there parts of the benefit management process that you found helpful?
- What changes would make it easier for you to manage and maintain your benefits?
- What would make the experience simpler and more respectful overall?
- If a friend were having trouble managing their benefits, what advice would you give them?
- Any additional comments about maintaining benefits?



Fill out our survey!