

NOTICE OF CREDIT DUE TO UNCOVERED EXPENSES
(PAY-IN PROGRAM)

NOTICE DATE:				NAME AND ADDRESS OF AGENCY/	
CASE NUMBER		CIN/RID NUMBER			
CASE NAME (And C/O Name if Present) AND ADDRESS					
+---		---		GENERAL TELEPHONE NO. FOR QUESTIONS OR HELP	
				OR Agency Conference Fair Hearing information and assistance Record Access	
				Legal Assistance informat	
+--		---			
OFFICE NO.	UNIT NO.	WORKER NO.	UNIT OR WORKER NAME	TEL	

We have decided to credit your Pay-In account based on the following bill(s) you submitted for medical services not covered by the Medical Assistance program:

	Date of Service	Description of Service	Amount
1.	_____	_____	_____
2.	_____	_____	_____
3.	_____	_____	_____
4.	_____	_____	_____

The amount that you paid in to this agency for this period is \$_____. The amount of your uncovered medical services is \$_____. Because you have already paid us your excess income for this period, we are giving you a credit of \$_____. This reduces the amount you must pay to get coverage in the future as follows:

For the month(s) of _____, you are eligible for outpatient coverage and you do not need to make any payment to this agency.

For the month of _____, you must pay \$_____, in order to receive coverage.

Beginning _____, you must again pay the full excess income amount of \$_____, in any month in which you want Medical Assistance coverage.

The LAW(S) AND/OR REGULATION(S) which allow us to do this is Section 366.2(b) of the Social Services Law and 18 NYCRR 360-4.8.

Pay-In Program: Credit Due to Uncovered Expenses

RIGHT TO A CONFERENCE: You may have a conference to review these actions. If you want a conference, you should ask for one as soon as possible. At the conference, if we discover that we made a wrong decision based on information you provide, we determine to change our decision, we will take correct action and send you a new notice. You may ask for a conference by calling us at the number on the first page or by sending a written request to us at the address listed at the top of the first page of this notice. This notice is used only for asking for a conference. It is not the way you request a fair hearing. If you request a conference you are still entitled to a fair hearing. Read below for fair hearing information.

RIGHT TO A FAIR HEARING: If you believe that the above action is wrong, you may request a fair hearing.

(1) Telephoning: (PLEASE HAVE THIS NOTICE WITH YOU WHEN YOU CALL)

If you live in: New York City (Manhattan, Bronx, Brooklyn, Queens, Staten Island):

If you live in: Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans or Wyoming County: (716) 486-4868

If you live in: Allegany, Chemung, Livingston, Monroe, Ontario, Schuyler, Seneca, Steuben, Wayne or Yates County: (716) 266-4868

If you live in: Broome, Cayuga, Chenango, Cortland, Herkimer, Jefferson, Lewis, Madison, Oneida, Onondaga, Oswego, St. Lawrence, Tompkins or Tioga County: (315) 422-4868

If you live in: Albany, Clinton, Columbia, Delaware, Dutchess, Essex, Franklin, Fulton, Greene, Hamilton, Montgomery, Orange, Otsego, Putnam, Rensselaer, Rockland, Saratoga, Schoharie, Schoharie, Sullivan, Ulster, Warren, Washington or Westchester County: (518) 474-4868

If you live in: Nassau or Suffolk County: (516) 739-4868

OR

(2) Writing: By sending a copy of this notice completed, to the Fair Hearing Section, New York State Office of Social Services, P.O. Box 1930, Albany, New York 12201. Please keep a copy for your records.

[] I want a fair hearing. The Agency's action is wrong because:

Name: _____ Case Number _____

Address _____

Signature of Client _____ Da _____

YOU HAVE 60 DAYS FROM THE DATE OF THIS NOTICE TO REQUEST A FAIR HEARING

If you request a fair hearing, the State will send you a notice informing you of the date and time of the hearing. You have the right to be represented by legal counsel, a relative, a friend, or you may choose to represent yourself. At the hearing you, your attorney or other representative will present written and oral evidence to demonstrate why the action should not be taken, as well as question any persons who appear at the hearing. Also, you have a right to bring witnesses to the hearing in your favor. You should bring to the hearing any documents such as this notice, paystubs, heating bills, medical verification, letters, etc. that may be helpful in presenting your case.

LEGAL ASSISTANCE: If you need free legal assistance, you may be able to obtain such assistance through the State Office of Social Services.

ATTACHMENT VI(b)

NOTICE OF REFUND DUE TO UNCOVERED EXPENSES
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We are giving you a refund from your Pay-In account based on the following bill(s) you submitted for medical services not covered by the Medical Assistance program:

	Date of Service	Description of Service	Amount
1.	_____	_____	_____
2.	_____	_____	_____
3.	_____	_____	_____
4.	_____	_____	_____

The amount that you paid in to this agency for this period is \$_____. The amount of your uncovered medical services is \$_____. Because you have already paid us your excess income for this period, we are sending you a check for \$_____. This amount is either the amount of the incurred bill(s), or the amount that you paid us, whichever is less.

The LAW(S) AND/OR REGULATION(S) which allow us to do this is Section 366.2(b) of the Social Services Law and 18 NYCRR 360-4.8.

Regulations require that you immediately notify this Department of any

Pay-In Program: Refund Due to Uncovered Expenses

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LEGAL ASSISTANCE: If you need free legal assistance, you may be able to obtain such assistance through the State Office of Social Services.

ATTACHMENT VI(c)

NOTICE OF CREDIT DUE TO REVIEW OF MEDICAL ASSISTANCE CLAIMS
(PAY-IN PROGRAM)

NOTICE DATE:				NAME AND ADDRESS OF AGENCY/	
CASE NUMBER		CIN/RID NUMBER			
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+--		---			
OFFICE NO.	UNIT NO.	WORKER NO.	UNIT OR WORKER NAME	TEL	

We have completed a review of the Medical Assistance claims paid on your behalf for the period _____ to _____. During this period, you elected to pay your excess income to this agency for the months you wanted to receive Medical Assistance coverage.

Based on this review, we have found that the amount that you paid to us was more than the amount that was billed to the Medical Assistance Program. The following explains how we determined the amount you overpaid us.

+--+
+--+ **ONE MONTH EXCESS**

You made a separate payment for each month you wanted coverage in the period and received outpatient coverage for those months. We looked at the amount paid for claims in each month and compared the total to the payment you made for that month. We determined you overpaid \$_____ during this period.

+--+
+--+ **SIX-MONTH EXCESS**

You made one payment to cover a six-month period and received full coverage. We looked at the total of all claims paid in the six-month period, and compared the total to the payment you made for six months. We determined you overpaid \$_____ during this period.

Because of this overpayment, we are giving you a credit of \$_____. This reduces the amount you must pay to get coverage in the future as follows:

For the month(s) of _____, you

Pay-In Program: Credit Due to Review of Medical Assistance Claims

RIGHT TO A CONFERENCE: You may have a conference to review these actions. If you want a conference, you should ask for one as soon as possible. At the conference, if we discover that we made a wrong decision based on incorrect information you provide, we determine to change our decision, we will take corrective action and send you a new notice. You may ask for a conference by calling us at the number on the first page of this notice or by sending a written request to us at the address listed at the top of the first page of this notice. This notice is used only for asking for a conference. It is not the way you request a fair hearing. If you request a conference you are still entitled to a fair hearing. Read below for fair hearing information.

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LEGAL ASSISTANCE: If you need free legal assistance, you may be able to obtain such assistance through the State Office of General Services.

ATTACHMENT VI(d)

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Because of this overpayment, we are sending you a check for \$_____, the amount of your overpayment.

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