

To:

Date:

SCU County Name:

New York Case Identifier:

NOTICE OF DETERMINATION REGARDING MILESTONE ARREARS REDUCTION CHALLENGE

Dear:

We have completed our review of your challenge to the denial of a milestone arrears reduction. Based on our review of the Support Collection Unit (SCU) records and the documentation and/or information you provided, we have determined the following:

Results of Review

- Your challenge has been **upheld**. We have determined that you have successfully completed milestone number _____, and you will receive a one-time reduction of arrears in the amount of \$_____. All other aspects of your Participation Agreement remain in full force and effect.
- Your challenge has been **denied**. Our review shows that:
 - All payments you made during this milestone period were previously credited to your account and included in the review for this milestone period.
 - You did not demonstrate that your child support order was modified or terminated during this milestone period, and the amount shown as due accurately reflects your child support obligation for the milestone period.

If you have any questions regarding this review, please contact us at _____ Monday through Friday between _____ AM and _____ PM.

Sincerely,

SCU Supervisor,