# Informational Letter

## Section 1

**Transmittal:** 17-INF-07  
**To:** Social Services District Commissioners  
**Issuing Division/Office:** Integrated Family Assistance Programs/Employment and Income Support Programs  
**Date:** April 20, 2017  
**Subject:** Temporary Assistance Questions and Answers  
**Suggested Distribution:** Temporary Assistance Directors  
Supplemental Nutrition Assistance Program Directors  
Medical Assistance Directors  
Employment Coordinators  
Staff Development Coordinators  
Local District Accounting Supervisors  

**Contact Person(s):**  
Temporary Assistance Bureau at: (518) 474-9344  
Employment and Advancement Services at: (518) 486-6106  
Supplemental Nutrition Assistance Program at: (518) 473-1469  
Medical Assistance: Upstate Regional Representative at: (518) 474-8216  
New York City Representatives at: (212) 268-6855  

**Attachments:** [Attachment 1: Temporary Assistance Questions and Answers](#)  

## Filing References

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>15 ADM-05-T</td>
<td></td>
<td>18 NYCRR Part 349 Part 350 Part 351 Part 352 Part 353 Part 369 Part 370 Part 385 Part 408</td>
<td>SSL 62 SSL106 SSL 131 SSL 132 SSL 136 SSL 141 SSL 143 SSL 158 SSL-459 SSL Article 6-A</td>
<td>TASB, Ch.2,3,5,9,10, 13, 14,16, 17,18, 19, 20 24,25,26, 29</td>
<td>GIS 16 TA/DC043</td>
</tr>
</tbody>
</table>
Section 2

I. Purpose

The Office of Temporary and Disability Assistance (OTDA) charges Employment and Income Support Programs (EISP) with responding to inquiries from local social services districts (districts) on a variety of Temporary Assistance (TA) issues. This Informational Letter (INF) contains the most recent set of questions and answers on TA issues.

II. Background

The questions and answers attached to this document relate only to Temporary Assistance. Questions and answers on Supplemental Nutrition Assistance Program (SNAP) policy are provided periodically under separate cover. The employment manual includes the most recent set of questions and answers on employment policy. Home Energy Assistance Program (HEAP) policy, including questions and answers, is provided through the annual issuance of the HEAP manual.

If you have any questions regarding this release, please contact the TA Bureau directly at the above referenced telephone number.

III. Program Implications

Medicaid Policy may differ from TA policy. Sanctions or requirements applying to TA programs may not apply to Medicaid. Any questions about Medicaid policy should continue to be directed to the appropriate New York State Department of Health (DOH) local liaison.

Issued By
Name: Barbara C. Guinn
Title: Executive Deputy Commissioner

40 North Pearl Street, Albany, NY 12243-0001 | www.otda.ny.gov