

How Do I Know If I Should Request a Desk Review?

- Have you reviewed the examples below?
- Did you discuss your concerns with your Temporary Assistance (TA) worker?

If you answered “yes” to both of the above and you still have questions about your pass-through payment or cumulative excess support payment, then you should request a desk review.

Examples

Pass-through Payments

Example 1: Joey Johnson has one child under age 21 on his TA case. Joey has an order of support payable through the Support Collection Unit that requires the noncustodial parent to pay a current support obligation of \$250 monthly. The noncustodial parent paid the full \$250 for the month. Joey's household is entitled to a **\$100 pass-through** payment.

Example 2: The noncustodial parent of Joey Johnson's child (see example 1) falls on hard times and pays only \$75 current support for the month. Because the pass-through cannot be more than the monthly current support collection, Joey's household is entitled to a **\$75 pass-through** payment.

Example 3: The noncustodial parent of Joey Johnson's child (see example 1) continues to experience financial difficulties and therefore pays no (\$0) current support for the month. Because no current support was collected during the month, Joey's household is **not entitled to a pass-through** payment.

Example 4: Corey Davis has a TA case that includes two children under the age of 21. The children have the same noncustodial parent. Corey has an order of support payable through the Support Collection Unit that requires the noncustodial parent to pay a current support obligation of \$300 monthly. The noncustodial parent paid the full \$300 for the month. Corey's household is entitled to a **\$200 pass-through** payment.

Example 5: Mary Martin has two children under the age of 21 on her TA case. The children have different noncustodial parents. There are two orders for support payable through the Support Collection Unit and two child support accounts. On the account for the first child, \$100 is collected for the month. On the account for the second child, \$25 is collected for the month. Because the pass-through cannot be more than the monthly current support collection, Mary's household is entitled to a **\$125 pass-through** payment.

Example 6: Samir Sabri has two children under the age of 21 on his TA case. The children have different noncustodial parents. There are two orders for support payable through the Support Collection Unit and two child support accounts. On the account for the first child, \$300 is collected for the month. On the account for the second child, \$0 is collected for the month. Samir's household is entitled to a **\$200 pass-through** payment.

Example 7: Dylan Smith has a TA case that includes two children under the age of 21. The children have different noncustodial parents. There are two orders for support payable through the Support Collection Unit and two child support accounts. On the account for the first child, \$150 is collected for the month. On the account for the second child, \$100 is collected for the month. Dylan's household is entitled to a **\$200 pass-through** payment.

Example 8: Laura Sato has a TA case that includes two children under the age of 21. The children have different noncustodial parents. There is one order for support payable through the Support Collection Unit and one child support account. The noncustodial parent is required to pay a current support obligation of \$400 monthly and paid the full \$400 for the month. Laura's household is entitled to a **\$200 pass-through** payment.

Cumulative Excess Support Payments

Example 1: Dakota Taylor's household is no longer eligible for TA. The total unreimbursed assistance for all periods in which the household received TA is \$7,200. Dakota only receives an excess support payment in the event that greater than \$7,200 is collected as support (**or via other recoupment methods such as lottery offset or lien recovery**). Because the total amount of the assigned support collections is \$7,500, Dakota's household is entitled to a **\$300 cumulative excess support payment**.

Example 2: Kai Green's household is no longer eligible for TA. The total unreimbursed assistance for all periods in which the household received TA is \$10,200. Of this amount, \$9,000 was **paid to Kai's landlord** and \$1,200 was paid directly to Kai's household. The total amount of the assigned support collections is \$9,500. Kai's household is **not entitled** to any cumulative excess support payment.

Time Periods for a Desk Review

Example 1: Parker Bogart requests a desk review on October 23, 2020, because Parker believes a **pass-through payment made in September 2019 was too small**. Parker is **eligible** for a desk review since the payment in question was made prior to October 23, 2020, and on or after January 1, 2019.

Example 2: Cameron Bacall requests a desk review on June 12, 2020, because no **pass-through payment** was made for May 2020. This payment is not yet available on Cameron's Electronic Benefits Transfer (EBT) card (also known as a Common Benefits Identification Card). However, it must be posted to the EBT card by June 20, 2020. This is because pass-through payments must be issued by the 20th calendar day of each month. Cameron may request a desk review if the pass-through payment is not posted on the EBT card by June 21, but Cameron is likely to receive a faster response by contacting the TA worker.

Example 3: Logan Lee requests a desk review on December 27, 2020, because Logan believes the district has kept more support than Logan received in TA. The last payment received on Logan's child support account was received in February 2020. Logan is **eligible** for a desk review of a **cumulative excess support payment** because a child support payment was made prior to December 27, 2020, and on or after January 1, 2019.

Example 4: Tracy Tyson requests a desk review on January 31, 2020, because Tracy believes the district has kept more support than Tracy received in TA. The last payment received on Tracy's child support account was received in October 2018. Tracy is **not eligible** for a desk review of a **cumulative excess support payment** because a child support payment was not made on or after January 1, 2019, and before January 31, 2020.