

GENERAL INFORMATION SYSTEM
Center for Employment & Economic Supports

November 16, 2012

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TO: Subscribers

SUGGESTED DISTRIBUTION: Commissioners, TA and SNAP Directors, Finance Directors,
WMS Coordinators

FROM: Phyllis Morris, Acting Deputy Commissioner Center for Employment and Economic
Supports

SUBJECT: Restored EBT Availability

EFFECTIVE DATE: Immediately

CONTACT PERSON: Al Rios, 518-473-9696

The purpose of the GIS messages is to inform you that JP Morgan has restored the EBT functionality that earlier today prevented EBT transactions from being processed statewide. In addition PIN machine communications, customer service, the administrative system used to research EBT account information and daily reconciliation, and CBIC card production are returning.

Thank you for your continued patience.