

GENERAL INFORMATION SYSTEM
Center for Employment & Economic Supports

April 12, 2013
Page: 1

TO: Subscribers

SUGGESTED DISTRIBUTION: Commissioners, TA and SNAP Directors, MA Directors

FROM: Phyllis Morris, Deputy Commissioner
Center for Employment and Economic Supports

SUBJECT: State On Line Query (SOLQ) System

EFFECTIVE DATE: April 16, 2013

CONTACT PERSON: Paula Cook, Supplemental Security Income (SSI) State
Supplement Program Bureau, 1-800-343-8859, extension 3-1179

Effective April 16, 2013, a change will be made to the State On Line Query (SOLQ) system input screen that will require local social services district (SSD) users to select the primary program associated with each query. The Social Security Administration (SSA) recently implemented a new rule that requires each SOLQ query to be identified with a specific program.

A drop down box has been added to the SOLQ input screen and provides the following options: TANF, Medicaid, and SNAP. While in most cases the query will involve more than one program, only one benefit program can be selected. If the query includes TANF, the user should select TANF. If the query is only for Medicaid and SNAP, the user should select Medicaid.

A sample of the revised input screen containing a new "Benefit Program" field and drop down box is shown below:

GENERAL INFORMATION SYSTEM
Center for Employment & Economic Supports

April 12, 2013
Page: 2

Search - Windows Internet Explorer
http://uatweb01.otda.state.nyenet/solq/search.aspx?agency=saratoga county

File Edit View Favorites Tools Help

★ Favorites TRACS 2 Report Page Search

New York State State Agencies

State Online Query (SOLQ)

Search SSN Verify Summary Title II - RSDI Title XVI - SSI

Social Security Number: -- OR -- Claim Account Number: -- AND -- BIC:

Last Name: First Name: MI: Date Of Birth:

Location ID / Case Number/ Reason Elaboration (255 characters maximum)

Benefit Program:
-- Select One --
-- Select One --
TANF
MEDICAID
FOOD STAMP

Begin Search