

**GENERAL INFORMATION SYSTEM**  
**Center for Employment & Economic Supports**

**October 15, 2014**

Page: 1

**TO:** Subscribers

**SUGGESTED DISTRIBUTION:** Commissioners, SNAP Directors, TA Directors, MA Directors and Fraud Directors

**FROM:** Phyllis Morris, Deputy Commissioner, Center for Employment and Economic Supports  
Kevin Kehmna, Director, Audit & Quality Improvement

**SUBJECT:** SFARS (Specialized Fraud and Abuse Reporting System) Limited Availability Since EBT Contractor Transition

**EFFECTIVE DATE:** Immediately

**CONTACT PERSON:** Steve Bach, Program Integrity, 518-402-0117

The purpose of this GIS is to inform you of issues with SFARS (Specialized Fraud and Abuse Reporting System).

Please note that, due to technical issues resulting from the recent transition to the new EBT contractor, the SFARS Recipient Profile Report and Retailer Profile Report contain no EBT transaction data after September 21, 2014; the date in which the EBT system was converted from JPMorgan to Xerox.

These issues are being addressed and Social Services District staff will be notified when the problem has been corrected. All the files required for the SFARS database, beginning with the September 21<sup>st</sup> file, will be retransmitted from Xerox to the OTDA to restore the database in its entirety.

In the interim, should staff need to access transaction data, we recommend you utilize Xerox's EPPIC system. Questions regarding access to the EPPIC system can be directed to [otda.sm.cees.ebt@otda.ny.gov](mailto:otda.sm.cees.ebt@otda.ny.gov).