

GENERAL INFORMATION SYSTEM
Center for Employment & Economic Supports

February 3, 2015

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TO: Subscribers**SUGGESTED DISTRIBUTION:** Commissioners; TA Directors; SNAP Directors**FROM:** Phyllis D. Morris, Deputy Commissioner
Center for Employment and Economic Supports**SUBJECT:** Update on SNAP Applications Submitted through Intuit (Turbo Tax)**EFFECTIVE DATE:** Immediately**CONTACT PERSON:** SNAP Bureau, (518) 473-1469

This is a follow-up to GIS 15 TA/DC002, which provided information on SNAP applications submitted through Intuit (Turbo Tax).

Intuit has informed the United States Department of Agriculture (USDA) and State SNAP agencies that, as of January 30, 2015, new SNAP applications will not be generated through Intuit's on-line tax preparation software, Turbo Tax, or through Intuit's "Benefit Assist" functionality while Intuit conducts maintenance on their system. While there may still be some SNAP applications in the queue, the influx of new applications local districts are receiving should be slowing down and should stop completely in the near future. OTDA intends to be actively engaged with Intuit moving forward.

LDSS-4826 SNAP applications already received by local districts from Turbo Tax should continue to be processed following the same procedures as any other SNAP application received.

Please contact the OTDA CEES SNAP Bureau at (518) 473-1469 to advise us of any SNAP applications that have been received that are missing the minimum SNAP application components (i.e., name, address and signature) or are unidentifiable.

Thank you for your patience and assistance.