

GENERAL INFORMATION SYSTEM
Center for Employment & Economic Supports

February 6, 2015

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TO: Subscribers**SUGGESTED DISTRIBUTION:** Commissioners; TA Directors; SNAP Directors**FROM:** Phyllis D. Morris, Deputy Commissioner
Center for Employment and Economic Supports**SUBJECT:** Additional Update on SNAP Applications Submitted through Intuit (Turbo Tax)**EFFECTIVE DATE:** Immediately**CONTACT PERSON:** SNAP Bureau, (518) 473-1469

This is a follow-up to GIS 15 TA/DC002 and GIS 15 TA/DC003, which provided information on SNAP applications submitted through Intuit (Turbo Tax).

OTDA has learned that Intuit is now directing customers that their software has determined to be potentially eligible for SNAP after completing a prescreening on their "Benefit Assist" website to OTDA's *myBenefits* account creation screen. Users outside New York City may set up an account on *myBenefits* and apply for SNAP online through *myBenefits*, which will enable local social services districts to process these SNAP applications through *myWorkspace*. For New York City residents, since the *myBenefits* account creation screen requires the user to select which county they live in, if NYC is selected, *myBenefits* will automatically redirect the NYC user to ACCESS NYC.

Please continue to contact the OTDA CEES SNAP Bureau at (518) 473-1469 to advise us of any Turbo Tax generated SNAP applications that have been received that are missing the minimum SNAP application components (i.e., name, address and signature) or are unidentifiable, and please notify us of any complaints from applicants who say they did not intend to apply for SNAP.