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UPSTATE AND NYC MESSAGE

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GENERAL INFORMATION SYSTEM Center for Employment & Economic Supports

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TO: Subscribers

SUGGESTED DISTRIBUTION: Commissioners, TA and SNAP Directors, EBT Coordinators,

HEAP Coordinators, WMS Coordinators, Staff Development Coordinators

FROM: Phyllis D. Morris, Deputy Commissioner, Center for Employment and Economic Supports

SUBJECT: Removal of Gender Field from Common Benefit Identification Card (CBIC)

EFFECTIVE DATE: Immediately

CONTACT: EBT Bureau at otda.sm.cees.ebt@otda.ny.gov

Please be advised that all Common Benefit Identification Cards (CBICs) produced on and after May 1, 2015, no longer display the gender field on the face of the card.

Cardholders who may inquire about this change should be directed to use the new card in the same manner as the previous card. No other changes have been made to the card at this time.

The EBT Vault/Temporary card is not affected as result of this change.