

**DATE:** May 16, 2017

**TO:** Subscribers

**SUGGESTED DISTRIBUTION:** Commissioners, TA Directors, HEAP Coordinators, Staff Development Coordinators

**FROM:** Jeffrey Gaskell, Assistant Deputy Commissioner  
Employment and Income Support Programs

**SUBJECT:** NYSEG; RG&E Email Restored

**EFFECTIVE DATE:** Immediately

**CONTACT PERSON:** Temporary Assistance Bureau at (518) 474-9344

The purpose of this GIS is to inform Social Services Districts (districts) that the New York State Electric and Gas Corporation (NYSEG) and Rochester Gas & Electric (RG&E) have informed the Office of Temporary and Disability Assistance (OTDA) that NYSEG/RG&E's email system has been restored. All emails transmitted to NYSEG and RG&E from outside agencies, including districts, will be received.