

**DATE:** December 11, 2017

**TO:** Subscribers

**SUGGESTED DISTRIBUTION:** Commissioners, TA Directors, SNAP Directors, HEAP Coordinators

**FROM:** Jeffrey Gaskell, Assistant Deputy Commissioner  
Employment and Income Support Programs

**SUBJECT:** 2017-18 Holiday Moratorium Schedule for New York State Public Service Commission (PSC) Regulated and Municipal Utility Companies

**EFFECTIVE DATE:** December 15, 2017

**CONTACT PERSON:** HEAP Questions - HEAP Bureau, (518) 473-0332  
TA Questions - Temporary Assistance Bureau, (518) 474-9344

The purpose of this GIS message is to inform social services districts (districts) of the 2017-18 moratorium schedule for utility terminations during the holiday season. Each year, all PSC regulated utility companies are required to suspend service terminations for residential natural gas and electricity for the two-week period encompassing the Christmas and New Year holidays. Each utility company establishes its own schedule.

#### 2017-2018 New York State Service Termination Moratorium Schedule

Central Hudson	December 18, 2017 to January 1, 2018
Con Edison	December 19, 2017 to January 1, 2018
Corning Gas	December 18, 2017 to January 1, 2018
Enbridge St. Lawrence Gas	December 18, 2017 to January 1, 2018
National Fuel Gas	December 19, 2017 to January 1, 2018
National Grid Upstate	December 18, 2017 to January 1, 2018
National Grid Long Island	December 18, 2017 to January 1, 2018
National Grid Metro	December 18, 2017 to January 1, 2018

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NYS Electric & Gas	December 18, 2017 to January 1, 2018
RG&E	December 18, 2017 to January 1, 2018
Orange & Rockland Utility	December 15, 2017 to January 1, 2018
PSEG	December 18, 2017 to January 1, 2018

Municipal electric companies, which are not regulated by the PSC, will have a moratorium period in effect from **December 17, 2017** through **January 2, 2018**.

#### Home Energy Assistance Program (HEAP) Implications

HEAP certifiers must not issue Regular benefit guarantees or “ten-day holds” to any utility company from the start of their specific moratorium period through January 1, 2018. This will ensure that HEAP benefits are used to prevent terminations and obtain prospective service during the period of time when actual service terminations can occur.

HEAP certifiers must continue to accept Regular benefit applications and process eligibility determinations during the moratorium period. Certifiers should remember to use this moratorium period when authorizing Regular HEAP benefits to maximize the 30 days of prospective service provided by the HEAP payment.

Applicants whose service was terminated prior to the moratorium period, but applied for a Regular benefit during that period must still have their eligibility determined. If they are eligible, a guarantee of payment must be made to the utility company to restore service.

#### Temporary Assistance (TA) Implications

TA applicants or recipients who are scheduled for termination or terminated prior to the moratorium period must be referred to HEAP. If HEAP cannot resolve the emergency, the district must contact the utility provider to reschedule termination in accordance with the PSC’s moratorium policy (16 NYCRR § 11.4(a)(4)(ii)), or must determine eligibility through TA, issue appropriate notice, and contact the utility provider to restore service if the TA applicant or recipient is eligible.

For TA applicants or recipients who are not scheduled for termination or terminated prior to the moratorium period, districts must follow routine emergency assistance procedures, including referral to HEAP.