



Office of Temporary and Disability Assistance

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General Information System (GIS) Message

Section 1

Transmittal:	21 TA/DC058 Upstate Only
Date:	August 18, 2021
To:	Subscribers
Suggested Distribution:	Commissioners, TA Directors, HEAP Coordinators, SNAP Directors, Staff Development Coordinators
From:	Alison Maura, Director of Temporary Assistance and HEAP Employment and Income Support Programs
Subject:	Systematic Alien Verification for Entitlements (SAVE) Case Search Enhancements
Effective Date:	Immediately
Contact Information:	Temporary Assistance Bureau at: 518-474-9344 or: otda.sm.cees.tabureau@otda.ny.gov
Attachments:	Attachment 1: SAVE Search Cases Tip Sheet

Section 2

The purpose of this GIS message is to notify social services districts (districts) that SAVE has made case management easier through case search enhancements to the SAVE system.

The SAVE case search enhancements:

- Increase SAVE case search capability;
- Improve usability through a search bar and other features; and,
- Implement a more robust case search engine.

The SAVE case search enhancements apply only to the web access method and include an update to the web address for the [Case Search web page](#). You must be logged into the SAVE system to access these enhancements. SAVE users can access the SAVE system at this link: [SAVE - Logon System Use Agreement \(uscis.gov\)](#). SAVE has not changed the web services access method. A step-by-step instructional tip sheet ([Attachment 1: SAVE Search Cases Tip Sheet](#)) reflecting featured enhancements from SAVE is attached to this GIS.