



Office of Temporary and Disability Assistance

KATHY HOCHUL
Governor

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Executive Deputy Commissioner

General Information System (GIS) Message

Section 1

Transmittal:	21 TA/DC084 Upstate and New York City
Date:	December 14, 2021
To:	Subscribers
Suggested Distribution:	Commissioners, TA Directors, SNAP Directors, HEAP Coordinators
From:	Valerie Figueroa, Deputy Commissioner, Employment and Income Support Programs
Subject:	2021-2022 Holiday Moratorium Schedule for New York State PSC Regulated and Municipal Utility Companies
Effective Date:	December 17, 2021
Contact Information:	HEAP Questions – HEAP Bureau, (518) 473-0332 TA Questions – Temporary Assistance Bureau, (518) 474-9344
Attachments:	None

Section 2

The purpose of this GIS message is to inform social services districts (districts) of the 2021-2022 moratorium schedule for utility terminations during the holiday season. Each year, all Public Service Commission (PSC) regulated utility companies are required to suspend service terminations for residential natural gas and electricity for the two-week period encompassing the Christmas and New Year holidays. Each utility company establishes its own schedule.

2021-2022 New York State Service Termination Moratorium Schedule

Central Hudson Gas & Electric	December 20, 2021 to January 2, 2022
Con Edison	December 20, 2021 to January 2, 2022
Liberty Utilities St. Lawrence Gas	December 17, 2021 to January 3, 2022
National Fuel (NFG)	December 19, 2021 to January 2, 2022
National Grid – Long Island	December 19, 2021 to January 1, 2022
National Grid – Metro	December 19, 2021 to January 1, 2022
National Grid – Upstate	December 18, 2021 to January 2, 2022
NYS Electric & Gas (NYSEG)	December 20, 2021 to January 1, 2022
Orange and Rockland	December 19, 2021 to January 3, 2022
PSEG	December 19, 2021 to January 2, 2022
Rochester Gas & Electric	December 20, 2021 to January 1, 2022

Municipal electric companies, which are not regulated by the PSC, will have a moratorium period in effect from December 20, 2021 through January 3, 2022.

Home Energy Assistance Program (HEAP) Implications

HEAP certifiers must not issue Regular or Emergency benefit guarantees or “ten-day service holds” to any utility company from the start to the end of their specific moratorium period. This will ensure that HEAP benefits are used to prevent terminations and obtain prospective service during the period of time when service terminations can occur.

HEAP certifiers must continue to accept Regular or Emergency benefit applications and process eligibility determinations during the moratorium period. Certifiers should remember to use this moratorium period when authorizing Regular HEAP benefits to maximize the 30 days of prospective service provided by the HEAP payment.

Applicants whose utility service was terminated prior to the moratorium period, but applied for a Regular benefit during that period, must still have their eligibility determined. If they are eligible, a guarantee of payment must be made to the utility company to restore service.

Temporary Assistance (TA) Implications

TA applicants or recipients who are scheduled for termination or terminated prior to the moratorium period must be referred to HEAP. If HEAP cannot resolve the emergency, the district must contact the utility provider to reschedule termination in accordance with the PSC’s moratorium policy (16 NYCRR § 11.4(a)(4)(ii)), or must determine eligibility through TA, issue appropriate notice, and contact the utility provider to restore service if the TA applicant or recipient is eligible.

For TA applicants or recipients who are not scheduled for termination or terminated prior to the moratorium period, districts must follow routine emergency assistance procedures, including referral to HEAP.