



Office of Temporary and Disability Assistance

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General Information System (GIS) Message

Section 1

Transmittal:	22 TA/DC025 Upstate and New York City
Date:	March 14, 2022
To:	Subscribers
Suggested Distribution:	Commissioners, HEAP Coordinators, TA Directors, SNAP Directors, Staff Development Coordinators
From:	Valerie Figueroa, Deputy Commissioner Employment and Income Support Programs
Subject:	Home Energy Assistance Program (HEAP) Regular Arrears Supplement (RAS) Closing Questions and Answers
Effective Date:	Immediately
Contact Information:	HEAP Bureau (518) 473-0332 or NYSHEAP@otda.ny.gov
Attachments:	Attachment 1 – HEAP RAS Closing Questions and Answers

Section 2

The purpose of this GIS message is to provide social services districts (districts) with clarification regarding application processing procedures for the Home Energy Assistance Program (HEAP) Regular Arrears Supplement (RAS) benefit. RAS will close on March 15, 2022, as outlined in [22 TA/DC022](#).

Please refer to [Attachment 1: HEAP RAS Closing Questions and Answers for additional guidance](#).

Districts are reminded that applications must be processed in the order in which they were received on a first-come, first-served basis.