General Information System (GIS) Message

Section 1

Transmittal: 22 TA/DC025
Upstate and New York City

Date: March 14, 2022

To: Subscribers

Suggested Distribution: Commissioners, HEAP Coordinators, TA Directors, SNAP Directors, Staff Development Coordinators

From: Valerie Figueroa, Deputy Commissioner
Employment and Income Support Programs

Subject: Home Energy Assistance Program (HEAP) Regular Arrears Supplement (RAS) Closing Questions and Answers

Effective Date: Immediately

Contact Information: HEAP Bureau (518) 473-0332 or NYSHEAP@otda.ny.gov

Attachments: Attachment 1 – HEAP RAS Closing Questions and Answers

Section 2

The purpose of this GIS message is to provide social services districts (districts) with clarification regarding application processing procedures for the Home Energy Assistance Program (HEAP) Regular Arrears Supplement (RAS) benefit. RAS will close on March 15, 2022, as outlined in 22 TA/DC022.

Please refer to Attachment 1: HEAP RAS Closing Questions and Answers for additional guidance.

Districts are reminded that applications must be processed in the order in which they were received on a first-come, first-served basis.