



Office of Temporary and Disability Assistance

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General Information System (GIS) Message

Section 1

Transmittal:	22 TA/DC033 Upstate and New York City
Date:	April 07, 2022
To:	Subscribers
Suggested Distribution:	Commissioners, SNAP Directors, TA Directors, MA Directors, and Fraud Directors
From:	Stephen Bach, Director of Program Integrity, Audit and Quality Improvement
Subject:	Front End Detection System and Eligibility Verification Review Programs
Effective Date:	June 01, 2022
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Section 2

On March 20, 2020, the OTDA Bureau of Audit and Quality Improvement (A&QI) released [GIS 20 TA/WMS003](#). This GIS provided guidance to the districts with respect to the Front-End Detection System (FEDS) and Eligibility Verification Review (EVR) programs during the COVID-19 pandemic. A&QI allowed districts to temporarily suspend their FEDS and EVR programs during the pandemic.

Effective June 01, 2022, districts must resume their FEDS and, if applicable, EVR activities. This includes submitting new FEDS and EVR referrals, conducting investigations, and completing the monthly report(s). A monthly report must be submitted to A&QI even if the district did not have any FEDS or EVR activity during the period.

For FEDS and EVR, districts may deny the Temporary Assistance portion of an application if the applicant fails to attend a scheduled appointment (phone, office, or home interview) without a documented good cause. For EVR, districts may close the Temporary Assistance portion of a case if the client fails to attend a scheduled appointment without a documented good cause

For scheduled appointments, the district must provide the applicant with an OTDA approved notice. This notice must include the following criteria:

- Date and time of the scheduled appointment
- Contact number
- Good cause language