



# Office of Temporary and Disability Assistance

**KATHY HOCHUL**  
Governor

**DANIEL W. TIETZ**  
Commissioner

**BARBARA C. GUINN**  
Executive Deputy Commissioner

## General Information System (GIS) Message

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### Section 1

<b>Transmittal:</b>	22 TA/DC058 Upstate and New York City
<b>Date:</b>	June 14, 2022
<b>To:</b>	Subscribers
<b>Suggested Distribution:</b>	Commissioners, TA Directors, SNAP Directors, WMS Coordinators, HEAP Coordinators, Staff Development Coordinators
<b>From:</b>	OTDA Audit & Quality Improvement
<b>Subject:</b>	SOLQ Inquiry & Exception Report Temporarily Unavailable
<b>Effective Date:</b>	Immediately
<b>Contact Information:</b>	Kyle Miller (518) 402-0143 or <a href="mailto:Kyle.Miller@otda.ny.gov">Kyle.Miller@otda.ny.gov</a>
<b>Attachments:</b>	N/A

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### Section 2

The purpose of this message is to notify all District SOLQ users that the SOLQ Inquiry & Exception Report for April 2022 that was supposed to be available on 6/10/22 has been experiencing a data transfer issue that is causing the report to generate with no data. We apologize for any inconvenience this delay may present for your district and will be certain to notify you as soon as the issue is fixed or new information becomes available. Please don't hesitate to contact us with any questions or ways in which we can assist with this situation.