General Information System (GIS) Message

Section 1

Transmittal: 22 TA/DC061
Date: June 27, 2022
To: Subscribers
Suggested Distribution: Commissioners, TA Directors, SNAP Directors, WMS Coordinators, HEAP Coordinators, Staff Development Coordinators
From: OTDA Audit & Quality Improvement
Subject: RESOLVED: SOLQ Inquiry & Exception Report Now Available
Effective Date: Immediately
Contact Information: Kyle Miller (518) 402-0143 or Kyle.Miller@otda.ny.gov
Attachments: N/A

Section 2

This message is to notify all District SOLQ users that the issue with the SOLQ Inquiry & Exception Report for April 2022, as described in the GIS sent 6/14/22, has now been resolved. The report is now available in COGNOS as normal and should have accurate data for your District. We thank you for your patience while this matter was being resolved.

We are aware that during the time this report was delayed, you were unable to work on the SOLQ Attestation Report for this month and that the due date of 6/25/22 has now passed. While we still encourage you to complete the Attestation as soon as you can, we understand the inconvenience caused by the unavailability of the Exception Report and won’t hold Districts to a hard deadline as you work to submit it.

As always, encourage you to contact us should you have questions or other issues.