



## General Information System (GIS) Message

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### Section 1

<b>Transmittal:</b>	23DC078 Upstate and New York City
<b>Date:</b>	October 30, 2023
<b>To:</b>	Subscribers
<b>Suggested Distribution:</b>	Commissioners Supplemental Nutrition Assistance Program (SNAP) Directors Temporary Assistance (TA) Directors Welfare Management Systems (WMS) Coordinators
<b>From:</b>	Valerie Figueroa, Deputy Commissioner of Employment, and Income Support Programs
<b>Subject:</b>	Extension of Timeframes for Retroactive Requests for Replacement of Skimmed SNAP and/or TA Benefits
<b>Effective Date:</b>	November 1, 2023
<b>Contact Information:</b>	SNAP Bureau: (518) 473-1469 or <a href="mailto:SNAPBureau@otda.ny.gov">SNAPBureau@otda.ny.gov</a> TA Bureau: (518) 474-9344 or <a href="mailto:tabureau@otda.ny.gov">tabureau@otda.ny.gov</a>
<b>Attachments:</b>	N/A

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### Section 2

The purpose of this General Information System Message (GIS) is to advise districts of a change in the deadline for households to submit retroactive claims for replacement of skimmed benefits and to provide clarification on the timeframes described in the initial ADM for replacement of these benefits. This guidance, [23 ADM-07: Replacement Procedure for SNAP and/or TA Benefits Stolen via Skimming, Cloning, Phishing or Other Fraudulent Methods](#), established the policies and requirements governing the replacement of stolen SNAP and/or TA cash benefits, including the process and associated deadlines for applications for replacement of stolen benefits. The original deadline for which retroactive claims may be considered timely has been extended from October 31, 2023, to **December 31, 2023**.

### BACKGROUND

The federal Consolidated Appropriations Act, 2023 and New York State Social Services Law (SSL) § 152-d included provisions to allow for the replacement of SNAP and/or TA benefits that were stolen through electronic means such as EBT card skimming, cloning, third party misrepresentation, or other similar fraudulent methods like phishing, as described in [GIS 22TA/DC097](#). The policy and procedures guiding the replacement process are outlined in [23-ADM-07](#).

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## Section 3

Eligibility for replacement of SNAP and/or TA benefits remains the same as initially described in [23-ADM-07](#). However, the deadlines for eligibility for replacement of stolen benefits have been extended as follows:

- Applications for SNAP benefits stolen between October 1, 2022, and August 20, 2023, and TA benefits stolen between January 1, 2022, and August 20, 2023 (retroactive claims) can now be considered timely and eligible for replacement (so long as all other conditions are met) through December 31, 2023. Applications for retroactive claims received after December 31, 2023, must be evaluated on a case-by-case basis (see note below).
- All other applications must be submitted within 30 days from the date the household discovered the theft.

Note: Households whose SNAP benefits were stolen between October 1, 2022, and August 20, 2023, or TA Benefits stolen between January 1, 2022, and August 20, 2023, who do not apply for replacement benefits before December 31, 2023, may still be considered eligible as long as the application is submitted within 30 days from the date the household discovered the theft.

OTDA's website ([OTDA.NY.gov/EBTScam](https://www.otda.ny.gov/EBTScam)) will be updated to reflect these extended submission dates.