



# Office of Temporary and Disability Assistance

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Governor

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## General Information System (GIS) Message

<b>Transmittal:</b>	23DC083 Upstate and New York City
<b>Date:</b>	November 22, 2023
<b>To:</b>	OTDA Division of Employment and Income Support Programs, OTDA Division of Audit and Quality Improvement, OTDA Bureau of Training and Staff Development, OTDA Office of Administrative Hearings, and All Social Services Districts
<b>Suggested Distribution:</b>	All Fair Hearings Workers and Investigators
<b>From:</b>	Samuel L. Spitzberg, Associate Deputy Commissioner Office of Administrative Hearings
<b>Subject:</b>	Demonstration Project – Administrative Disqualification Hearings for Intentional Program Violations
<b>Effective Date:</b>	November 22, 2023
<b>Contact Information:</b>	<a href="mailto:OAHTransmittals@otda.ny.gov">OAHTransmittals@otda.ny.gov</a>

This Transmittal withdraws OAH Transmittal 23-02 and 23 TA/DC040, issued in May 2023.

### Demonstration Project Overview

In May 2023, the Office of Temporary and Disability Assistance (OTDA) Office of Administrative Hearings (OAH) announced a demonstration project regarding Administrative Disqualification Hearings (ADHs). Before any hearings were scheduled and heard pursuant to OAH Transmittal 23-02 and 23 TA/DC040, the prior demonstration project was withdrawn and is being replaced with this demonstration project.

In accordance with Social Services Law §§ 36-a and 113 and 18 NYCRR § 300.11, OAH issues this ADH demonstration project as OAH Transmittal 23-03, designed to ascertain the viability of streamlining the processing and review of ADHs, the use of secure electronic transmission for request submissions and evidentiary packets, and conducting ADHs in-person, by telephone, video, and other appropriate means of communication.

This demonstration project will evaluate if the above measures improve timeliness, reduce unnecessary travel for hearing participants, increase participation rates, and conserve resources.

All Social Services Districts (Districts) must comply with this demonstration project. All Districts must submit requests electronically to schedule ADHs in accordance with this demonstration project. Districts must also electronically resubmit requests for ADHs submitted prior to the effective date of this demonstration project.

## Effective Date of this Demonstration Project

This demonstration project will take effect on November 22, 2023, and it will be in effect for one year from such date unless cancelled or extended.

## Evidentiary Packet Processing

Under this demonstration project, Districts must assemble documentary evidence supporting an intentional program violation (IPV) allegation and determine whether the documentary evidence is sufficient to substantiate that an individual has committed one or more IPV's in accordance with the standards described in 18 NYCRR §§ 359.3 and 359.5(a). Districts must also determine that the documentary evidence satisfies the provisions of 18 NYCRR § 359.5(e). A District staff member, other than the eligibility worker assigned to the Recipient's household, must review the documentary evidence and attest to these determinations.

Districts must complete the Scheduling Request Form (LDSS-4422) (**Attachment A**) and submit it with an evidentiary packet that includes the assembled documentary evidence referenced above to OAH electronically.

Upon receipt of a District's ADH request, attestation, and documentary evidence, OAH will review the documentary evidence to determine if it is sufficient to substantiate that an individual committed one or more IPV's in accordance with the standards described in 18 NYCRR § 359.3. If there is sufficient evidence to substantiate that an individual committed one or more IPV's, OAH will determine whether the evidentiary packet satisfies the provisions of 18 NYCRR § 359.5(e).

## Submission of Evidentiary Packets and Requests for ADHs

Prior to this demonstration project, Districts mailed three copies of the evidentiary packet for each Recipient along with the Transmittal of Request for Administrative Disqualification Hearing form to OAH.

Under this demonstration project, Districts must submit a Scheduling Request Form (LDSS-4422) (**Attachment A**) along with the accompanying evidentiary packet electronically to OAH via secure File Transfer Protocol (FTP). The evidentiary packet must be submitted in .pdf format with the following standardized naming convention: CIN\_SubmissionDate\_ADHevidence (e.g., AE12345D\_20230214\_ADHevidence). If Districts determine that a Recipient has multiple addresses, Districts must submit a Scheduling Request Form (LDSS-4422) (**Attachment A**) and accompanying evidentiary packet electronically for each address. Districts that are unable to submit via FTP must contact OAH via email at [otda.sm.ADH@otda.ny.gov](mailto:otda.sm.ADH@otda.ny.gov).

Districts must use the Scheduling Request Form (LDSS-4422) (**Attachment A**). The former Transmittal of Request for Administrative Disqualification Hearing form will not be accepted.

All previously requested ADHs submitted by United States Postal Service mail must be re-submitted. Districts must send evidentiary packets and the Scheduling Request Forms (LDSS-4422) (**Attachment A**) electronically.

## Scheduling ADHs and Serving Evidentiary Packets on Recipients

Under this demonstration project, OAH will only schedule the ADH after electronically receiving the Scheduling Request Form (LDSS-4422) (**Attachment A**), evidentiary packet, and determining that the evidentiary packet is sufficient in accordance with State regulations.

OAH will send a written Advance Notice of ADH to the Recipient accused of an IPV, any authorized representative, and the associated District, by first class mail or other reliable method. The Advance

Notice of ADH will contain the date and time when the hearing will be conducted and will comply with the provisions of 18 NYCRR § 359.6(d).

Under this demonstration project, Districts must send the evidentiary packet to the Recipient and any authorized representative by first class mail or other reliable non-electronic methods within two (2) business days of receipt of the Advance Notice of ADH. Districts must have systems in place to meet the deadline for sending evidentiary packets consistent with confidentiality and security requirements. Districts must ensure delivery processes meet these standards.

### **The Administrative Disqualification Hearing**

An ADH will be conducted in the manner requested by the Recipient; either in-person, by telephone, video, and other appropriate means of communication. The Recipient may request an in-person hearing up until the beginning of the hearing. ADHs will be rescheduled or amended when appropriate. In accordance with 18 NYCRR § 359.7(g)(2), an ADH will proceed if the Recipient cannot be reached through the method used for conducting hearings. OAH will reopen an ADH only in accordance with exceptions prescribed under 18 NYCRR § 359.7(g)(1).

Pursuant to 18 NYCRR § 359.7(e)(2), Districts bear the burden of proof. Districts must meet the burden of proof even if the Recipient does not participate in the ADH in accordance with 18 NYCRR § 359.7(g)(2).

Districts should be prepared to offer evidence about mailing procedures used to serve the evidentiary packet to the Recipient at the ADH.

Questions about this demonstration project should be directed to: [otda.sm.ADH@otda.ny.gov](mailto:otda.sm.ADH@otda.ny.gov)

### **Attachment:**

[Attachment A – Scheduling Request Form \(LDSS-4422\)](#)