



KATHY HOCHUL  
Governor

BARBARA C. GUINN  
Acting Commissioner

## General Information System (GIS) Message

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### Section 1

<b>Transmittal:</b>	24DC001 Upstate and New York City
<b>Date:</b>	January 8, 2024
<b>To:</b>	Subscribers
<b>Suggested Distribution:</b>	Commissioners, HEAP Coordinators, Temporary Assistance (TA) Directors Supplemental Nutrition Assistance Program (SNAP) Directors Welfare Management Systems (WMS) Coordinators
<b>From:</b>	Upstate Systems Bureau Employment and Income Support Programs (EISP)
<b>Subject:</b>	The SDX File Resulting in Errors for SSP Cases Only
<b>Effective Date:</b>	Immediately
<b>Contact Information:</b>	<a href="mailto:otda.sm.eisp_upstatesystems@otda.ny.gov">otda.sm.eisp_upstatesystems@otda.ny.gov</a> Temporary Assistance Bureau at: 518-474-9344 or <a href="mailto:otda.sm.cees.tabureau@otda.ny.gov">otda.sm.cees.tabureau@otda.ny.gov</a> SNAP Questions – SNAP Bureau 518-473-1469 or <a href="mailto:otda.sm.cees.snap@otda.ny.gov">otda.sm.cees.snap@otda.ny.gov</a> HEAP Questions – HEAP Bureau 518-473-0332 or <a href="mailto:nysheap@otda.ny.gov">nysheap@otda.ny.gov</a> SSP Questions – SSP Bureau 518-474-9322 or <a href="mailto:otda.sm.ssp@otda.ny.gov">otda.sm.ssp@otda.ny.gov</a>
<b>Attachments:</b>	N/A

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### Section 2

This GIS is to inform districts that there has been an issue with the SDX file resulting in “F50 SDX med. elig. code invalid” errors for SSP only cases. The issue began with transactions appearing on the SDX transaction reports dated December 12, 2023.

The issue has been identified and a fix will be implemented this week. Approximately 66,000 records were impacted. We anticipate reprocessing the records next week.