



Office of Temporary and Disability Assistance

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Governor

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Acting Commissioner

General Information System (GIS) Message

Section 1

Transmittal:	24DC002 Upstate and New York City
Date:	January 24, 2024
To:	Subscribers
Suggested Distribution:	Commissioners, HEAP Coordinators, Temporary Assistance (TA) Directors Supplemental Nutrition Assistance Program (SNAP) Directors Welfare Management Systems (WMS) Coordinators
From:	Upstate Systems Bureau Employment and Income Support Programs (EISP)
Subject:	SDX Daily File Mass Processing due to COLA
Effective Date:	Immediately
Contact Information:	otda.sm.eisp_upstatesystems@otda.ny.gov
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	HEAP Questions – HEAP Bureau 518-473-0332 or nysheap@otda.ny.gov
	SSP Questions – SSP Bureau 518-474-9322 or otda.sm.ssp@otda.ny.gov
Attachments:	N/A

Section 2

This message is to inform you that as a result of delaying 1) the annual SDX COLA file processing and 2) the expectedly large volume of the SDX December Treasury file, we are experiencing a delay in the SDX processing. We are currently processing a large volume of records. The typically high volume of records observed in December is being seen in January due to timing.

OTDA is currently working on mass processing over 420,000 backlog of records in addition to the regular January file. Districts should expect to see a large volume of files within the next few days or early next week.