



General Information System (GIS) Message

Section 1

Transmittal:	24DC012 Upstate and New York City
Date:	March 15, 2024
To:	Subscribers
Suggested Distribution:	Commissioners, HEAP Coordinators, SNAP Directors, TA Directors
From:	Valerie Figueroa, Deputy Commissioner Employment and Income Support Programs
Subject:	LIHWAP Closing Date
Effective Date:	March 31, 2024
Contact Information:	LIHWAP Bureau at NYSLIHWAP@otda.ny.gov
Attachments:	N/A

Section 2

The purpose of this GIS message is to provide social services districts (districts) with updated information regarding the Low Income Household Water Assistance Program (LIHWAP).

In November 2023, LIHWAP paid a one-time Supplemental Rate Reduction Benefit of \$415.00 directly to the water or sewer vendors of households who received a LIHWAP benefit in Federal Fiscal Year 2023. This supplemental benefit was only available to those recipients who received a benefit in Federal Fiscal Year 2023. The supplement was issued directly to the approved household’s vendor. Please note that LIHWAP was not reauthorized by Congress, and the program is permanently closed. No additional benefits will be authorized.

OTDA requests districts remove the following LIHWAP forms and publications from all district public areas, websites, and social media accounts:

- OTDA-5196 (Rev. 11/22)
- OTDA-5196-SP (Rev. 11/22)
- Pub-5201A-LIHWAP-Brochure
- Pub-5201A-SP-LIHWAP-Brochure
- Pub-5201B-LIHWAP-Flyer
- Pub-5201B-EN-SP-LIHWAP-Flyer
- Pub-5201C-LIHWAP-Palm-Card
- Pub-5201C-EN-SP-LIHWAP-Palm-Card
- Pub-5201D-LIHWAP-Poster
- Pub-5201D-SP-LIHWAP-Poster

For more information please visit [Low Income Household Water Assistance Program \(LIHWAP\) | OTDA \(ny.gov\)](https://www.otda.ny.gov/low-income-household-water-assistance-program).