

Summer EBT Quick Facts
[OTDA.ny.gov/SummerEBT](https://otda.ny.gov/SummerEBT) – Most complete and up-to-date information

Beginning in 2024, New York State will launch **Summer EBT**, a new program that provides low-income families with food benefits to help buy groceries during the summer when kids might not have access to school meals. Most eligible children will receive Summer EBT food benefits automatically; however, some families may need to apply.

Benefit Amount - Each eligible child will receive \$120 in Summer EBT food benefits in 2024. This is a one-time payment for the entire summer.

Benefit Timing - Benefits will begin to be issued in mid-July and continue through October. Visit [OTDA.ny.gov/SummerEBT](https://otda.ny.gov/SummerEBT) for current information on when benefits will be issued.

Benefits Expire - Summer EBT food benefits will remain available and accessible on the Summer EBT food benefits card for **122 days** after the date they were issued. After 122 days, all unused benefits are removed from the card, regardless of when they were last accessed. Once removed, benefits cannot be replaced. Summer EBT benefits are also not eligible for replacement if stolen.

Application – Most children do not have to apply. For those who do, the application will be available online in early July. Applications must be submitted by September 3, 2024. Visit: <https://otda.ny.gov/programs/summer-ebt/#apply>.

Eligibility Letters - For children who are **automatically eligible** (and do not need to apply), a letter will be mailed to these households shortly before benefits are issued. These letters will be sent throughout the summer.

- Letter for children getting benefits on a new Summer EBT card: otda.ny.gov/newcard
- Letter for children getting benefits on an existing P-EBT card: otda.ny.gov/existingcard

If a family has questions about a letter they have received, they can call the Summer EBT Helpline at **1-833-452-0096**. The call center can only handle a maximum number of callers at one time so if the line is at maximum capacity, the caller should try to call back at an “off” hour i.e. early in the morning or later in the day or on a Saturday. Please **DO NOT** give callers the OTDA SNAP Bureau phone number for Summer EBT questions.

Summer EBT benefit cards - Summer EBT cards have similar appearance and function to P-EBT cards. P-EBT cards will now be called Summer EBT cards and will become the child’s permanent Summer EBT card.

For replacement cards - If the child received a letter that they are receiving a Summer EBT benefit on an existing P-EBT card, and they no longer have that card and need a replacement, they can order a replacement card by calling **1-888-328-6399** and follow these instructions: otda.ny.gov/card-replacement.

ONLY if a family has moved or doesn’t remember their PIN, they must complete the OTDA address change/card replacement form to receive a replacement EBT card. Visit otda.ny.gov/card-replacement.

Summer EBT Customer Service Call Center:

1-833-452-0096

Automated information available 24/7

Agent support available (Child-specific eligibility information available starting early July).

Monday through Friday 8:30 a.m. to 5 p.m.

Beginning June 24 (Child-specific eligibility information available starting early July).

Monday through Friday - 8:30 a.m. to 8 p.m.

Saturday – 9 a.m. to 3 p.m.