



Office of Temporary and Disability Assistance

KATHY HOCHUL
Governor

BARBARA C. GUINN
Commissioner

RAJNI CHAWLA
Executive Deputy Commissioner

General Information System (GIS) Message

Section 1

Transmittal:	24DC035 Upstate and New York City
Date:	July 1, 2024
To:	Subscribers
Suggested Distribution:	Commissioners, HEAP Coordinators, Temporary Assistance (TA) Directors Supplemental Nutrition Assistance Program (SNAP) Directors Welfare Management Systems (WMS) Coordinators
From:	Upstate Systems Bureau Employment and Income Support Programs (EISP)
Subject:	SDX/CDX Daily File Delay due to RECON
Effective Date:	Immediately
Contact Information:	otda.sm.eisp_upstatesystems@otda.ny.gov
	Temporary Assistance Bureau at: 518-474-9344 or otda.sm.cees.tabureau@otda.ny.gov
	SNAP Questions – SNAP Bureau 518-473-1469 or otda.sm.cees.snap@otda.ny.gov
	HEAP Questions – HEAP Bureau 518-473-0332 or nysheap@otda.ny.gov
	SSP Questions – SSP Bureau 518-474-9322 or otda.sm.ssp@otda.ny.gov
Attachments:	N/A

Section 2

This message is to inform you that, as a result of the quarterly Reconciliation file processing, all Daily SDX files will be suspended this week. It is anticipated that Daily SDX processing will resume by 7/10/24. Once resumed, multiple Daily SDX files will be processed each day until the backlog has been depleted.

We appreciate your patience while the Daily SDX files are paused and encourage you to reach out if you have any further questions.