



General Information System (GIS) Message

Section 1

Transmittal:	24DC054 Upstate and New York City
Date:	September 5, 2024
To:	Subscribers
Suggested Distribution:	Commissioners, TA Directors, SNAP Directors, WMS Coordinators, HEAP Coordinators
From:	OTDA Employment & Income Support Programs
Subject:	SDX/CDX Daily File Delay
Effective Date:	Immediately
Contact Information:	Temporary Assistance Bureau at: 518-474-9344 or otda.sm.cees.tabureau@otda.ny.gov
	SNAP Questions – SNAP Bureau 518-473-1469 or otda.sm.cees.snap@otda.ny.gov
	HEAP Questions – HEAP Bureau 518-473-0332 or nysheap@otda.ny.gov
	SSP Questions – SSP Bureau 518-474-9322 or otda.sm.ssp@otda.ny.gov
Attachments:	N/A

Section 2

This message is to inform you that all Daily SDX/CDX files is suspended this week. Districts will be notified once SDX Daily Files will begin processing. Once resumed, multiple Daily SDX files will be processed each day until the backlog has been depleted.

We appreciate your patience while the Daily SDX files are paused and encourage you to reach out if you have any further questions.