



General Information System (GIS) Message

Section 1

Transmittal:	24DC065 Upstate and New York City
Date:	October 1, 2024
To:	Subscribers
Suggested Distribution:	Commissioners, HEAP Coordinators, Temporary Assistance (TA) Directors Supplemental Nutrition Assistance Program (SNAP) Directors Welfare Management Systems (WMS) Coordinators
From:	Employment and Income Support Programs (EISP)
Subject:	SDX/CDX Daily File Delay due to RECON
Effective Date:	Immediately
Contact Information:	otda.sm.eisp_upstatesystems@otda.ny.gov Temporary Assistance Bureau at: 518-474-9344 or otda.sm.cees.tabureau@otda.ny.gov SNAP Questions – SNAP Bureau 518-473-1469 or otda.sm.cees.snap@otda.ny.gov HEAP Questions – HEAP Bureau 518-473-0332 or nysheap@otda.ny.gov SSP Questions – SSP Bureau 518-474-9322 or otda.sm.ssp@otda.ny.gov
Attachments:	N/A

Section 2

Every quarter, the federal Social Security Administration (SSA) sends OTDA a Reconciliation file to update data in the Welfare Management System (WMS) that was missed on the Daily files. During this process, the Daily SDX files are withheld until the Reconciliation is complete.

Due to this processing period, Daily SDX files were suspended beginning September 26th. This message is to inform you that Daily SDX processing will resume next week, with multiple Daily files processed each day until the backlog has been depleted. This backlog processing is expected to be completed by October 10, 2024.

On a practical level, this means that districts are likely to experience an increase in new cases opening, cases that require rebudgeting and other case changes related to SDX information being received that may affect all programs.

We appreciate your patience while the Daily SDX files are paused and encourage you to reach out if you have any further questions.