



## General Information System (GIS) Message

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### Section 1

<b>Transmittal:</b>	24DC069 Upstate and New York City
<b>Date:</b>	October 15, 2024
<b>To:</b>	Subscribers
<b>Suggested Distribution:</b>	Commissioners, HEAP Coordinators, Temporary Assistance (TA) Directors Supplemental Nutrition Assistance Program (SNAP) Directors Welfare Management Systems (WMS) Coordinators
<b>From:</b>	Employment and Income Support Programs (EISP)
<b>Subject:</b>	SDX/CDX Daily Mass Processing due to RECON
<b>Effective Date:</b>	Immediately
<b>Contact Information:</b>	<a href="mailto:otda.sm.eisp_upstatesystems@otda.ny.gov">otda.sm.eisp_upstatesystems@otda.ny.gov</a>
	Temporary Assistance Bureau at: 518-474-9344 or <a href="mailto:otda.sm.cees.tabureau@otda.ny.gov">otda.sm.cees.tabureau@otda.ny.gov</a>
	SNAP Questions – SNAP Bureau 518-473-1469 or <a href="mailto:otda.sm.cees.snap@otda.ny.gov">otda.sm.cees.snap@otda.ny.gov</a>
	HEAP Questions – HEAP Bureau 518-473-0332 or <a href="mailto:nysheap@otda.ny.gov">nysheap@otda.ny.gov</a>
	SSP Questions – SSP Bureau 518-474-9322 or <a href="mailto:otda.sm.ssp@otda.ny.gov">otda.sm.ssp@otda.ny.gov</a>
<b>Attachments:</b>	N/A

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### Section 2

**This message is to inform you that last week’s Daily SDX processing had a Production technical issue. As a result, the Daily SDX process will resume this week with multiple Daily files being processed each day until the backlog has been depleted. This backlog processing is expected to be completed by October 18, 2024.**

We appreciate your patience while the Daily SDX files are paused and encourage you to reach out if you have any further questions.