



General Information System (GIS) Message

Section 1

Transmittal:	24DC070 Upstate and New York City
Date:	October 15, 2024
To:	Subscribers
Suggested Distribution:	Commissioners, HEAP Coordinators, Temporary Assistance (TA) Directors Supplemental Nutrition Assistance Program (SNAP) Directors Welfare Management Systems (WMS) Coordinators
From:	Employment and Income Support Programs (EISP)
Subject:	CDX/SSP ISOP Income Data Fix Scheduled
Effective Date:	Immediately
Contact Information:	otda.sm.eisp_upstatesystems@otda.ny.gov
	Temporary Assistance Bureau at: 518-474-9344 or otda.sm.cees.tabureau@otda.ny.gov
	SNAP Questions – SNAP Bureau 518-473-1469 or otda.sm.cees.snap@otda.ny.gov
	HEAP Questions – HEAP Bureau 518-473-0332 or nysheap@otda.ny.gov
	SSP Questions – SSP Bureau 518-474-9322 or otda.sm.ssp@otda.ny.gov
Attachments:	N/A

Section 2

This message is to inform districts that an issue with the CDX/SSP ISOP income data has been identified and a fix will be implemented this weekend. We anticipate all backlog and corrections to be processed by Monday, October 21st.