



General Information System (GIS) Message

Section 1

Transmittal:	24DC079 Upstate and New York City
Date:	11/26/2024
To:	Subscribers
Suggested Distribution:	Commissioners, HEAP Coordinators Temporary Assistance (TA) Directors, Supplemental Nutrition Assistance Program (SNAP) Directors, Welfare Management System (WMS) Coordinators
From:	Employment & Income Support Programs (EISP)
Subject:	SDX /CDX Daily File Delay due to COLA
Effective Date:	Immediately
Contact Information:	Temporary Assistance Bureau at: 518-474-9344 otda.sm.cees.tabureau@otda.ny.gov SNAP Questions – SNAP Bureau 518-473-1469 otda.sm.cees.snap@otda.ny.gov HEAP Questions – HEAP Bureau 518-473-0332 nysheap@otda.ny.gov SSP Questions – SSP Bureau 518-474-9322 otda.sm.ssp@otda.ny.gov
Attachments:	N/A

Section 2

This GIS is to inform districts that WMS processing of the daily SDX files is suspended Monday, November 25th while we process the annual COLA file. We expect the SDX COLA file process will take approximately 2 weeks, after which the daily files will be processed in order at a rate of 4 files per day until the backlog is cleared.

Districts receiving reports from CDX will see the reports resume prior to WMS processing the COLA and the backlog. As a result, there will be a discrepancy between the CDX reports and WMS SDX information.

We appreciate your patience while the Daily SDX files are paused and encourage you to reach out if you have any further questions.