



## General Information System (GIS) Message

### Section 1

<b>Transmittal:</b>	24DC080 Upstate and New York City
<b>Date:</b>	December 5, 2024
<b>To:</b>	Subscribers
<b>Suggested Distribution:</b>	Commissioners, HEAP Coordinators, Temporary Assistance (TA) Directors Supplemental Nutrition Assistance Program (SNAP) Directors Welfare Management Systems (WMS) Coordinators
<b>From:</b>	Employment and Income Support Programs (EISP)
<b>Subject:</b>	SDX Daily File Delay due to COLA
<b>Effective Date:</b>	Immediately
<b>Contact Information:</b>	<a href="mailto:otda.sm.eisp_upstatesystems@otda.ny.gov">otda.sm.eisp_upstatesystems@otda.ny.gov</a>  Temporary Assistance Bureau at: 518-474-9344 <a href="mailto:otda.sm.cees.tabureau@otda.ny.gov">otda.sm.cees.tabureau@otda.ny.gov</a> SNAP Questions – SNAP Bureau 518-473-1469 <a href="mailto:otda.sm.cees.snap@otda.ny.gov">otda.sm.cees.snap@otda.ny.gov</a> HEAP Questions – HEAP Bureau 518-473-0332 <a href="mailto:nysheap@otda.ny.gov">nysheap@otda.ny.gov</a> SSP Questions – SSP Bureau 518-474-9322 <a href="mailto:otda.sm.ssp@otda.ny.gov">otda.sm.ssp@otda.ny.gov</a>
<b>Attachments:</b>	N/A

### Section 2

This message is to inform you that, as a result of the annual SDX COLA file processing, all Daily SDX files will be suspended this week. It is anticipated that Daily SDX processing will resume next week after 12/11/2024. Once resumed, multiple Daily SDX files will be processed each day until the backlog has been depleted.

We appreciate your patience while the Daily SDX files are paused and encourage you to reach out if you have any further questions.