



## General Information System (GIS) Message

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### Section 1

<b>Transmittal:</b>	25DC013 Upstate and New York City
<b>Date:</b>	February 5, 2025
<b>To:</b>	Subscribers
<b>Suggested Distribution:</b>	Commissioners, TA Directors, SNAP Directors, WMS Coordinators, Fraud Directors
<b>From:</b>	Audit & Quality Improvement (A&QI) – Technical Systems Audit
<b>Subject:</b>	Specialized Fraud & Abuse Reporting System (SFARS) – Recipient Profile Report
<b>Effective Date:</b>	Immediately
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<b>Attachments:</b>	N/A

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### Section 2

The purpose of this GIS is to notify Social Services Districts (districts) and other SFARS (Specialized Fraud and Abuse Reporting System) users of an issue with the Cognos SFARS Recipient Profile report, and how to request a fix.

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### Section 3

The SFARS database houses all EBT transactions for New York State recipients. We are aware that, in some instances, the Cognos SFARS Recipient Profile report may fail to return data for a specific CIN/card number that has transactions in ebtEDGE. Should this message be displayed when running the Cognos SFARS Recipient Profile report:

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**SFARS Recipient Profile**

*CinId Selection Used*

*Order by Date*

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**No Data for the Dates Entered**

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and you believe there should be transactions returned for the requested CIN/case number, please send the CIN/card number to A&QI's Technical Systems Audit unit (TSA) shared mailbox, [otda.sm.aqi.tsa@otda.ny.gov](mailto:otda.sm.aqi.tsa@otda.ny.gov), and copy [Christopher.Dick2@otda.ny.gov](mailto:Christopher.Dick2@otda.ny.gov) and [Nate.Horwitz@otda.ny.gov](mailto:Nate.Horwitz@otda.ny.gov). When the data fix has been applied for the requested CIN/card number, TSA will alert you to rerun the report.

We will continue to work toward a permanent fix for this error. Thank you for your patience.