



## Office of Temporary and Disability Assistance

KATHY HOCHUL  
Governor

BARBARA C. GUINN  
Commissioner

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Executive Deputy Commissioner

### General Information System (GIS) Message

#### Section 1

<b>Transmittal:</b>	25DC044 Upstate and New York City
<b>Date:</b>	June 25, 2025
<b>To:</b>	Subscribers
<b>Suggested Distribution:</b>	Commissioners, HEAP Coordinators, Temporary Assistance (TA) Directors Supplemental Nutrition Assistance Program (SNAP) Directors Welfare Management Systems (WMS) Coordinators
<b>From:</b>	Upstate Systems Bureau Employment and Income Support Programs (EISP)
<b>Subject:</b>	SDX/CDX Daily File Delay due to RECON
<b>Effective Date:</b>	Immediately
<b>Contact Information:</b>	<a href="mailto:otda.sm.eisp">otda.sm.eisp</a> <a href="mailto:upstatesystems@otda.ny.gov">upstatesystems@otda.ny.gov</a>
	Temporary Assistance Bureau at: 518-474-9344 or <a href="mailto:otda.sm.cees.tabureau@otda.ny.gov">otda.sm.cees.tabureau@otda.ny.gov</a>
	SNAP Questions – SNAP Bureau 518-473-1469 or <a href="mailto:otda.sm.cees.snap@otda.ny.gov">otda.sm.cees.snap@otda.ny.gov</a>
	HEAP Questions – HEAP Bureau 518-473-0332 or <a href="mailto:nysheap@otda.ny.gov">nysheap@otda.ny.gov</a>
	SSP Questions – SSP Bureau 518-474-9322 or <a href="mailto:otda.sm.ssp@otda.ny.gov">otda.sm.ssp@otda.ny.gov</a>
<b>Attachments:</b>	N/A

#### Section 2

This message is to inform you that, as a result of the quarterly Reconciliation file processing, all Daily SDX files will be suspended this week. It is anticipated that Daily SDX processing will resume in a week. Once resumed, multiple Daily SDX files will be processed each day until the backlog has been depleted.

We appreciate your patience while the Daily SDX files are paused and encourage you to reach out if you have any further questions.