



Office of Temporary and Disability Assistance

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Executive Deputy Commissioner

General Information System (GIS) Message

Section 1

Transmittal:	25DC074 Upstate only
Date:	November 10, 2025
To:	Subscribers
Suggested Distribution:	Commissioners, TA, HEAP and SNAP Directors, WMS Coordinators
From:	Valerie Figueroa, Deputy Commissioner Employment and Income Support Programs
Subject:	Availability of Welfare Management Systems on Veteran's Day (WMS)
Effective Date:	Immediately
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Section 2 – Purpose

This is to remind social services districts (districts) of availability times for WMS access and associated systems for Rest of State (ROS) only and that WMS will be available on November 11, 2025, Veteran's Day, during the regular hours of 6:00am – 9:00pm.

System Holidays only impact the availability of benefits processed in WMS or myWorkspace. These applications remain functional for social services district (district) workers on Systems Holidays, unless otherwise notified.

Section 3 – Hours of Systems Operations

Availability of Benefits – General Rules

Benefit Type	SNAP Benefits	Cash Benefits
Single Issue Benefits Authorized in WMS on a System holiday	Available after the next business night. Benefits pre-registered in BICS on a system holiday are	Available after the next business night. Benefits pre-registered in BICS on a system holiday are available after midnight the

	available after midnight that night.	following business night.
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