



Refugee Resettlement
Catholic Charities Community Services
80 Maiden Lane, 13th Floor
New York, NY 10038
212.419.3764
www.catholiccharitiesny.org

- Arranging for the preparation of a culturally appropriate hot meal for the day of arrival
- CCCS will provide the place, date, and time of arrival. CCCS will give a menu of culturally appropriate dishes for the first meal
- *Transportation*
 - Coordinating transportation of the family to appointments: Medical; Department of Social Services (DSS); Social Security office; DMV; Job interviews; Cultural Orientation at CCCS, etc.
 - Locate public transportation options and teach family how to navigate them
- *Health Care*
 - Accompanying refugees to Initial Health Screening appointment within 30 days of arrival for a health assessment (required by State Department for each refugee). This entails 2 to 3 appointments for each refugee. These appointments are scheduled by CCCS.
 - Coordinate with CCCS to ensure family's follow up care, as required.
- *Education & Cultural Orientation*
 - Accompanying family to CCCS for a federally required orientation program (multiple days)
 - Facilitate registration of children in school or summer programs and adults in English language classes
 - Teaching the family the basics about living in the US (e.g. using the Laundromat, grocery shopping, banking, navigating public transportation, etc.)
 - Providing acculturation support and coaching: serve as a helper, friend, and advocate
- *Employment*
 - Helping adults find jobs and become economically self-sufficient as soon as possible after arrival
 - Assisting with job applications and interviews
- *Finance*
 - Overseeing resettlement fund-raising and disbursements
 - Coach family on household budget, managing resources, building credit history, and re-paying the refugee travel loan
 - Helping family access all possible sources of funding, including applying at DSS for SNAP (Food Stamps) and Temporary Assistance for Needy Families (TANF); identify local food pantries

IMMIGRANT & REFUGEE SERVICES

New Americans Hotline 800.566.7636 (in New York State) – 212.419.3737 (outside New York State)

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