

[Subject] You have received an important message from NY ERAP

[logo]

Dear **[Applicant]**:

Thank you for applying to the New York State Emergency Rental Assistance Program (ERAP). This email is to notify you that you do not live in an area that is participating in the state ERAP. To get help paying your rent, you will need to apply to a rental assistance program in your area.

The following seven areas of New York are running their own rental assistance programs. Since you live in one of these areas, you must apply through your local program for assistance. To get more information about how to apply for rental assistance, please visit the link below for the area where you live.

- City of Yonkers (program website <https://www.yonkersny.gov/work/departments/planning-development/development/community-development/emergency-rental-assistance-program>)
- City of Rochester (program website <https://www.monroecounty.gov/hs-rental-assist>)
- Monroe County (program website <https://www.monroecounty.gov/hs-rental-assist>)
- Onondaga County (program website <https://ongovrenthelp.com/>)
- Town of Hempstead (program website <https://www.lihp.org/>)
- Town of Islip (program website <https://islipny.gov/town-news/covid-19/1111-town-of-islip-emergency-rental-assistance-program>)
- Town of Oyster Bay (program website <https://oysterbaytown.com/rentalassistance/>)

If you are in need of rental assistance, please apply to your local rental assistance program as soon as possible.

Thank you,
NYS Emergency Rental Assistance Program

Do you have additional questions? View our Frequently Asked Questions (<https://otda.ny.gov/programs/emergency-rental-assistance/faq.asp>) or call our Customer Care team at 844-NY1-RENT (844-691-7368). For hearing impaired individuals, the TTY phone number is 1-833-843-8829.