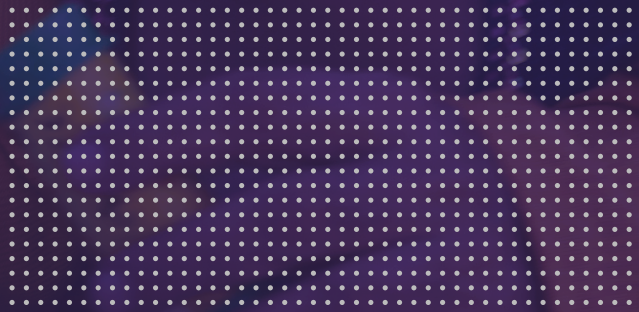




Office of Temporary  
and Disability Assistance

# 2023 24

ANNUAL REPORT



## Table of Contents

<b>Introduction</b> . . . . .	<b>3</b>
<b>Mission &amp; Vision Statements</b> . . . . .	<b>4</b>
<b>Child Poverty Reduction Advisory Council</b> . . . . .	<b>5</b>
<b>Pandemic-Related Assistance</b>	
Pandemic Food Assistance . . . . .	6
Emergency Rental Assistance . . . . .	7
Water Assistance . . . . .	8
<b>Assistance Programs</b>	
Nutrition Assistance . . . . .	9
Energy Assistance . . . . .	10
Public Assistance . . . . .	11
Employment Services . . . . .	12
Child Support Services . . . . .	13
Youth Employment Programs . . . . .	14
Disability Determinations . . . . .	15
State Supplement Program . . . . .	16
Homeless Housing . . . . .	17
Assisting Refugees . . . . .	19
Assisting Trafficking Survivors . . . . .	20
<b>Shelter Oversight</b> . . . . .	<b>21</b>
<b>Program Integrity</b> . . . . .	<b>22</b>
<b>Administrative Hearings</b> . . . . .	<b>24</b>
<b>Appendix</b> . . . . .	<b>25</b>



## Introduction

This Annual Report is being submitted by the Office of Temporary and Disability Assistance (OTDA) in satisfaction of the requirements of section 17(d) of the Social Services Law and section 164 of the Executive Law.



## **Mission**

To help vulnerable New Yorkers meet their essential needs and advance economically by providing opportunities for stable employment, housing, and nutrition.

## **Vision**

Empowering New Yorkers to improve their financial security and household stability in support of strong families and communities.



## **Child Poverty Reduction Advisory Council**

In 2021, Governor Hochul signed into law the Child Poverty Reduction Act, which established the Child Poverty Reduction Advisory Council (CPRAC), co-chaired by the Deputy Secretary to the Governor for Human Services and Mental Hygiene and the OTDA Commissioner. The Council is charged with studying child poverty in New York State, identifying and recommending policies to the Governor that can be implemented to reduce child poverty by 50 percent in New York over ten years (by December 2031), and measuring and reporting on the State's progress toward this goal.

The Council first met in October 2022, and during 2023 focused its initial work on studying and discussing key topic areas where research has shown policy choices could have the most significant effects in reducing child poverty. To develop specific policy proposals for further analysis and potential recommendation, the Council created Committees for each of the topic areas and invited a range of advisory experts with diverse experiences to participate in Committee discussions. The Council is working with independent, non-partisan analysts at the nationally recognized Urban Institute to obtain estimates on the potential poverty-reduction effects of various policy proposals, which will help inform the recommendations.

The Council will continue its work in 2024 and aims to develop initial recommendations that will be delivered to the Governor and the Legislature later this year.



## Pandemic Food Assistance

The economic hardship caused by the COVID-19 pandemic was especially harsh for New Yorkers who were already struggling to make ends meet. Federally funded emergency food assistance programs that began in 2020 continued into 2023 and OTDA continued to distribute this assistance to New Yorkers experiencing food insecurity.

More than \$13 billion in emergency federal food assistance was distributed to New Yorkers over the past four years. This funding helped provide food benefits for children who attended school remotely for all or part of the school year, and as a result, were unable to access free and reduced-price school lunches. Additionally, OTDA administered maximum Supplemental Nutrition Assistance Program (SNAP) benefits for all recipient households throughout the state, including COVID-related increased benefits.

The Pandemic Electronic Benefit Transfer (P-EBT) program has provided significant relief for households in an effort to replace school meals children missed due to COVID-related school closures or absences.

In total, OTDA has issued more than \$6.3 billion in P-EBT benefits between the spring of 2020 and the end of 2023. This includes over \$1 billion for the 2019-20 school year to replace school meals after schools largely closed in March 2020. For the 2020-21 school year, more than \$3 billion was issued, as well as an additional \$840 million for summer 2021. During 2023, more than \$262 million was distributed for the 2021-22 school year, another \$900 million was issued for summer 2022, and another \$332 million was issued for summer 2023.

OTDA began issuing the emergency supplemental benefits in April 2020 to SNAP households receiving less than the maximum monthly benefit, which varies by household size. When New York State's emergency declaration expired in June 2021, the agency successfully worked with the federal government to secure the maximum allotment for all SNAP households and enable OTDA to continue issuing these benefits through February 2023. A total of \$7 billion in emergency supplemental payments have been distributed.



## Emergency Rental Assistance

New York's Emergency Rental Assistance Program (ERAP) stopped accepting applications in January 2023. The program continued processing payments through 2023 and that effort is ongoing.

ERAP was established via legislation in 2021 to distribute federal funding aimed at helping tenants avoid eviction after falling behind on their rent during the COVID-19 pandemic. ERAP provides significant economic relief to help low- and moderate-income households at risk of experiencing homelessness or housing instability by providing rental assistance and utility assistance.

More than 299,000 payments have been made to landlords on behalf of tenants totaling more than \$3.4 billion, as of February 2024.



## Water Assistance

The Low-Income Household Water Assistance Program (LIHWAP) helped low-income households that were behind on their water and sewer bills during the COVID-19 Pandemic. More than \$69.8 million in federal funding was provided through the Consolidated Appropriations Act, 2021, and the American Rescue Plan of 2021.

The program stopped accepting applications on August 31, 2023, but continued processing payments throughout the end of the year. In November 2023, LIHWAP paid a one-time Supplemental Rate Reduction Benefit of \$415, directly to the water or sewer vendors of households who received a LIHWAP benefit in Federal Fiscal Year 2023.

The program was targeted at low-income households, particularly those who pay a high proportion of their income for water and wastewater services. The program paid up to a maximum of \$2,500 per water or sewer provider, or \$5,000 if water and sewer services are combined, per household. More than 21,000 households received assistance with an average benefit of nearly \$1,200.





## Nutrition Assistance

The Supplemental Nutrition Assistance Program (SNAP) continues to be a key part of New York State's efforts to address hunger by supplementing the food budget of low-income families so they can purchase healthy food. For an eligible household consisting of a single parent and two children, SNAP can provide up to \$9,192 a year in benefits that are a significant supplement to households' food-related budgets. Through the first nine months of 2023, an average of 2.89 million people received SNAP benefits. More than \$6.1 billion in SNAP benefits were issued through the first nine months of 2023 alone.

OTDA also continued to support community-based organizations that carry out SNAP outreach to underserved communities, as well as groups that provide nutrition education and obesity prevention services. OTDA and local social services districts also provide employment and training services for SNAP applicants and recipients to help them secure a job or a higher paying job. In addition to employment services administered by local social services districts, OTDA funds community providers of employment and training across the State to serve SNAP recipients seeking improved employment opportunities. Households can apply for SNAP, and other assistance, online through [myBenefits.ny.gov](https://myBenefits.ny.gov), and New York City households can also apply online through the city's ACCESS NYC site: [access.nyc.gov](https://access.nyc.gov).



## Energy Assistance

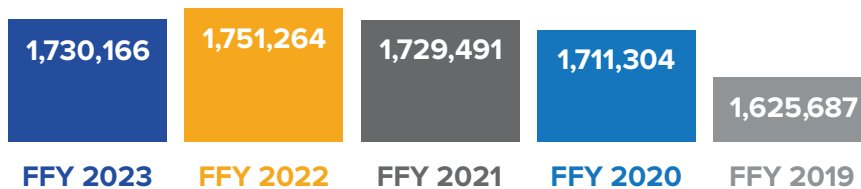
The Home Energy Assistance Program (HEAP) helps eligible households cover the cost of heating their homes during the winter. The federally funded program also offers an emergency benefit for households facing a heat-related emergency. During the 2022-23 program year, 1.56 million regular benefits were received by low- to moderate-income households, and approximately 137,000 emergency HEAP benefits were issued to households facing a heating emergency after exhausting their regular benefit.

OTDA allocated \$2 million in HEAP funding to offer the ‘clean and tune’ program. Households eligible for HEAP could apply to get their heating equipment inspected and cleaned during the year. Households that get their furnace or boiler tuned-up are less likely to face heating emergencies amid the cold weather months. The improved efficiency of the heating equipment can also result in lower energy costs for these households, allowing their HEAP benefits to go further.

Homeowners with non-working heating equipment can also apply to have their primary heating equipment repaired or replaced. OTDA allocated \$10 million in HEAP funding for heating equipment repairs and replacements.

Additionally, more than \$17 million was issued through the HEAP Cooling Assistance component to keep eligible households safe and comfortable this past summer by providing a properly-sized, vendor-installed cooling device (window, portable, or wall sleeve A/C, or fan).

### Home Energy Assistance Program Benefits Issued





### Public Assistance

Public Assistance provides monthly grants to help low-income individuals and families meet basic needs, such as housing, heating, or other essential ongoing expenses. In September 2023, more than 335,000 households including nearly 600,000 individuals in New York State received Public Assistance.

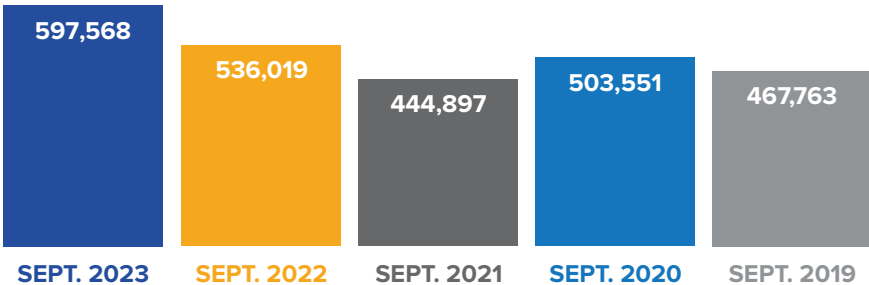
Recipients are assessed to determine the best path for them to obtain employment. Unless exempt from these activities due to certain factors, such as being too ill or caring for a family member, recipients may be required to participate in work, or work preparation activities, to help them enter and maintain employment.

These employment-related activities include job search, job readiness instruction, adult education and job skills training, or college degree programs, among others. Local social services districts must pay costs that are necessary and reasonable to participate in employment-related activities. These supportive services include, but are not limited to, needed childcare and transportation assistance.

Public Assistance benefits are essential to those who may be temporarily unemployed or unable to work, as well as very low-wage workers.

Public Assistance is also available to help low-income households meet emergency needs such as a rental security deposit, rental arrears to avoid eviction, heating emergencies, or to repair a car needed for work. These essential benefits help residents throughout the state maintain stable housing and other critical needs.

### Public Assistance Recipients





## Employment Services

OTDA provides funds to local social services districts and community-based providers to deliver a range of employment services, including job readiness, job search and placement, and education and job skills training. Those who are working are encouraged to seek any economic supports they are eligible to receive to supplement their income and help meet their needs.

From July 2022 to June 2023, a monthly average of approximately 71,000 Public Assistance recipients were engaged in work or work-readiness activities.

OTDA contracts with various non-profit agencies across the state to provide education, training, employment, and support services to low-income individuals. These employment and training initiatives include:

**Career Pathways III:** A sector-based initiative that supports partnerships with employers, as well as education, training, and supportive services providers to focus on the workforce needs of key industries in the regional labor market. Career Pathways helps Public Assistance recipients and other low-income individuals, including young adults ages of 16-23, with ongoing skills acquisition to forge a career path that includes competitive wages with advancement opportunities. Features of the program include coordinated case management and post-employment support for job retention and advancement.

**HIV Employment Initiative:** Secures the services of eligible organizations that can assist OTDA and the New York State Department of Health's AIDS Institute in addressing the employment and training needs of persons living with HIV.

**SNAP E&T Venture V:** Provides workforce development, education, and training to SNAP applicants and recipients through targeted job placement services. The program is aimed at supporting individuals faced with barriers to employment. Eligible participants can earn a number of credentials enabling them to become qualified for jobs that are in demand by local employers.



## Child Support Services

The Child Support Program plays a vital role in OTDA's commitment to enhancing child well-being and serves more than 516,000 children aged 18 and under in New York State. The program helps families achieve financial stability, reduces child poverty, and encourages parents to be more involved with their children.

Last year, more than \$1.67 billion in child support was distributed on behalf of more than 633,000 families, with an average monthly support payment of \$256.

OTDA provides custodial parents of all income levels with assistance in obtaining financial support and health insurance coverage for their children. The program helps by locating noncustodial parents; establishing parentage; establishing, modifying, and enforcing support orders; and collecting and distributing child support payments.

Child support is an important income source for the families the program serves, including those receiving Public Assistance, providing necessary financial and medical resources to care for children.



## Youth Employment Programs

Approximately 18,500 young people from low-income households gained valuable work experience through New York State's Summer Youth Employment Program. OTDA made available more than \$47 million to New York City and all 57 other counties in order to connect youth with jobs and help them acquire skills they can use in school and beyond.

The Summer Youth Employment Program plays an important role in introducing youth into the workforce, helping them acquire skills that can be used to improve performance in school and become responsible adults. Funds are used to subsidize the wages paid to eligible youth, to support education and training activities, as well as case management and employment-related services, such as transportation to and from work or job training. Participants work in entry-level jobs at places such as parks, schools, summer camps, childcare organizations, community recreation centers, and retail businesses, among others.

The Summer Youth Employment Program is open to young people between the ages of 14 and 20, from households with an income below 200 percent of the federal poverty level, or \$49,720 for a family of three. Youth enrolled in the 2023 program received at least New York's minimum wage, which was \$15 per hour in New York City, Nassau, Suffolk, and Westchester counties, and \$14.20 per hour for the remainder of the state.

The new Youth Employment Program commenced on January 1, 2024, and was established to help reduce community gun violence and youth criminal justice involvement by providing year-round employment opportunities to at-risk youth. OTDA made available \$18 million to 17 select communities in receipt of New York State Gun Involved Violence Elimination (GIVE) funding, as provided by the State Division of Criminal Justice Services. This funding supports the establishment of a program which includes employment, education and/or career exploration opportunities for Temporary Assistance for Needy Families eligible youth between the ages of 14 and 20, from low-income households. It is anticipated that 2,500 youth will be served.

Youth enrolled in the Youth Employment Program will receive at least the hourly minimum wage in New York State, which is \$16 in New York City, Nassau, Suffolk, and Westchester Counties, and \$15 for the remainder of the State, as of January 1, 2024.



## Disability Determinations

OTDA is responsible for making medical determinations on disability claims filed with the U.S. Social Security Administration under the Social Security Disability Insurance and/or Supplemental Security Income programs. While there are different financial supports available through these disability programs, the medical eligibility factors considered are the same.

Both programs are administered by the Social Security Administration. Individuals who have a disability and meet medical criteria may qualify for benefits under either program. These benefits and administrative costs are 100 percent federally funded.

During the past fiscal year, OTDA's Division of Disability Determinations received 242,033 new cases and processed 187,683 cases. Of the cases processed, 46.6 percent were approved for federal financial benefits.

The division ensures that New York claims are processed expeditiously, which is reflected in its rapid processing times. Compared to all states and territories, New York's average processing time was 96.3 days per claim, compared to the regional average of 98.1 days and the national average of 167.2 days. The division also maintained one of the nation's lowest processing times for quick disability determinations, with an average processing time of 6.2 days per case, well below the national average of 26.5 days.



## State Supplement Program

The State Supplement Program provides state-funded financial payments to aged, blind, or disabled individuals who are eligible for federal Supplemental Security Income or ineligible due to income. The program is separate from and in addition to the federal monthly benefit paid to those who are eligible. These payments help recipients meet housing, food, and other necessary living expenses. OTDA's State Supplement Program now determines eligibility and authorizes approximately \$44.2 million in monthly benefits to eligible individuals. On average, about 610,000 New Yorkers were enrolled in the State Supplement Program in 2023.





## Homeless Housing

OTDA administers an array of programs to help address homelessness throughout the state. These programs provide a continuum of services for homeless, at-risk, and low-income households. They are designed to prevent homelessness, provide shelter to families and individuals experiencing homelessness, construct supportive housing, and offer essential services to stabilize housing situations and increase levels of independence.

The Homeless Housing and Assistance Program (HHAP) approved 18 projects from the Fiscal Year 2023 appropriation, totaling \$105.7 million in state funding that will add or preserve 1,093 units/1,316 beds of permanent supportive housing, and 33 units/139 beds of emergency housing once completed. In addition, the program awarded funds to five projects for emergency shelter repairs (110 units/384 beds, \$474,591). Finally, HHAP made award increases to 24 projects totaling \$15.4 million; this was due to pandemic related cost escalations bringing the total awarded HHAP funds for SFY 2023 to \$121.6 million. The enacted 2024 state budget continued available funding for HHAP at \$128 million. This funding includes \$5 million earmarked for supportive housing for homeless veterans; \$5 million for supportive housing for individuals living with HIV/AIDS who are experiencing homelessness; and up to \$1 million for necessary repairs to emergency shelters.

The New York State Supportive Housing Program awarded \$45.4 million in funding to provide essential support services for tenants of permanent and transitional housing programs. This funding supports more than 20,300 units of housing serving families, individuals, and young adults.

The Solutions to End Homelessness Program provides case management and assistance, including eviction prevention services, to households that are experiencing, or are at risk of, homelessness. The program distributed \$16.5 million to help more than 10,400 individuals access emergency or transitional housing following a housing crisis; transition 2,800 individuals from homelessness to permanent housing through rapid rehousing services; and prevent homelessness for roughly 11,900 individuals experiencing housing instability. The 2024 allocation is \$16.3 million for contracts that commenced October 1.

Federal funding through the Housing Opportunities for Persons with AIDS program is primarily used to provide long-term rental subsidies so that people living with HIV/ AIDS and their families can access rental housing in their community. Through 13 contracts, services are provided in 41 counties throughout New York State. Over \$3.6 million was allocated.

The Empire State Supportive Housing Initiative dedicates state funding for newly developed permanent supportive housing units for homeless individuals with one or more disabling conditions or other life challenges. Funds are used for operating expenses to maintain the supportive housing units, help eligible individuals and their families remain in stable housing, and provide case management and other supportive services. Through this multiagency effort, OTDA has contracted with 88 awardees supporting 1,666 new units from the first seven rounds of funding. The agency is working with another 42 awardees from the most recent round of funding.





## Assisting Refugees

New York State has a proud tradition of welcoming refugees. OTDA provides dedicated resources and cultivates partnerships with diverse local community organizations that assist refugees. OTDA is responsible for implementing services for refugees and other new arrivals in New York State. The agency supervises state and federally funded programs to achieve this mission. These programs and services help refugees and other new arrivals acclimate to their new life in New York communities and achieve economic and social stability.

A recognized leader in assisting in refugee resettlement, the Empire State ranked second nationally in the number of refugees welcomed, resettling approximately 4,190 individuals in the Federal Fiscal Year that ended September 2023. There were 3,586 refugees and 604 individuals with Special Immigrant Visas resettled throughout the state. This includes 3,655 individuals resettled in the upstate region, where these populations have helped to revitalize communities and stimulate local economies.



## Assisting Trafficking Survivors

OTDA continues to play an important role in assisting trafficked persons in New York State. New York State allocates nearly \$2.4 million annually through the Response to Human Trafficking Program (RHTP) to 11 service providers throughout the state for case management for both emergency services such as shelter, food, clothing, transportation and medical services, and longer-term supports in mental health care, substance use referrals, and employment and education related services to ensure opportunities and long-term stability. The program includes individuals who would otherwise not have access to services provided by a local social services district due to their lack of qualified immigration status. OTDA also provides training and technical assistance on identification, trauma-informed and culturally responsive best practices, and appropriate services for trafficked persons.

In 2023, there were 412 individuals referred to New York State, with 322 of these individuals confirmed as having been trafficked. These individuals were either referred to their local social services district to receive assistance, or to one of the 11 state-funded service providers under contract with OTDA throughout New York State.

Anyone who has experienced force, false promises (fraud), or threats (coercion) to compel labor or commercial sex, or has witnessed suspected trafficking, is encouraged to contact the regional **RHTP Service Provider** or call the National Human Trafficking Hotline at 1-888-373-7888 or text 233733 (BeFree).

**NATIONAL HUMAN  
TRAFFICKING HOTLINE**

**1-888-373-7888**



## Shelter Oversight

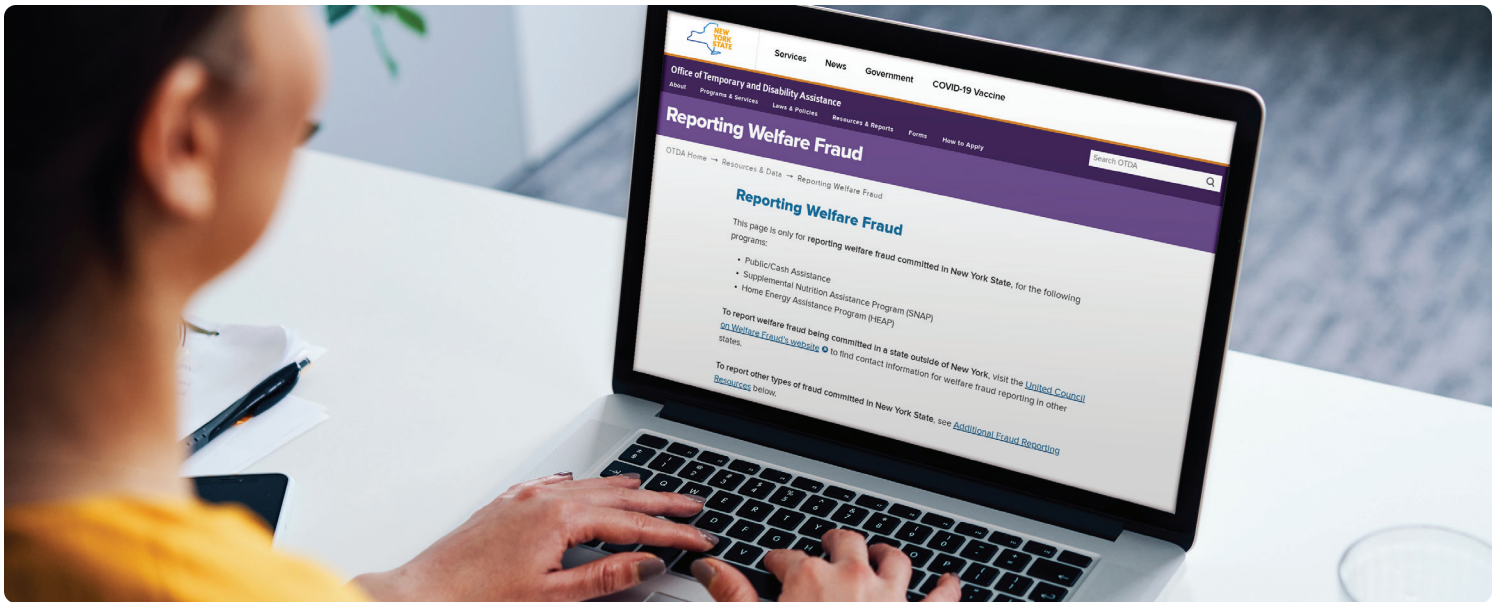
OTDA is responsible for certifying and inspecting publicly funded homeless shelters for families with children, adult families, and single adults throughout New York State. This role is essential to help ensure residents have a safe and clean place to stay, and that necessary services are provided to help them obtain permanent housing.

There are more than 580 shelters across the state that provide an array of services, including assessment and case management, access to healthcare and childcare services, and assistance with finding permanent housing. These shelters may be operated by local social services districts directly or through contracted providers.

OTDA is also responsible for the development and administration of agency policies that establish the programmatic and physical plant standards for shelters in accordance with state regulations.

In addition, the agency is responsible for inspecting all publicly funded emergency shelters annually to ensure they meet all applicable standards and regulations. The agency completed all required inspections by the end of 2023.

OTDA staff also periodically go out overnight and during the daytime to monitor street/subway outreach that is being conducted by New York City's Department of Homeless Services and their providers.



## Program Integrity

OTDA takes seriously its responsibility to ensure New York’s economic assistance program benefits are provided to those truly eligible and in need.

OTDA works extensively with local, state, and federal partners to coordinate efforts to uncover, avert, and prosecute fraudulent activities. To prevent and detect welfare fraud, OTDA oversees local social services districts across New York State, issues program integrity guidance, trains fraud investigators, supports data matches and conducts reviews of local fraud unit operations. Additionally, OTDA works cooperatively with federal and state inspectors general, local social services investigative units, and law enforcement agencies on fraud and trafficking investigations.

OTDA’s Public Assistance Reporting Information System is used to identify clients receiving Public Assistance or SNAP benefits in multiple states. The agency conducts a wide range of data matches from federal, state, and private information sources to verify specific, high-risk elements of client eligibility, such as earned income. Other data matches are designed to find deceased, disqualified, and incarcerated clients, as well as detect other income and client resources. OTDA performs numerous data analysis projects annually to identify SNAP retailer and client trafficking. The agency then works with the New York State Welfare Inspector General, the U.S. Department of Agriculture (USDA), and local districts to fully investigate suspected fraudulent activities.

Additional OTDA efforts that assist with detecting and prosecuting fraud include the following:

- The State Law Enforcement Bureau program, a cooperative SNAP retailer investigative process that uses OTDA, USDA, and local law enforcement resources to detect and prosecute SNAP retailer trafficking;
- The Fraud Referral webpage to help collect, process, distribute and monitor citizen fraud and trafficking complaints sent to local investigators;
- The Front-End Detection System to proactively identify applications requiring further review prior to benefits being approved and issued;

- Eligibility Verification Review and ad hoc data analysis projects to identify active cases for investigation;
- Identifying disqualified SNAP applicants to prevent individuals from receiving benefits while serving a disqualification for program violations;
- Training local law enforcement, large retailers, and other groups to increase their knowledge of welfare fraud – specifically SNAP client trafficking cases;
- Identification and referral of fraudulent applications in the Emergency Rental Assistance Program;
- Identification and tracking of SNAP and Public Assistance benefits being skimmed.
- EBT cardholders can now use the new freeze/unfreeze card feature to help protect their benefits from scam-related theft through the ebtEDGE mobile app.





## Administrative Hearings

OTDA is responsible for providing prompt and impartial administrative hearings and issuing timely, accurate hearing decisions. The agency's Office of Administrative Hearings also performs administrative hearings on behalf of other agencies. Overall, more than 160,000 requests for hearings were processed in 2023, with more than 80,000 written decisions and dispositions issued.

The Office of Administrative Hearings becomes involved when an applicant or recipient of benefits believes that a determination made by a social services agency is incorrect and it cannot be resolved directly with that agency. The Office of Administrative Hearings receives letters, phone calls, faxes, and other types of requests for fair hearings. Staff members work with those seeking a fair hearing to determine the issues to be addressed at the hearing, which is scheduled to take place as soon as possible.

The Office of Administrative Hearings issues two notices: The first notice advises an individual that the request for a fair hearing was received and the second provides scheduling information. These notices also include a statement explaining an individual's rights regarding the hearing and access to evidence and policy documents.

An administrative hearing is a chance for those who apply for or use social services benefit programs to tell an independent hearing officer why a decision by a social services agency is wrong. OTDA provides an administrative law judge, who listens to all parties, gathers evidence, evaluates credibility, applies the law, and issues a written decision about the social services agency's action. The written decision may order the agency to amend an individual's case.





## Appendix

This appendix includes data on Fair Hearings covering the period from October 1, 2022, through September 30, 2023. The tables include the total number of hearings requested and heard, as well as the number of issues requested and heard, for each social services agency<sup>1</sup>. A hearing may review more than one issue.

Also included are hearing outcomes broken down by social services agency and program. These tables reflect the number of issues that were affirmed, reversed, withdrawn by the local district, were correct when made, were settled, or “other” (consisting of cases which the commissioner could not review because of subject matter jurisdiction or the statute of limitations, or because the client withdrew the hearing request).

Additionally, there is a summary of formal requests for reconsideration or rehearing of appeals and a summary of court actions on hearing decisions. In the interest of space, the following acronyms are used in the tables as column headings:

- SNA** - Safety Net Assistance
- FA** - Family Assistance
- EA** - Emergency Assistance
- SNAP** - Supplemental Nutrition Assistance Program
- MA** - Medical Assistance
- SERV** - Services
- HEAP** - Home Energy Assistance Program
- ADH** - Administrative Disqualification Hearing
- FHP** - Family Health Plus
- SSP** - State Supplement Program
- EPIC** - Elderly Pharmaceutical Insurance Coverage

---

<sup>1</sup> This includes data for Fully Integrated Dual Eligibles (FIDE). This represents dually eligible Medicare and Medicaid individuals enrolled in specific managed care plans pursuant to a joint state and federal demonstration project where the plan’s internal appeal resulted in a less than fully favorable determination. These requests are auto-forwarded by the plans.

## Fair Hearings

### Table 1 – Hearings and Issues Requested, by Program, by Social Services District

Social Services District	Total Hearings Requested	Issues Requested										
		SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
New York State	160,312	43,146	67,773	15,004	53,676	26,369	3,848	2,797	325	0	1,905	0
New York City	123,205	36,529	59,035	13,438	40,205	12,499	3,248	1,687	4	0	1,905	0
Rest of State	37,107	6,617	8,738	1,566	13,471	13,870	600	1,110	321	0	0	0
Albany	961	225	246	85	498	108	11	63	0	0	0	0
Allegany	36	0	12	0	13	17	3	0	0	0	0	0
Broome	576	186	247	75	222	77	2	16	0	0	0	0
Cattaraugus	58	5	8	0	24	23	0	5	0	0	0	0
Cayuga	95	18	18	21	26	26	2	6	0	0	0	0
Chautauqua	253	90	72	19	98	47	1	12	0	0	0	0
Chemung	152	46	37	14	59	39	0	5	0	0	0	0
Chenango	48	22	13	1	13	17	0	3	0	0	0	0
Clinton	116	30	36	33	30	32	1	5	0	0	0	0
Columbia	60	21	15	7	17	15	1	5	0	0	0	0
Cortland	44	14	18	2	12	14	1	1	0	0	0	0
Delaware	46	3	9	0	24	21	0	2	0	0	0	0
Dutchess	604	145	210	94	256	129	7	28	0	0	0	0
Erie	2,571	555	713	130	1,167	469	58	105	205	0	0	0
Essex	22	0	0	2	10	12	0	1	0	0	0	0
Franklin	38	13	11	1	17	7	0	4	0	0	0	0
FIDE	8,363	0	0	0	2	8,601	0	0	0	0	0	0
Fulton	55	3	7	3	26	19	0	6	0	0	0	0
Genesee	75	7	20	4	30	30	1	7	1	0	0	0
Greene	56	6	21	12	24	8	0	3	0	0	0	0
Hamilton	2	0	0	0	1	1	0	0	0	0	0	0
Herkimer	72	19	14	1	23	28	0	10	0	0	0	0
Jefferson	246	70	138	6	96	35	5	19	0	0	0	0
Lewis	15	4	3	1	5	8	0	1	0	0	0	0
Livingston	80	13	18	8	32	25	1	13	0	0	0	0
Madison	43	8	0	0	15	22	2	3	0	0	0	0
Monroe	6,940	1,502	2,679	181	3,690	421	238	173	36	0	0	0
Montgomery	53	14	6	2	24	13	0	4	0	0	0	0
Nassau	2,682	567	602	117	1,212	764	56	102	0	0	0	0
Niagara	590	185	186	54	243	96	4	31	1	0	0	0
Oneida	453	118	173	16	167	132	2	21	0	0	0	0
Onondaga	1,256	251	306	18	727	212	29	62	0	0	0	0
Ontario	119	40	22	9	43	40	1	10	0	0	0	0

Social Services District	Total Hearings Requested	Issues Requested										
		SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
Orange	980	158	184	43	654	204	22	41	0	0	0	0
Orleans	41	17	10	5	11	13	0	1	0	0	0	0
Oswego	206	59	106	7	77	34	0	12	0	0	0	0
Otsego	140	54	24	23	46	39	1	2	0	0	0	0
Putnam	76	4	17	1	27	34	4	4	0	0	0	0
Rensselaer	323	37	110	42	194	35	2	10	0	0	0	0
Rockland	370	42	36	5	161	163	8	8	0	0	0	0
Saratoga	96	11	6	9	41	32	1	7	0	0	0	0
Schenectady	599	109	178	49	322	62	5	42	0	0	0	0
Schoharie	17	7	3	1	6	4	0	1	0	0	0	0
Schuyler	23	13	1	4	7	7	0	0	0	0	0	0
Seneca	35	10	14	0	15	12	0	1	0	0	0	0
St. Lawrence	155	60	65	3	54	34	1	9	0	0	0	0
Steuben	104	40	19	8	32	29	2	4	0	0	0	0
Suffolk	3,487	1,060	976	125	1,322	887	69	124	78	0	0	0
Sullivan	158	44	50	14	70	36	5	7	0	0	0	0
Tioga	39	14	4	6	13	13	0	0	0	0	0	0
Tompkins	107	35	35	18	31	25	0	3	0	0	0	0
Ulster	186	67	62	13	52	42	2	11	0	0	0	0
Warren	73	26	17	12	19	25	0	1	0	0	0	0
Washington	64	10	17	12	20	14	1	7	0	0	0	0
Wayne	109	19	26	1	44	42	1	4	0	0	0	0
Westchester	2,877	521	895	239	1,385	555	50	84	0	0	0	0
Wyoming	26	8	2	1	10	15	0	1	0	0	0	0
Yates	36	12	21	9	12	6	0	0	0	0	0	0

Fair Hearings

Table 2 – Hearings Held and Issues Heard, by Program, by Social Services District

Social Services District	Total Hearings Held	Issues Heard										
		SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
New York State	80,529	20,896	36,680	10,050	25,773	11,675	836	752	1	0	219	0
New York City	68,782	19,330	34,498	9,454	22,372	6,050	649	505	0	0	219	0
Rest of State	11,747	1,566	2,182	596	3,401	5,625	187	247	1	0	0	0
Albany	198	48	36	36	87	46	1	6	0	0	0	0
Allegany	8	0	7	0	3	2	1	0	0	0	0	0
Broome	145	30	38	19	67	25	2	7	0	0	0	0
Cattaraugus	13	1	1	0	7	5	1	0	0	0	0	0
Cayuga	18	0	2	6	5	6	1	0	0	0	0	0
Chautauqua	43	10	12	4	19	8	0	1	0	0	0	0
Chemung	15	3	1	1	6	4	0	1	0	0	0	0
Chenango	15	8	3	0	3	5	0	0	0	0	0	0
Clinton	13	6	7	3	4	6	0	0	0	0	0	0
Columbia	15	9	3	1	3	4	0	0	0	0	0	0
Cortland	6	1	1	0	2	2	0	0	0	0	0	0
Delaware	8	1	0	0	5	4	0	0	0	0	0	0
Dutchess	169	37	32	19	82	40	0	10	0	0	0	0
Erie	573	150	110	59	229	176	14	13	0	0	0	0
Essex	2	0	0	0	1	1	0	0	0	0	0	0
Franklin	8	1	2	0	0	4	1	1	0	0	0	0
FIDE	3,885	0	0	0	1	4,057	0	0	0	0	0	0
Fulton	10	1	0	0	0	9	0	2	0	0	0	0
Genesee	22	4	2	1	12	8	0	2	0	0	0	0
Greene	10	0	2	7	2	0	0	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0	0	0	0	0	0
Herkimer	14	5	1	0	3	8	0	2	0	0	0	0
Jefferson	49	9	26	3	14	12	2	5	0	0	0	0
Lewis	5	5	0	0	2	2	0	0	0	0	0	0
Livingston	13	4	4	0	1	7	0	2	0	0	0	0
Madison	9	0	0	0	3	6	0	0	0	0	0	0
Monroe	2,328	578	1,075	106	885	85	107	18	0	0	0	0
Montgomery	11	4	0	0	8	3	0	0	0	0	0	0
Nassau	783	96	117	48	383	218	4	59	0	0	0	0
Niagara	306	122	132	31	101	19	0	8	1	0	0	0
Oneida	94	19	21	6	51	22	0	1	0	0	0	0
Onondaga	524	57	100	5	365	68	6	22	0	0	0	0
Ontario	19	0	1	2	2	14	0	0	0	0	0	0
Orange	243	48	45	12	153	58	8	14	0	0	0	0
Orleans	10	6	2	0	1	5	0	0	0	0	0	0

Social Services District	Total Hearings Held	Issues Heard										
		SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
Oswego	59	10	27	7	20	8	0	1	0	0	0	0
Otsego	19	7	4	4	2	8	0	0	0	0	0	0
Putnam	33	4	6	0	14	12	2	4	0	0	0	0
Rensselaer	51	6	7	7	30	9	0	2	0	0	0	0
Rockland	89	7	8	2	24	49	2	3	0	0	0	0
Saratoga	31	3	2	2	9	19	0	1	0	0	0	0
Schenectady	203	27	50	14	115	29	0	13	0	0	0	0
Schoharie	3	2	0	1	1	0	0	0	0	0	0	0
Schuyler	6	0	0	0	4	2	0	0	0	0	0	0
Seneca	7	3	4	0	0	2	0	0	0	0	0	0
St. Lawrence	23	5	2	0	11	9	0	0	0	0	0	0
Steuben	11	2	0	1	2	6	0	0	0	0	0	0
Suffolk	709	103	112	36	309	225	22	35	0	0	0	0
Sullivan	43	5	3	1	12	25	8	0	0	0	0	0
Tioga	9	0	0	5	4	2	0	0	0	0	0	0
Tompkins	24	0	6	3	4	14	0	0	0	0	0	0
Ulster	34	7	6	2	11	11	0	2	0	0	0	0
Warren	13	6	0	5	0	6	0	0	0	0	0	0
Washington	9	0	0	3	9	1	0	0	0	0	0	0
Wayne	17	5	0	0	4	11	0	1	0	0	0	0
Westchester	755	100	144	134	304	230	5	11	0	0	0	0
Wyoming	4	0	0	0	0	5	0	0	0	0	0	0
Yates	11	1	18	0	2	3	0	0	0	0	0	0

**Fair Hearings**  
**Table 3 – Decisions Affirmed, by Program, by Social Services District**

Social Services District	Affirmances										
	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
New York State	1,654	1,847	1,915	4,583	4,859	141	418	3	0	179	0
New York City	1,139	1,315	1,691	2,984	1,433	85	280	0	0	179	0
Rest of State	515	532	224	1,599	3,426	56	138	3	0	0	0
Albany	5	11	9	51	25	0	6	0	0	0	0
Allegany	0	3	0	2	1	0	0	0	0	0	0
Broome	18	18	5	44	17	1	6	0	0	0	0
Cattaraugus	1	0	0	4	5	0	0	0	0	0	0
Cayuga	0	1	3	5	6	0	0	0	0	0	0
Chautauqua	4	1	1	12	5	0	1	0	0	0	0
Chemung	1	0	0	3	2	0	1	0	0	0	0
Chenango	3	2	0	2	5	0	0	0	0	0	0
Clinton	0	0	1	1	5	0	0	0	0	0	0
Columbia	6	0	0	2	1	0	0	0	0	0	0
Cortland	1	0	0	1	0	0	0	0	0	0	0
Delaware	0	0	0	4	3	0	0	0	0	0	0
Dutchess	22	14	11	49	25	0	7	0	0	0	0
Erie	58	53	16	123	84	7	6	2	0	0	0
Essex	0	0	0	1	0	0	0	0	0	0	0
Franklin	1	0	0	0	1	1	1	0	0	0	0
FIDE	0	0	0	1	2,686	0	0	0	0	0	0
Fulton	0	0	0	0	4	0	1	0	0	0	0
Genesee	1	0	0	12	2	0	1	0	0	0	0
Greene	0	0	1	1	0	0	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0	0	0	0	0
Herkimer	3	3	0	2	8	0	1	0	0	0	0
Jefferson	6	16	2	7	9	1	4	0	0	0	0
Lewis	1	0	0	2	1	0	0	0	0	0	0
Livingston	4	1	0	1	6	0	2	0	0	0	0
Madison	0	0	0	1	4	0	0	0	0	0	0
Monroe	115	165	28	328	43	19	9	0	0	0	0
Montgomery	2	0	0	3	0	0	0	0	0	0	0
Nassau	42	45	24	227	85	3	21	0	0	0	0
Niagara	25	18	7	47	8	0	5	1	0	0	0
Oneida	13	7	1	36	17	1	1	0	0	0	0
Onondaga	21	22	4	112	33	0	14	0	0	0	0
Ontario	0	0	2	1	8	0	0	0	0	0	0
Orange	20	17	6	95	25	4	9	0	0	0	0
Orleans	4	1	0	1	1	0	0	0	0	0	0

Social Services District	Affirmances										
	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
Oswego	3	6	1	8	4	0	1	0	0	0	0
Otsego	4	2	2	1	4	0	0	0	0	0	0
Putnam	3	2	0	6	4	0	2	0	0	0	0
Rensselaer	3	2	1	19	5	1	0	0	0	0	0
Rockland	4	3	2	16	24	2	2	0	0	0	0
Saratoga	3	1	2	7	10	0	1	0	0	0	0
Schenectady	7	20	5	44	12	0	7	0	0	0	0
Schoharie	1	0	1	2	0	0	0	0	0	0	0
Schuyler	0	0	0	0	2	0	0	0	0	0	0
Seneca	1	0	0	0	1	0	0	0	0	0	0
St. Lawrence	4	0	0	7	6	0	0	0	0	0	0
Steuben	2	0	0	1	5	0	0	0	0	0	0
Suffolk	60	42	19	145	104	13	20	0	0	0	0
Sullivan	3	2	0	5	7	1	0	0	0	0	0
Tioga	0	0	4	4	1	0	0	0	0	0	0
Tompkins	0	4	0	3	7	0	0	0	0	0	0
Ulster	2	3	1	7	5	0	2	0	0	0	0
Warren	0	0	2	0	4	0	0	0	0	0	0
Washington	0	0	0	5	1	0	0	0	0	0	0
Wayne	4	0	0	3	8	0	1	0	0	0	0
Westchester	34	38	63	135	86	2	6	0	0	0	0
Wyoming	0	0	0	0	1	0	0	0	0	0	0
Yates	0	9	0	0	0	0	0	0	0	0	0

Fair Hearings

Table 4 – Decisions Reversed, by Program, by Social Services District

Social Services District	Reversals										
	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
New York State	3,716	6,296	3,764	7,576	2,999	233	200	2	0	4	0
New York City	3,549	6,110	3,616	7,187	1,594	218	177	0	0	4	0
Rest of State	167	186	148	389	1,405	15	23	2	0	0	0
Albany	4	2	13	7	11	0	0	0	0	0	0
Allegany	0	2	0	1	1	0	0	0	0	0	0
Broome	1	2	12	7	2	0	1	0	0	0	0
Cattaraugus	0	0	0	2	0	0	0	0	0	0	0
Cayuga	0	0	1	0	0	1	0	0	0	0	0
Chautauqua	1	0	0	0	2	0	0	0	0	0	0
Chemung	0	0	1	0	2	0	0	0	0	0	0
Chenango	1	1	0	1	0	0	0	0	0	0	0
Clinton	1	0	2	1	0	0	0	0	0	0	0
Columbia	5	2	0	0	1	0	0	0	0	0	0
Cortland	0	0	0	1	0	0	0	0	0	0	0
Delaware	1	0	0	1	1	0	0	0	0	0	0
Dutchess	2	4	3	10	9	0	2	0	0	0	0
Erie	40	11	19	60	41	2	2	0	0	0	0
Essex	0	0	0	0	0	0	0	0	0	0	0
Franklin	0	0	0	0	0	1	0	0	0	0	0
FIDE	0	0	0	0	1,045	0	0	0	0	0	0
Fulton	0	0	0	0	1	0	0	0	0	0	0
Genesee	2	0	0	0	2	0	0	0	0	0	0
Greene	0	0	3	0	0	0	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0	0	0	0	0
Herkimer	1	0	0	0	0	0	0	0	0	0	0
Jefferson	4	2	1	2	1	1	0	0	0	0	0
Lewis	0	0	0	0	0	0	0	0	0	0	0
Livingston	0	0	0	0	0	0	0	0	0	0	0
Madison	0	0	0	0	1	0	0	0	0	0	0
Monroe	14	28	8	43	11	0	1	0	0	0	0
Montgomery	0	0	0	3	0	0	0	0	0	0	0
Nassau	23	27	9	70	66	1	2	2	0	0	0
Niagara	3	5	7	3	3	0	1	0	0	0	0
Oneida	0	1	0	2	2	0	0	0	0	0	0
Onondaga	8	5	1	15	6	1	3	0	0	0	0
Ontario	0	1	0	1	4	0	0	0	0	0	0
Orange	5	6	3	25	13	3	1	0	0	0	0
Orleans	0	1	0	0	4	0	0	0	0	0	0



Social Services District	Reversals										
	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
Oswego	1	2	3	0	1	0	0	0	0	0	0
Otsego	1	1	2	1	0	0	0	0	0	0	0
Putnam	1	2	0	1	3	0	0	0	0	0	0
Rensselaer	4	3	3	5	0	0	1	0	0	0	0
Rockland	1	1	0	2	18	0	0	0	0	0	0
Saratoga	0	1	0	0	6	0	0	0	0	0	0
Schenectady	0	6	1	7	1	0	1	0	0	0	0
Schoharie	0	0	0	0	0	0	0	0	0	0	0
Schuyler	0	0	0	1	0	0	0	0	0	0	0
Seneca	0	0	0	0	0	0	0	0	0	0	0
St. Lawrence	0	1	0	1	2	0	0	0	0	0	0
Steuben	0	0	0	1	2	0	0	0	0	0	0
Suffolk	13	12	6	30	47	1	6	0	0	0	0
Sullivan	0	1	0	1	0	2	0	0	0	0	0
Tioga	0	0	1	1	0	0	0	0	0	0	0
Tompkins	0	2	2	1	3	0	0	0	0	0	0
Ulster	3	3	1	1	5	0	0	0	0	0	0
Warren	0	0	1	0	1	0	0	0	0	0	0
Washington	0	0	2	3	0	0	0	0	0	0	0
Wayne	0	0	0	0	4	0	0	0	0	0	0
Westchester	27	43	43	76	80	2	2	0	0	0	0
Wyoming	0	0	0	0	2	0	0	0	0	0	0
Yates	0	8	0	2	1	0	0	0	0	0	0

Fair Hearings

Table 5 – Decisions Withdrawn by Agency, by Program by Social Services District

Social Services District	Agency Withdrawal										
	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
New York State	2,582	4,586	3,405	4,343	338	360	141	0	0	29	0
New York City	2,349	4,293	3,290	3,694	185	337	78	0	0	29	0
Rest of State	233	293	115	649	153	23	63	0	0	0	0
Albany	33	15	8	21	0	1	0	0	0	0	0
Allegany	0	0	0	0	0	0	0	0	0	0	0
Broome	2	3	2	7	0	1	0	0	0	0	0
Cattaraugus	0	0	0	0	0	1	0	0	0	0	0
Cayuga	0	0	0	0	0	0	0	0	0	0	0
Chautauqua	1	5	1	0	1	0	0	0	0	0	0
Chemung	2	1	0	2	0	0	0	0	0	0	0
Chenango	0	0	0	0	0	0	0	0	0	0	0
Clinton	3	7	0	2	0	0	0	0	0	0	0
Columbia	1	0	0	1	0	0	0	0	0	0	0
Cortland	0	0	0	0	2	0	0	0	0	0	0
Delaware	0	0	0	0	0	0	0	0	0	0	0
Dutchess	3	0	2	11	1	0	0	0	0	0	0
Erie	17	14	11	28	2	0	2	0	0	0	0
Essex	0	0	0	0	0	0	0	0	0	0	0
Franklin	0	2	0	0	0	0	0	0	0	0	0
FIDE	0	0	0	0	57	0	0	0	0	0	0
Fulton	0	0	0	0	0	0	0	0	0	0	0
Genesee	1	0	1	0	1	0	1	0	0	0	0
Greene	0	0	0	0	0	0	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0	0	0	0	0
Herkimer	1	0	0	0	0	0	1	0	0	0	0
Jefferson	0	4	0	4	0	0	1	0	0	0	0
Lewis	2	0	0	0	1	0	0	0	0	0	0
Livingston	0	0	0	0	0	0	0	0	0	0	0
Madison	0	0	0	1	0	0	0	0	0	0	0
Monroe	81	111	29	234	2	12	6	0	0	0	0
Montgomery	1	0	0	1	0	0	0	0	0	0	0
Nassau	11	5	8	15	11	0	32	0	0	0	0
Niagara	4	17	14	6	2	0	0	0	0	0	0
Oneida	6	7	1	10	5	0	0	0	0	0	0
Onondaga	7	18	0	60	8	5	5	0	0	0	0
Ontario	0	0	0	0	0	0	0	0	0	0	0
Orange	5	7	2	4	4	2	1	0	0	0	0
Orleans	1	0	0	0	0	0	0	0	0	0	0

Social Services District	Agency Withdrawal										
	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
Oswego	0	0	0	1	2	0	0	0	0	0	0
Otsego	0	0	0	0	1	0	0	0	0	0	0
Putnam	0	0	0	4	2	0	1	0	0	0	0
Rensselaer	0	5	1	3	0	0	1	0	0	0	0
Rockland	0	0	1	3	4	0	0	0	0	0	0
Saratoga	0	0	0	0	0	0	0	0	0	0	0
Schenectady	13	16	4	49	2	0	4	0	0	0	0
Schoharie	0	0	0	0	0	0	0	0	0	0	0
Schuyler	0	0	0	3	0	0	0	0	0	0	0
Seneca	3	0	0	0	0	0	0	0	0	0	0
St. Lawrence	0	0	0	0	0	0	0	0	0	0	0
Steuben	0	0	1	0	0	0	0	0	0	0	0
Suffolk	16	33	6	97	26	1	5	0	0	0	0
Sullivan	0	0	0	4	1	0	0	0	0	0	0
Tioga	0	0	0	0	0	0	0	0	0	0	0
Tompkins	0	0	1	0	0	0	0	0	0	0	0
Ulster	1	0	0	3	0	0	0	0	0	0	0
Warren	4	0	1	0	0	0	0	0	0	0	0
Washington	0	0	0	0	0	0	0	0	0	0	0
Wayne	0	0	0	1	0	0	0	0	0	0	0
Westchester	14	23	21	74	17	0	3	0	0	0	0
Wyoming	0	0	0	0	1	0	0	0	0	0	0
Yates	0	0	0	0	0	0	0	0	0	0	0

Fair Hearings

Table 6 – Decisions Correct When Made, by Program by Social Services District

Social Services District	Correct When Made										
	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
New York State	166	262	194	336	303	8	39	0	0	2	0
New York City	87	144	182	233	118	5	26	0	0	2	0
Rest of State	79	118	12	103	185	3	13	0	0	0	0
Albany	0	3	0	2	1	0	0	0	0	0	0
Allegany	0	0	0	0	0	1	0	0	0	0	0
Broome	0	3	1	2	1	0	0	0	0	0	0
Cattaraugus	0	1	0	1	1	0	0	0	0	0	0
Cayuga	0	1	0	0	0	0	0	0	0	0	0
Chautauqua	2	0	0	0	0	0	0	0	0	0	0
Chemung	0	0	0	0	0	0	0	0	0	0	0
Chenango	0	0	0	0	0	0	0	0	0	0	0
Clinton	2	0	1	0	0	0	0	0	0	0	0
Columbia	0	1	0	0	0	0	0	0	0	0	0
Cortland	0	0	0	0	0	0	0	0	0	0	0
Delaware	0	0	0	0	0	0	0	0	0	0	0
Dutchess	2	2	2	2	2	0	0	0	0	0	0
Erie	16	18	0	12	11	1	2	0	0	0	0
Essex	0	0	0	0	0	0	0	0	0	0	0
Franklin	0	0	0	0	0	0	0	0	0	0	0
FIDE	0	0	0	0	117	0	0	0	0	0	0
Fulton	0	0	0	0	0	0	0	0	0	0	0
Genesee	0	0	0	0	3	0	0	0	0	0	0
Greene	0	0	0	0	0	0	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0	0	0	0	0
Herkimer	0	0	0	0	0	0	0	0	0	0	0
Jefferson	0	0	0	0	2	0	0	0	0	0	0
Lewis	0	0	0	0	0	0	0	0	0	0	0
Livingston	0	2	0	0	0	0	0	0	0	0	0
Madison	0	0	0	0	0	0	0	0	0	0	0
Monroe	15	32	1	13	1	0	1	0	0	0	0
Montgomery	0	0	0	0	0	0	0	0	0	0	0
Nassau	3	15	0	27	9	0	1	0	0	0	0
Niagara	10	3	1	2	2	0	1	0	0	0	0
Oneida	4	5	0	0	1	0	0	0	0	0	0
Onondaga	2	2	0	6	0	0	0	0	0	0	0
Ontario	0	0	0	0	0	0	0	0	0	0	0
Orange	0	4	0	8	4	0	2	0	0	0	0
Orleans	0	0	0	0	0	0	0	0	0	0	0

Social Services District	Correct When Made										
	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
Oswego	0	1	0	1	0	0	0	0	0	0	0
Otsego	0	0	0	0	3	0	0	0	0	0	0
Putnam	0	0	0	1	2	0	0	0	0	0	0
Rensselaer	0	0	0	0	1	0	0	0	0	0	0
Rockland	0	1	0	2	0	0	1	0	0	0	0
Saratoga	0	0	0	0	1	0	0	0	0	0	0
Schenectady	1	0	0	10	0	0	1	0	0	0	0
Schoharie	0	0	0	0	0	0	0	0	0	0	0
Schuyler	0	0	0	0	0	0	0	0	0	0	0
Seneca	0	2	0	0	0	0	0	0	0	0	0
St. Lawrence	1	0	0	0	0	0	1	0	0	0	0
Steuben	0	1	0	0	1	0	0	0	0	0	0
Suffolk	9	9	3	8	13	1	2	0	0	0	0
Sullivan	1	0	0	0	0	0	0	0	0	0	0
Tioga	0	0	0	0	0	0	0	0	0	0	0
Tompkins	0	0	0	0	3	0	0	0	0	0	0
Ulster	0	0	0	0	1	0	0	0	0	0	0
Warren	0	0	0	0	0	0	0	0	0	0	0
Washington	0	0	1	1	0	0	0	0	0	0	0
Wayne	0	0	0	0	0	0	1	0	0	0	0
Westchester	10	11	2	5	5	0	0	0	0	0	0
Wyoming	0	0	0	0	0	0	0	0	0	0	0
Yates	1	1	0	0	0	0	0	0	0	0	0

Fair Hearings

Table 7 – Decisions Where Outcome was Other, by Program by Social Services District

Social Services District	Other										
	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
New York State	1,404	2,462	590	1,208	503	39	60	0	0	12	0
New York City	1,260	2,278	533	1,079	277	29	53	0	0	12	0
Rest of State	144	184	57	129	226	10	7	0	0	0	0
Albany	8	7	7	3	8	0	0	0	0	0	0
Allegany	0	2	0	0	0	0	0	0	0	0	0
Broome	7	10	3	4	3	0	0	0	0	0	0
Cattaraugus	0	0	0	0	0	0	0	0	0	0	0
Cayuga	0	0	2	0	1	0	0	0	0	0	0
Chautauqua	3	0	0	0	0	0	0	0	0	0	0
Chemung	0	0	0	1	0	0	0	0	0	0	0
Chenango	4	0	0	0	0	0	0	0	0	0	0
Clinton	0	0	0	0	0	0	0	0	0	0	0
Columbia	0	0	1	0	0	0	0	0	0	0	0
Cortland	0	0	0	0	0	0	0	0	0	0	0
Delaware	0	0	0	0	1	0	0	0	0	0	0
Dutchess	9	12	1	3	3	0	1	0	0	0	0
Erie	13	15	10	11	17	1	1	0	0	0	0
Essex	0	0	0	0	0	0	0	0	0	0	0
Franklin	0	0	0	0	0	0	0	0	0	0	0
FIDE	0	0	0	0	109	0	0	0	0	0	0
Fulton	1	0	0	0	2	0	1	0	0	0	0
Genesee	0	2	0	0	0	0	0	0	0	0	0
Greene	0	0	3	0	0	0	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0	0	0	0	0
Herkimer	2	0	0	1	1	0	0	0	0	0	0
Jefferson	0	3	0	0	4	0	0	0	0	0	0
Lewis	2	0	0	0	0	0	0	0	0	0	0
Livingston	0	1	0	0	0	0	0	0	0	0	0
Madison	0	0	0	1	1	0	0	0	0	0	0
Monroe	27	43	6	25	9	3	1	0	0	0	0
Montgomery	1	0	0	1	1	0	0	0	0	0	0
Nassau	10	10	8	16	11	0	1	0	0	0	0
Niagara	5	5	1	3	0	0	1	0	0	0	0
Oneida	3	5	1	5	2	0	0	0	0	0	0
Onondaga	6	16	0	8	3	0	0	0	0	0	0
Ontario	0	0	0	0	1	0	0	0	0	0	0
Orange	8	4	1	17	0	2	0	0	0	0	0
Orleans	1	0	0	0	0	0	0	0	0	0	0

Social Services District	Other										
	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
Oswego	0	0	1	0	0	0	0	0	0	0	0
Otsego	2	1	0	0	0	0	0	0	0	0	0
Putnam	0	2	0	2	0	0	1	0	0	0	0
Rensselaer	2	1	1	1	0	0	0	0	0	0	0
Rockland	1	1	0	0	7	0	0	0	0	0	0
Saratoga	0	0	0	2	3	0	0	0	0	0	0
Schenectady	3	8	4	2	2	0	0	0	0	0	0
Schoharie	1	0	0	0	0	0	0	0	0	0	0
Schuyler	0	0	0	0	0	0	0	0	0	0	0
Seneca	0	0	0	0	0	0	0	0	0	0	0
St. Lawrence	0	1	0	1	0	0	0	0	0	0	0
Steuben	0	0	0	0	0	0	0	0	0	0	0
Suffolk	6	9	3	7	25	3	0	0	0	0	0
Sullivan	1	0	1	1	4	1	0	0	0	0	0
Tioga	0	0	0	0	1	0	0	0	0	0	0
Tompkins	0	0	0	0	1	0	0	0	0	0	0
Ulster	1	1	0	0	0	0	0	0	0	0	0
Warren	1	0	0	0	0	0	0	0	0	0	0
Washington	0	0	0	0	0	0	0	0	0	0	0
Wayne	1	0	0	0	0	0	0	0	0	0	0
Westchester	15	25	3	14	6	0	0	0	0	0	0
Wyoming	0	0	0	0	0	0	0	0	0	0	0
Yates	0	0	0	0	0	0	0	0	0	0	0

Fair Hearings

Table 8 – Decisions Where Outcome was Settled, by Program by Social Services District

Social Services District	Agency Settled										
	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
New York State	12,134	22,489	40	8,296	3,006	77	1	0	0	0	0
New York City	11,716	21,665	1	7,844	2,826	0	1	0	0	0	0
Rest of State	418	824	39	452	180	77	0	0	0	0	0
Albany	0	0	0	0	5	0	0	0	0	0	0
Allegany	0	0	0	0	0	0	0	0	0	0	0
Broome	0	1	0	0	3	0	0	0	0	0	0
Cattaraugus	0	0	0	0	0	0	0	0	0	0	0
Cayuga	0	0	0	0	1	0	0	0	0	0	0
Chautauqua	2	5	2	6	0	0	0	0	0	0	0
Chemung	0	0	0	0	1	0	0	0	0	0	0
Chenango	0	0	0	0	1	0	0	0	0	0	0
Clinton	0	0	0	0	1	0	0	0	0	0	0
Columbia	0	0	0	0	1	0	0	0	0	0	0
Cortland	0	0	0	0	0	0	0	0	0	0	0
Delaware	0	0	0	0	0	0	0	0	0	0	0
Dutchess	0	0	0	0	6	0	0	0	0	0	0
Erie	3	10	2	0	4	1	0	0	0	0	0
Essex	0	0	0	0	0	0	0	0	0	0	0
Franklin	0	0	0	0	3	0	0	0	0	0	0
FIDE	0	0	0	0	3	0	0	0	0	0	0
Fulton	0	0	0	0	2	0	0	0	0	0	0
Genesee	0	0	0	0	0	0	0	0	0	0	0
Greene	0	0	0	0	0	0	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0	0	0	0	0
Herkimer	0	0	0	0	0	0	0	0	0	0	0
Jefferson	0	0	0	0	0	0	0	0	0	0	0
Lewis	0	0	0	0	0	0	0	0	0	0	0
Livingston	0	0	0	0	1	0	0	0	0	0	0
Madison	0	0	0	0	0	0	0	0	0	0	0
Monroe	331	683	33	233	21	72	0	0	0	0	0
Montgomery	0	0	0	0	2	0	0	0	0	0	0
Nassau	0	0	0	0	30	0	0	0	0	0	0
Niagara	67	82	1	42	3	0	0	0	0	0	0
Oneida	0	0	0	0	0	0	0	0	0	0	0
Onondaga	6	24	0	157	8	0	0	0	0	0	0
Ontario	0	0	0	0	2	0	0	0	0	0	0
Orange	0	0	0	0	10	0	0	0	0	0	0
Orleans	0	0	0	0	0	0	0	0	0	0	0



Social Services District	Agency Settled										
	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
Oswego	8	17	1	10	0	0	0	0	0	0	0
Otsego	0	0	0	0	0	0	0	0	0	0	0
Putnam	0	0	0	0	0	0	0	0	0	0	0
Rensselaer	0	0	0	0	2	0	0	0	0	0	0
Rockland	0	0	0	0	1	0	0	0	0	0	0
Saratoga	0	0	0	0	0	0	0	0	0	0	0
Schenectady	0	0	0	0	12	0	0	0	0	0	0
Schoharie	0	0	0	0	0	0	0	0	0	0	0
Schuyler	0	0	0	0	0	0	0	0	0	0	0
Seneca	0	0	0	0	0	0	0	0	0	0	0
St. Lawrence	0	0	0	0	1	0	0	0	0	0	0
Steuben	0	0	0	0	1	0	0	0	0	0	0
Suffolk	0	2	0	3	5	0	0	0	0	0	0
Sullivan	0	0	0	1	13	4	0	0	0	0	0
Tioga	0	0	0	0	0	0	0	0	0	0	0
Tompkins	0	0	0	0	1	0	0	0	0	0	0
Ulster	0	0	0	0	1	0	0	0	0	0	0
Warren	0	0	0	0	1	0	0	0	0	0	0
Washington	0	0	0	0	0	0	0	0	0	0	0
Wayne	0	0	0	0	0	0	0	0	0	0	0
Westchester	1	0	0	0	34	0	0	0	0	0	0
Wyoming	0	0	0	0	0	0	0	0	0	0	0
Yates	0	0	0	0	0	0	0	0	0	0	0

Fair Hearings

Table 9 – Summary of Formal Requests for Reconsideration or Rehearing of Appeals

	Decisions Issued	Decisions Reviewed	Sustained	Modified
New York State	82,317	1,396	750	646
New York City	70,705	1,293	710	583
Rest of State	11,612	103	40	63

Fair Hearings

Table 10 – Summary of Court Actions on Hearing Decisions

Cases Opened	Cases Closed						Total
	Petition Abandoned or Withdrawn No Stipulation	Petition Denied	Petition Granted: Deficient Record	Petition Granted: Mistake of Fact	Petition Granted: Mistake of Law	Settled in Interest of Justice	
17	2	7	0	1	0	5	15



**Office of Temporary  
and Disability Assistance**

New York State Office of Temporary and Disability Assistance  
40 North Pearl Street, Albany, New York 12243  
[www.otda.ny.gov](http://www.otda.ny.gov) | 518-473-1090